

6th Annual Statewide Transportation Coordination Summit

“The Survivor Series II”

Changing Minds in Challenging Times

July 10 -11, 2012



Mississippi Department of Transportation – Public Transit Division

Co-sponsors:

Mississippi Department of Mental Health
Mississippi Public Transit Association
Mississippi Council on Developmental Disabilities
Community Transportation Association of America
Mississippi Development Authority
Mississippi Department of Human Services
Mississippi Primary Healthcare Association
Mississippi Department of Rehabilitation Services
Mississippi Coalition for Citizens with Disabilities
Jackson State University - College of Public Service (Department of Urban & Regional Planning),
Institute for Multimodal Transportation (IMTrans), and
Mississippi Center for Technology Transfer (T2)

Contents

- I. MDOT Greetings
- II. Summit Mission and Goals
- III. Agenda
- IV. 2011 Annual Statewide Transportation Coordination Summit Report
- V. Transit Performance /Progress Report
- VI. Round Table Discussions/Concurrent Educational Sessions
- VII. Understanding Mobility Management
- VIII. MDOT- Public Transit Programs Overview/Fact Sheets
- IX. Glossary of Terms
- X. Attachments
 - A. Coordinated Transportation Overview and Regional Group Updates
 - B. Profiles: invited guests, speakers, presenters and facilitators
 - C. Summit Co-Sponsors Contact Information

Page intentionally left blank

**Greetings from the Executive Director
Mississippi Department of Transportation (MDOT)**



Greetings to our Stakeholders,

On behalf of the Mississippi Transportation Commission, myself, and the employees of your Department of Transportation, we would like to extend greetings and our gratitude for your attendance at this 6th Annual Statewide Coordination Summit. As many of you are aware, affordable mobility options are vital to the changing economic landscape in our State. It is through the dedication of interested stakeholders like yourself that we enhance the lives of citizens across our beautiful State.

We recognize your commitment in addressing the day-to-day challenges and impress upon you the need to continuously strive to implement sustainable regional mobility networks. As the Summit theme indicates, we are committed to changing minds in challenging times through the effective coordination of available Federal, State, and local resources.

I would like to personally thank you for increasing access and awareness of mobility options through stakeholder participation in our regional planning process. It is through these efforts that keeps “*Mississippi Moving Forward.*”

Sincerely,

A handwritten signature in blue ink that reads "Melinda McGrath". The signature is written in a cursive, flowing style.

Melinda McGrath, P.E.
Executive Director

Page intentionally left blank

6th Annual Statewide Transportation Coordination Summit
“The Survivor Series II”
Changing Minds in Challenging Times
July 10 -11, 2012

Since 2007, the Mississippi Department of Transportation’s Public Transit Division, has hosted the Annual Statewide Transportation Coordination Summit to offer policy makers, human service agencies and transit agencies an opportunity for in-depth dialogue with an array of stakeholders about improving mobility options. The focus has particularly been on finding solutions to challenges and embracing opportunities. Throughout many areas of the state, stakeholders continue to work to enhance coordinated transportation. Many benefits have been realized through the statewide coordination planning and implementation process. Successful regional initiatives include: increasing operational effectiveness, providing more seamless access to services, expanding services, raising awareness, improving energy conservation and enhancing economic development opportunities.

The 2012 Annual Statewide Transportation Coordination Summit aims at identifying policy issues and useful management and marketing strategies that will better assist public transit providers along with stakeholders, in providing efficient coordinated transportation services. It will also focus on educating policy makers on the benefits of coordinating resources for sustainable communities. It builds on the 2011 Summit which provided transit providers with some of the important tools necessary for dealing with the changing economy.

In these challenging economic times, effective implementation of sustainable strategies will require all stakeholders to be open-minded and accept workable changes that ensure efficient use of resources. The 2012 Summit will provide useful strategies that providers and stakeholders can utilize to enhance coordinated transportation services throughout the State of Mississippi.

Mission

The mission of the 2012 Annual Statewide Transportation Coordination Summit is to identify strategies to improve the delivery of community transportation services in Mississippi through effective and sustainable resource and information sharing.

Goal

The goal is to identify policy issues and develop management and marketing strategies necessary to improve the delivery of transit services and enhance stakeholder relationships. The summit discussions will focus on the following:

Objectives:

- Identify new management strategies that could be utilized by stakeholders to improve coordinated transportation.
- Develop effective and efficient marketing strategies to improve the delivery of transit services.
- Create and foster new relationships through coordination initiatives.
- Explore ways of increasing the involvement of state/local officials and policy makers in building sustainable community transportation.
- Apply marketing strategies, and survival techniques in implementing sustainable transportation coordination and improving overall agency performance.

Page intentionally left blank

6th Annual Statewide Transportation Coordination Summit
“The Survivor Series II”
Changing Minds in Challenging Times

Agenda
Day 1: July 10, 2012

10:00-12:00.....Registration

12:00-1:00.....Welcome and Opening Luncheon
“Scavenger Hunt Begins”

Shirley Wilson, Director
Public Transit Division

Commissioners:
Dick Hall (Invited)
Tom King (Invited)
Mike Target (Invited)

Melinda L. McGrath, P.E.
Executive Director

Charles Carr, Director
Office of Intermodal Planning

Mayor Harvey Johnson
City of Jackson

Introduction of Luncheon Speaker: John Johnson, President
Mississippi Public Transit Association

Luncheon Speaker: Tray Hairston
Associate Counsel and Policy Advisor
Office of Governor Phil Bryant

1:15-2:15.....Pooling Resources for a Sustainable Future
“Round Table Discussion”

Facilitators: Eileen Schwartz &
Charles Husband, DOT Manager

Senator Willie Simmons
MS State Senate, District 13

Representative Robert L. Johnson III
MS House of Representative, District 94

Mayor Roderick T. Nicholson
Town of Terry

Supervisor Bobby Ray Bolton
Perry County, Board of Supervisors

Kathy Gelston, CFO
MS Development Authority

Kevin Coggin, Executive Director
Coast Transit Authority

Embrea K. Jackson III, Voluntary Service Specialist
VA Medical Center

2:15-2:45.....Rolling with the Tides
“Speaker”

Introduction of Speaker: Pam West, Transit Specialist Principal
Public Transit Division

Speaker: Primus Wheeler, Jr. Executive Director
Jackson Medical Mall Foundation

2:45-3:00..... Coordination Report Card
Charles Carr, Director
Office of Intermodal Planning

3:00-3:15.....Break

3:15-4:15.....Concurrent Sessions

NP- The who, what & why of Public Transit
NP-Let’s Talk Coordination
NP-Begin with the End in Mind

SA-Preparing for Change
SA-Leaving it better than you found it
SA- Keep the Main Thing, The Main Thing

4:30-5:00.....Question & Answer/Recap
MDOT Staff

5:15-7:30.....Reception

5:30-7:30.....Shuttle Service

NP - New Participants – These sessions are designed for first time attendees or those who have limited knowledge about transit programs, funding opportunities and regional coordination efforts.

SA - Seasoned Attendees – These sessions are designed for regular summit participants or those who have more knowledge about transit programs, funding opportunities and regional coordination efforts

6th Annual Statewide Transportation Coordination Summit

“The Survivor Series II”

Changing Minds in Challenging Times

Agenda

Day 2: July 11, 2012

7:30-8:30.....Continental Breakfast

8:30-8:45.....Setting Today’s Agenda
Shirley Wilson, Director
Public Transit Division

8:45-9:15.....Making the Most of Every Situation
“Guest Speaker”

Introduction of Speaker: Zenotha Robinson, Administrator
Public Transit Division

Speaker: Jennifer Biard
Pastor, Jackson Revival Center

9:15-10:15.....Each Endeavoring, All Achieving
“Round Table Discussion”

Facilitator: Eunice V. Akoto, Ph.D.
EDVACO, Consulting, LLC

Sherri Davis-Garner
American Association of Retired Persons (AARP)

Cindy Goodin
MS Department of Rehabilitation Services

Samuel Jones, Ph.D.
Jones Community College

Wayne Miley
MS Department of Employment Security

Chelsea Crittle
Central Mississippi Planning and Development District

Tammy T. Aiken, CPM
Division of Medicaid

10:15-10:30.....Break

10:30- 11:15.....Concurrent Sessions

NP- The who, what & why of Public Transit
NP-Let's Talk Coordination
NP-Begin with the End in Mind

SA-Preparing for Change
SA-Leaving it better than you found it
SA- Keep the Main Thing The Main Thing

11:00-11:30.....Interactive Session for Seniors

Johnny Gilleylen, Sr. Ph.D.
Jackson State University

Nell Ingram, Board Member
Mississippi Public Transit Association

11:15-12:00.....Concurrent Sessions

NP- The who, what & why of Public Transit
NP-Let's Talk Coordination
NP-Begin with the End in Mind

SA-Preparing for Change
SA-Leaving it better than you found it
SA- Keep the Main Thing The Main Thing

12:00-1:30..... Lunch

Introduction of Luncheon Speaker: Charles Carr, Director
Office of Intermodal Planning

Speaker: Yvette Taylor, Ph.D.
Regional Administrator
FTA Region IV

1:45:2:30.....Committing to Coordination: Less Talk and More Action

Charles Carr, Director
Office of Intermodal Planning

Eunice V. Akoto, Ph.D.
EDVACO, Consulting, LLC

2:30-3:30.....Wrap-up of summit discussions

Question & Answer Session/Closing Remarks
MDOT Staff

Summary of the 5th Annual Statewide Transportation Coordination Summit Report



The Survivor Series Meeting the Challenges in a Changing Economy



Page intentionally left blank

Summary of the 5th Annual Statewide Transportation Coordination Summit Report July 12-13, 2011

Introduction

It has been clearly demonstrated that throughout Mississippi significant strides have been made in implementing the coordination of public and human services transportation resources. As we prepare to meet the challenges of shifting demographics, changes in public policy and leaner revenue streams more effective coordination of resources and improved access to services remain priorities. As the central component of the MDOT's strategic planning process, the Summits have allowed stakeholders opportunities to remain actively involved in a planning, implementation and evaluation process that is customer driven.

On July 12-13, 2011, the Mississippi Department of Transportation, Public Transit Division, hosted the 5th Annual Statewide Coordinated Transportation Summit. Among the 280 registered stakeholders were **elected officials, state agencies**, representatives from **private business, healthcare and housing** interests, **disability advocates, social service agencies, faith-based organizations, federal officials, consultants, planners, consumers, educators, researchers, and transportation service providers.**

"Mississippi is to be congratulated for being at the forefront in regional coordination and comprehensive statewide coordination planning"

... Dr. Yvette Taylor, FTA Administrator

The summit offered opportunities:

- To highlight the successes of coordinating human service and public transportation throughout the State.
- Provided a venue for first-hand discussions of strategies for surviving the challenging economic through efficient resource coordination.

What was the Purpose?

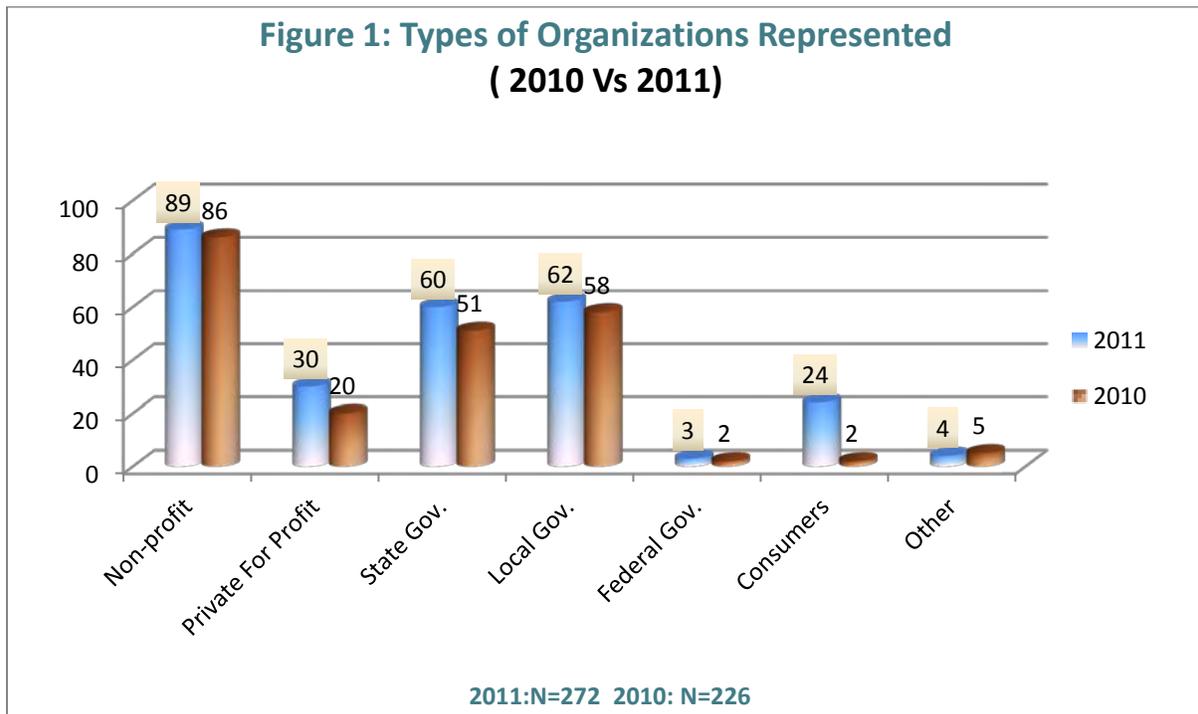
The purpose of this Summit was to examine practical strategies to not only *survive* economic challenges, but to *excel* by way of effective *partnership building, decision making, and strategic planning*. The goal was to develop strategies to meet these challenges by focusing on the following objectives:

- Develop effective decision-making tools needed to survive the current socio-economic challenges affecting agencies.
- Reshape and rebuild partnerships that are economically, socially, and mutually beneficial for all stakeholders.
- Develop and implement effective strategies that encourage future growth.

Summit Participation Analysis

Recognition of the value of this intensive statewide working conference continues to grow as evidenced by the range of stakeholders, sponsors, supporters and participants. This year, the array of participants included: Mayors, concerned citizens, seniors, disability advocates, County Supervisors, State Legislators, business consultants, state agency representatives and a cadre of transit providers. This impressive aggregation of

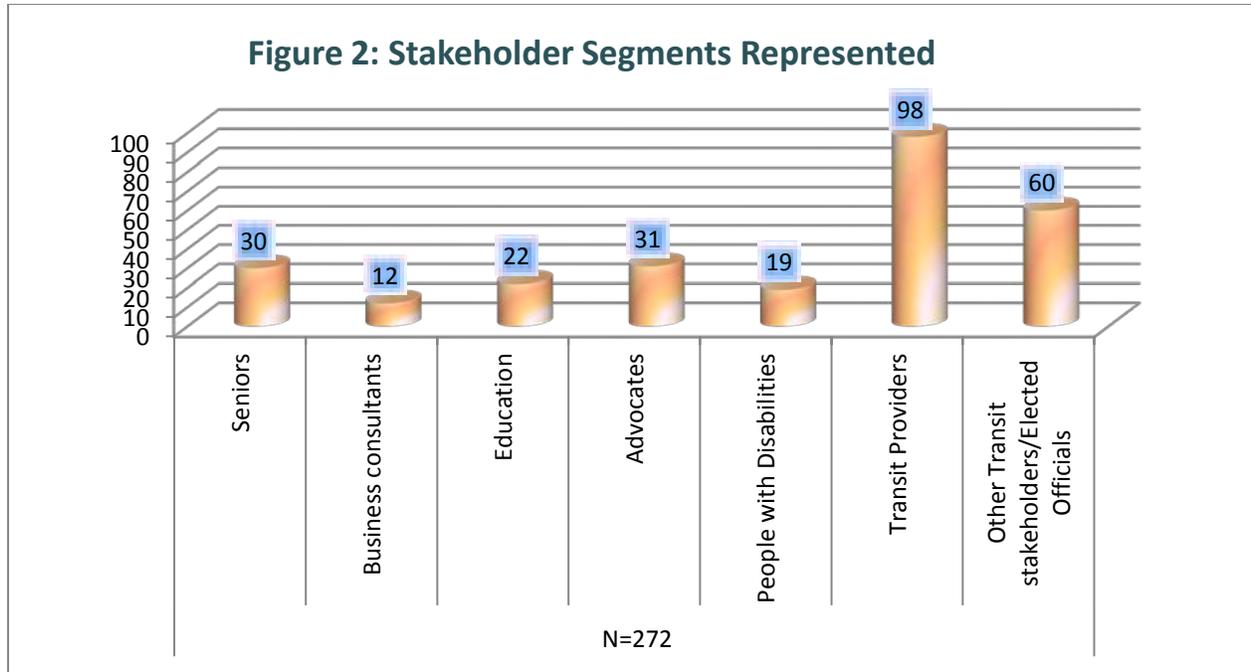
diverse stakeholders shared one common theme. They were all interested in improving community transportation. In general the 2011 Summit recorded a 20 percent increase in participation. A chart showing the types of organizations and the increase in participation is shown below.



As illustrated in Figure 1, there was a notable increase in participation from the private-for-profit sector. This welcomed increase can be viewed as an indication that the role of for-profit service providers and potential for public private partnerships is gaining recognition. There was also a significant increase in transit riders (consumers) which could be perceived as effective collaboration with stakeholders for improved performance.



Figure 2 provides an overview of the stakeholder segments represented at the Summit. Thirty-six percent (36%) of participants were private for profit and non-profit transit providers. The Summit thus, registered a major representation (i.e. 64%) of other significant groups including, policy makers, stakeholders, and those in positions to benefit from transit services through shared use or contractual arrangements. This clearly affirms that coordination is not just of interest to transit providers.



Participation from policy makers and local elected officials continues to grow. When viewed from the perspective of increased awareness and potential impacts on the decision making process necessary to make coordination a reality, this growth is considered particularly significant. These are the key decision maker’s for the funding decisions and policy changes that are essential to further developing the regional coordination networks. These networks have been identified through the collaborative planning process as the backbone of effective coordinated transportation in Mississippi.

There was also a good representation of transportation advocates (11%), and seniors (11%) which were predominantly riders/clients. When considered collectively with the 7% representing persons with disabilities, participation from these typically transit dependent populations are indicative of their consistent level of interest and concern. Also of notable interest was the participation of business consultants and educational researchers, signifying the growing interest in transit by these sectors.

Overall the type and number of representation from the various sectors could primarily be attributed to the increase in awareness of transit and specialized programs and secondarily to the increased involvement of more stakeholders.

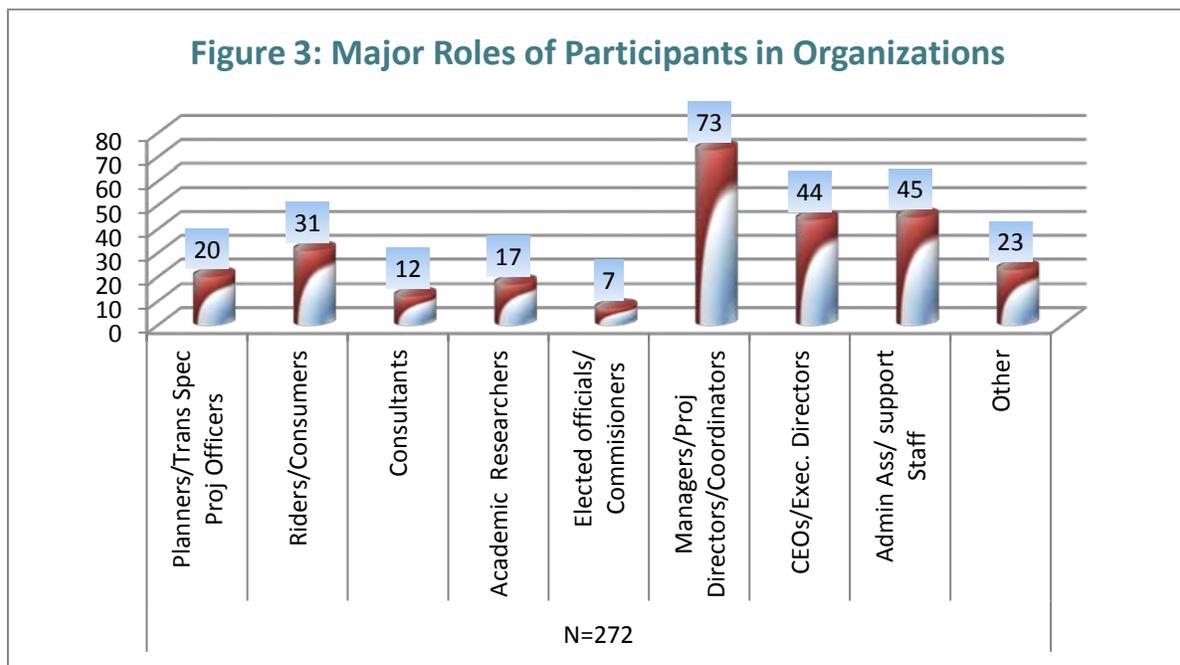


Figure 3 provides an overview of specific roles identified by participants in their respective organizations. The two hundred and seventy-two (272) participants represented a range of roles including elected officials and policy makers from state and local levels (7), managers, project directors, and coordinators (73), CEO or executive directors (44), administrative and support staff (45), consumers (31), planners and transit project officers (20), academics (17) and consultants (12). Based on their insightful discussions and comments it is clear that these participants really have the interest of coordinated transportation at heart and recognize the need for transit programs to succeed.

What were the Results?

There is universal consensus that Mississippi is meeting coordinated transportation challenges head on. Coordination has led to changes in service **availability**, **efficiency** and **effectiveness**:

- Stakeholders recognize the success of efforts to realistically coordinate transportation services.
- Recognition of the benefits of a more formal coordination process has increased.
- Interactive ground-up regional planning is making a difference.
- Although awareness has increased, more local commitment is needed.

What's next?

Participants identified the following urgent issues that must be addressed:

- More formal coordination structure should be established, e.g. an executive order or legislation to formalize the statewide coordination process, with MDOT taking the lead.
- More structured roles for the regional groups.
- Increase sustainability (e.g. diversify funding sources).
- Pursue changes in human service program policies and procedures.

Summary of Events and Presentations

Featured speakers included MDOT's Southern District Commissioner Wayne Brown; Executive Director, Melinda L. McGrath; State Representative, Chuck Espy; City of Jackson Mayor, Honorable Harvey Johnson; and Region IV Federal Transit Administrator, Dr. Yvette Taylor, Ph.D.

Specific Session presenters/facilitators included: Charles Carr, MDOT Director Office of Intermodal Planning; Cathy Brown Executive Director St. John County Council On Aging, Florida, Johnny Gilleylen, Ph.D. Jackson State University; Ron Biggs, and Tim Akers, Oxford University Transit, Don Brown Warren Yazoo Mental Health, Sabrena Bartley, Natchez Transit System, Kevin Coggin Coast Transit Authority, Michael Townes, Wilbur Smith and Associates, David Shillings, Federal Transit Administration; Charlie Spearman, Timber Hills Mental Health, and Rose Joe, Jackson County Civic Action Committee.



Presentations/Sessions Highlights

Planning for the Future - Cathy Brown, St. Johns County Florida- stressed adaptability and alliance building, emphasizing that a major challenge for transit providers is describing work as a community asset. *“This is developed through enlisting, education, building linkages and relationships through the integration of mutual needs and wants and the continuous display of gratitude.”*

She cited 4 rules for organizational success:

1. Showing up.
2. Paying attention.
3. Telling the truth.
4. Not becoming attached to the outcome.

Celebrating Successes and Challenges of Coordinated Transportation

Through a truly collaborative planning process, Regional Coordination has become the keystone concept for developing innovative arrangements to meet transportation needs of local communities. The following are examples of successful coordination activities that were discussed in depth:

Ronald Biggs and Tim Akers, Oxford University Transit - The City of Oxford and the University of Mississippi have inter-local agreement to coordinate funding and other resources. In spite of funding challenges they increased ridership by purchasing affordable buses at a reduced cost from a North Carolina transit system.

Don Brown Warren Yazoo Mental Health - City of Vicksburg and Warren Yazoo Mental Health and N-Route Transportation Commission are working together to provide services for the day treatment program by implementing a 30-day unlimited bus passes.

Sabrena Bartley- Director of Natchez Transit System - Natchez Transit System's commuter transportation partnership with Alcorn State University is a success.

Kevin Coggin Coast Transit Authority (CTA) - CTA's responsiveness to community needs has resulted in increased ridership over the past three years.

"One of our major successes is the Coast Commuter...first developed to help Huntington Ingalls Ship Yard (Largest employer in MS) after Hurricane Katrina. Today it has 3 parts: Van Pools, Car Pools, and Fixed Route Bus Service"...Kevin Coggin CTA

Benefits of Coordinated Transportation

Coordinated transportation services are designed to implement the most effective and efficient form of services. By focusing on local coordination and realistic planning, the successful implementation of most innovative strategies has resulted from increased communication and partnerships. The following presenters illustrated this in their presentations:

*"Coordination is alive and well in Mississippi"
Charles Carr, Director, Office of Intermodal
Planning, MDOT*

Dr. Johnny Gilleylen, Professor and Transportation Consultant - Discussed the results of his study that clearly show measurable improvements in two key indicators (e.g. effectiveness and efficiency) of coordination. Examples of the notable accomplishments were:

- Creation and evolution of regional transit working groups.
- Development and execution of regionally coordinated plans.
- Increased stakeholder participation.
- Increased provider collaboration.
- Addition of regional mobility managers.

Michael Townes, Wilbur Smith and Associates - Discussed the benefits of ITS Architecture in service coordination. One of most frequently promoted strategies that have come out of the regional efforts is implementation of regional call centers. He presented an update on Phase II of the Delta Regional call center project.

David Shilling, Federal Transit Administration - Discussed the benefits of mobility management as an effective coordination strategy and acknowledged Mississippi's success in utilizing regional mobility managers.

Interactive Breakout Sessions

At the core of this year's Summit were the facilitated interactive breakout sessions, designed to encourage input from all participants with a variety of perspectives. Specific topics included:

1. Making the hard decisions.
2. Reshaping and rebuilding partnerships.
3. Counting Your Chickens Before They Are Hatched: (Effective Strategic Planning).

Making the Hard Decisions - Sabrena Bartley, (Director, Natchez Transit System) provided practical guidance for making effective decisions...*"follow the rules, but remember you are where you are because you have a responsibility to yourself, others, and your employer."*

Reshaping and Rebuilding Relationships - Charlie Spearman (Director, Timber Hills Mental Health) discussed how effective relationship building benefited his agency....*"with effective partnerships, our agency has increased the mobility options, not only for our clients, but also for other groups"*.

Effective Strategic Planning - Rose Joe, (Director, Jackson County Civic Action Committee) emphasized the importance of a sound planning process to successfully meet challenges.... *"you cannot predict the future or prevent things from happening, but you can mitigate the impact."*

Interactive Session for Seniors - (Dr. Johnny B. Gilleylen, JSU and Janice Lorenz, Community Transportation Association of America) focused on the needs and concerns of seniors.

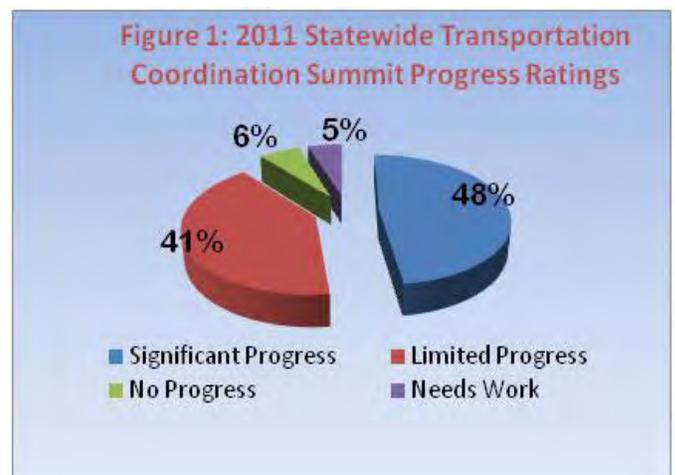
Committing to the Challenge; Making Coordination Work - Charles Carr, (MDOT), focused on the value of information gained from the concurrent and general sessions as a tool for overcoming challenges.

Looking Ahead: Statewide Coordination Progress Report

Attendees offered their perspective on progress made in specific areas of the coordination process. As figure 1 illustrates, 89% of participants acknowledged measurable progress in coordination:

Regional Planning Process - 97% of respondents indicated significant progress.

Sustainability - A majority of participants indicated that more needs to be done in sustainability.



Formal Coordination - A majority of participants cited a need for more MDOT leadership in formal coordination.

Operational Changes - 85% recognized progress in increasing service capacity, extended hours of service, and automation.

Education/Awareness - Almost two-thirds of the participants cited progress has been made in education and awareness of decision makers.

Post-Summit Survey Responses

“I now feel that coordinated transportation is working and that Mississippi has made substantial progress in coordination as a state. This makes me want to double my efforts to achieve more”...Summit participant

The post-summit survey indicated that the 2011 Summit was very productive and well received. Overall, the quality of presenters and the informational content received the highest ratings. Some examples of responses are as follows:

- *“The Summit was extremely informative... presenters and speakers were great! The topics were well chosen, well thought through.”*
- *Not only was my spirit enlightened, my attitude and desire to move forward has been uplifted. The presentation by Dr. Gilleylen proved that coordination, although flawed, does work and is working in spite of challenges.”*
- *“Rose Joe made a statement that I believe will continue to help me both professionally and personally: “You cannot predict the future or prevent things from happening, but you can mitigate the impact.”*



Suggestions for future Summit

- For those interested in starting a new service, outline required steps and give examples of how to write grants.
- Discussions on Medicaid transportation.
- Mobility management techniques.
- There is need for more involvement of the legislators and local elected officials.

Concluding Observations

There is universal consensus that Mississippi is meeting coordinated transportation challenges head on. As a result of the Summit's presentations and discussions, the following observations can be made about the coordination process:

- Stakeholders recognize the success of efforts to realistically coordinate transportation services.
- Formalizing the coordination process by building on the best of what we have developed is essential as we continue to move forward.
- Interactive ground-up regional planning is making a difference.
- Although awareness has increased, more local commitment is needed.
- Challenges faced during these times of economic uncertainty demand more innovations to improve service efficiencies and effectiveness.
- Technology must be incorporated to the fullest possible extent.

As we move forward, a more robust approach to strategic planning that leads to actual policy changes is perhaps the single most important change in the coordinated planning process. Future success requires more emphasis on policy changes. These changes must be supported by legislators, local elected officials, funding agencies, and human service stakeholders.

Acknowledgements

MDOT extends our sincere appreciation to all **sponsors** and **supporters** for the valuable assistance with the 5th Annual Transportation Coordination Summit. It is because of your commitment and support that coordination is working. Thank you!!!

Mississippi Public Transit Association
Mississippi Primary Healthcare Association
Mississippi Department of Human Services
Mississippi Association of Community Action Agencies
Coalition for Citizens with Disabilities
Mississippi Department of Rehabilitation Services

Community Transportation Association of America
Jackson State University
Department of Urban & Regional Planning
Center for Technology Transfer
Institute for Multimodal Transportation.
Mississippi Department of Mental Health
Mississippi Development Authority

Special thanks to **Dr. Eunice V. Akoto** for compiling this report. A detailed report is available upon request.

For more information please contact:

Mr. Charles Carr, Director, Office of Intermodal Planning

Email: ccarr@mdot.state.ms.us

Office: 601-359-7976

Mrs. Shirley Wilson, Director, Public Transit Division

Email: swilson@mdot.state.ms.us

Office: 601-359-7781

Page intentionally left blank

**Mississippi Department of Transportation
Public Transit Performance Data and Progress Report
Fiscal Year 2010-2011**

**Prepared by: Eunice V Akoto, Ph.D
EDVACO Consulting, LLC
For Mississippi Department of Transportation
Division of Public Transit
401 North West Street
Jackson, MS 39201
Telephone: (601) 359-7800
Fax: (601) 359-7777**

Page intentionally left blank

Introduction

Welcome to the Mississippi Department of Transportation's Public and Special Transportation selected performance data. This report is published largely to provide information about the performance of the public transit programs for past fiscal year. The report is distributed and available to state and local officials, support agencies, boards of directors, and the general public.

This section presents performance data in relation to passenger trips, ridership characteristics, revenue stream, and miles travelled for most public transit projects within Mississippi. The final part of this section compares overall trips recorded for public and specialized transportation for the past two years. This data provides understanding of how transportation services impacted mobility of transit-dependent-populations over the past year.

Please send any questions or comments regarding this performance progress report to:

Eunice V. Akoto, Ph.D.

E-mail: eakoto@mdot.state.ms.us / eu.akot@gmail.com

Page intentionally left blank

Overview

Through the Office of Intermodal Planning, the Mississippi Department of Transportation is committed to promoting the quality of life benefits of local transportation services. The emphasis is on coordinated planning and the collaborative allocation of local, state and federal resources to develop, implement and sustain transportation programs and projects. Public and special transportation service providers are a key element in the successful implementation of numerous state policy objectives. Among those are the efforts to:

- Improve the availability and accessibility of public and specialized transportation resources for rural and small urban areas through collaborative planning and increased investments.
- Increase the coordination of transportation resources by actively involving a wide range of public and the private sector stakeholders.
- Incorporate technology solutions in public and specialized transportation programs to increase safety, efficiency and effectiveness.
- Develop and promote energy efficient transportation alternatives that assist in local economic and community development.

The Mississippi Department of Transportation (MDOT), Public Transit Division (PTD), administers several programs through the U.S. Department of Transportation Federal Transit Administration (FTA) which support public and specialized transportation service providers in Mississippi. These programs include: Section 5311 program, “Rural General Public Transportation Program”, Section 5310 program, “Elderly Person and Persons with Disabilities Transportation Program”, Section 5316 Job Access and Reverse Commute (JARC), and Section 5317 New Freedom Program.

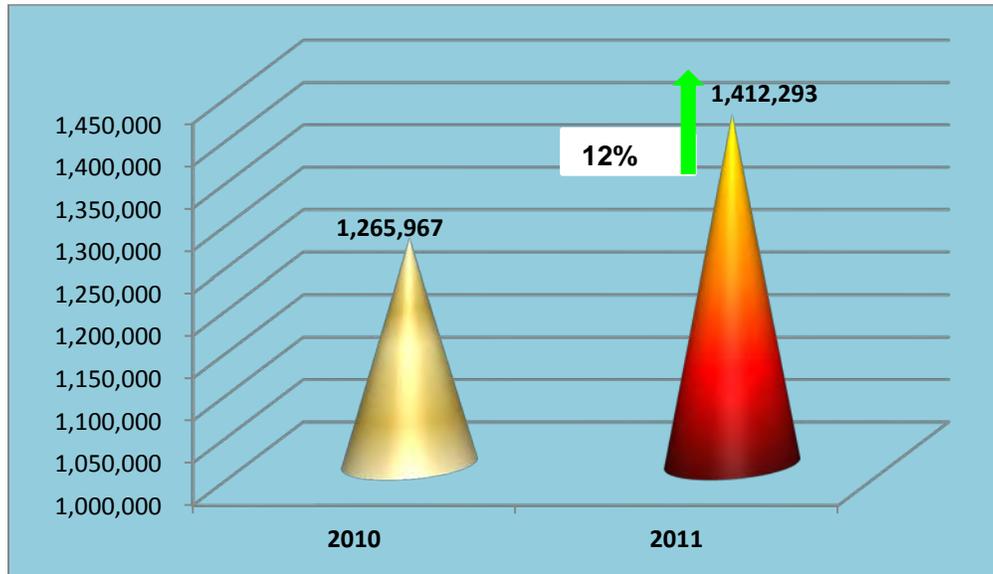
Approximately 60 organizations, funded through MDOT, are currently providing some form of transit services covering approximately 75 percent of the geographic area within Mississippi. These transit organizations assist general public, low-income, elderly citizens, citizens with disabilities, and students gain access to needed employment, medical, education, nutrition, social and recreational services, particularly in the rural areas of Mississippi. Transit providers range in size from those which provide daily fixed route/flexible schedule services, to senior citizen centers in rural small towns which provide demand-response services with schedules and destinations determined on a day-to-day basis.

There is clear evidence that coordination is working in Mississippi. Continuous partnering with an expanding cadre of stakeholders will increase coordinated transportation networks that can enhance increased mobility of citizens and foster more sustainable community and economic development. The need to provide more regional transportation options that are affordable, safe, efficient, reliable and sustainable continue to be the prime objective of MDOT and our partners.

During Fiscal Year 2010-2011, 5311 projects made 1,412,293 passenger trips compared to 1,265,967 during 2009-2010 Fiscal Year. This represents 146,326 more trips or 12% increase in trips during 2010 Fiscal Year (see Figure 1). On the other hand, 5310 projects recorded 747,672 passenger trips in 2010-2011 compared to 673,879 trips during 2009-2010 Fiscal Year, representing 73793, more trips or approximately an 11 % increase in passenger trips for the elderly and persons with disabilities passenger groups (see Figure 2). Trips provided by Intercity Bus carriers (i.e. Section 5311(f) recipients) totaled 58,018. This was a 6% increase from the

previous year (see Figure 3). Passenger trips provided by urban and small urban public transit systems also increased by 10% during that time period (see figure 4). Overall, transit providers in Mississippi reported a total of 3,943,186 trips, and 13,384,134 miles traveled during Federal Fiscal Year 2011. Figure 5 shows the percentage of total trips recorded by each transit program.

**Figure 1: Total Passenger Trips for Section 5311-Rural Transit Systems
FFY 2010 vs. 2011**



**Figure 2: Total Passenger Trips for Section 5310-Specialized Transit
FFY 2010 vs. 2011**

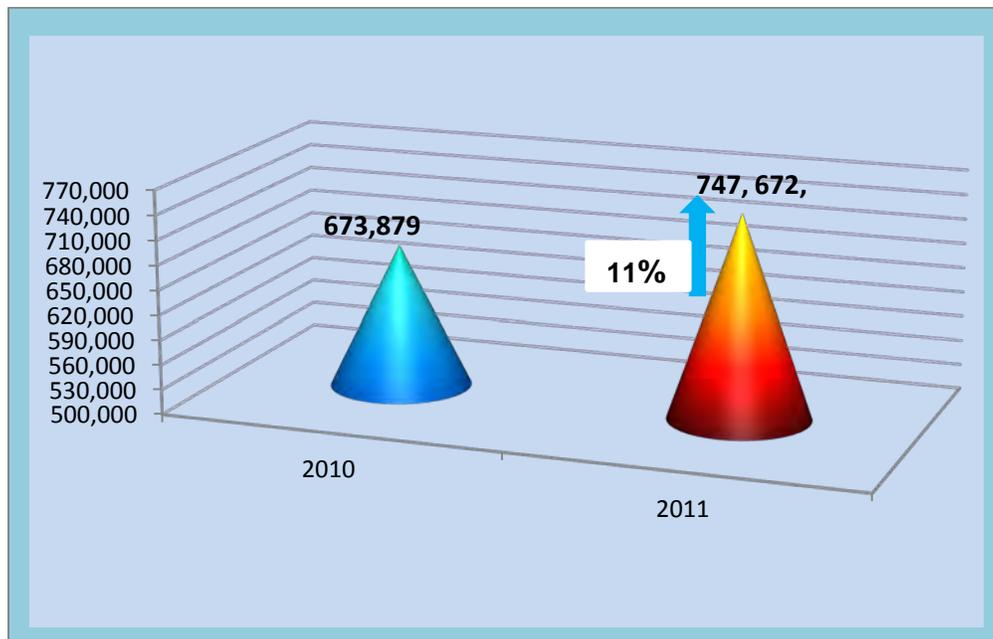


Figure 3: FTA Section 5311(f) - Intercity Bus (Delta Bus Line)

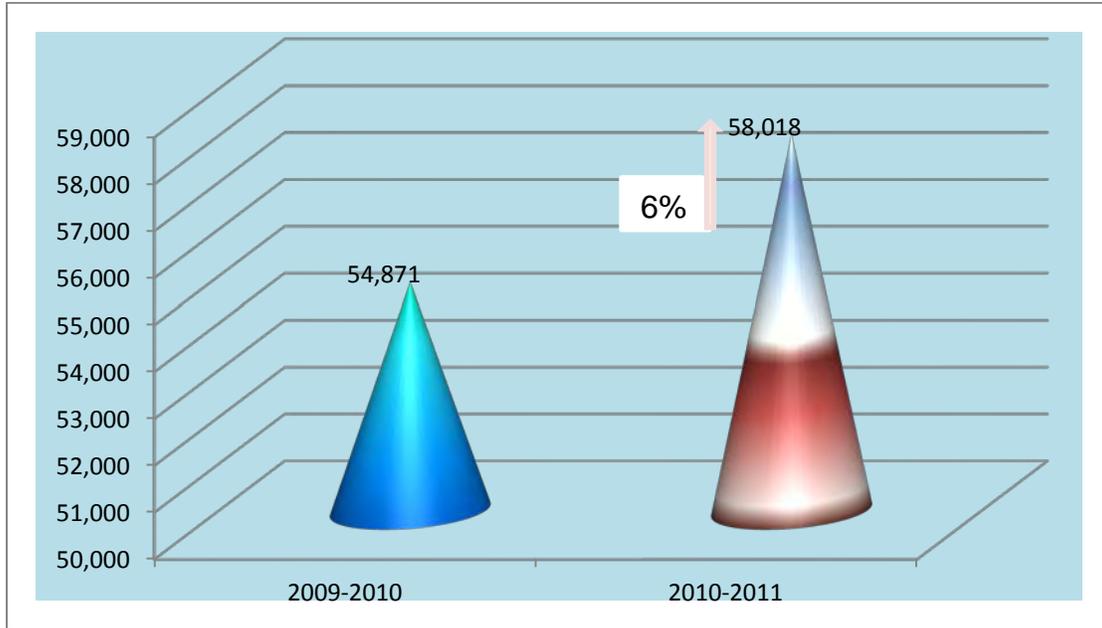
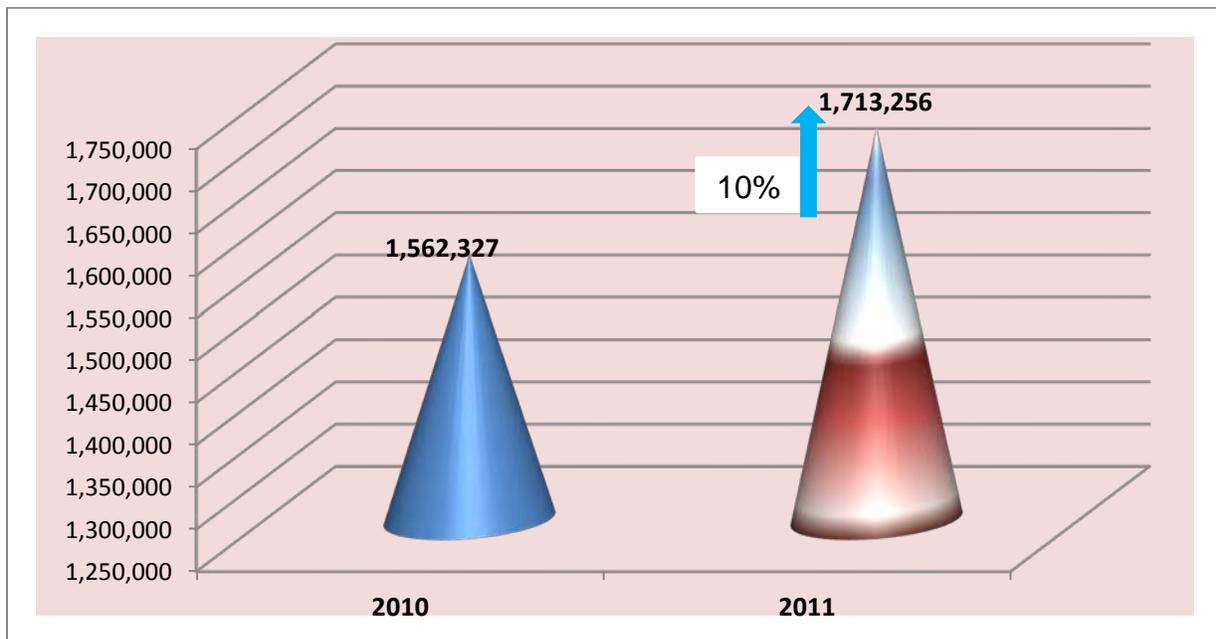


Figure 4: FTA Section 5307 Urban/Small Urban Unlinked Passenger Trips: 2010 vs. 2011



**Figure 5: Percentage Trips Recorded by Transit Programs
FFY 2011 in Mississippi**

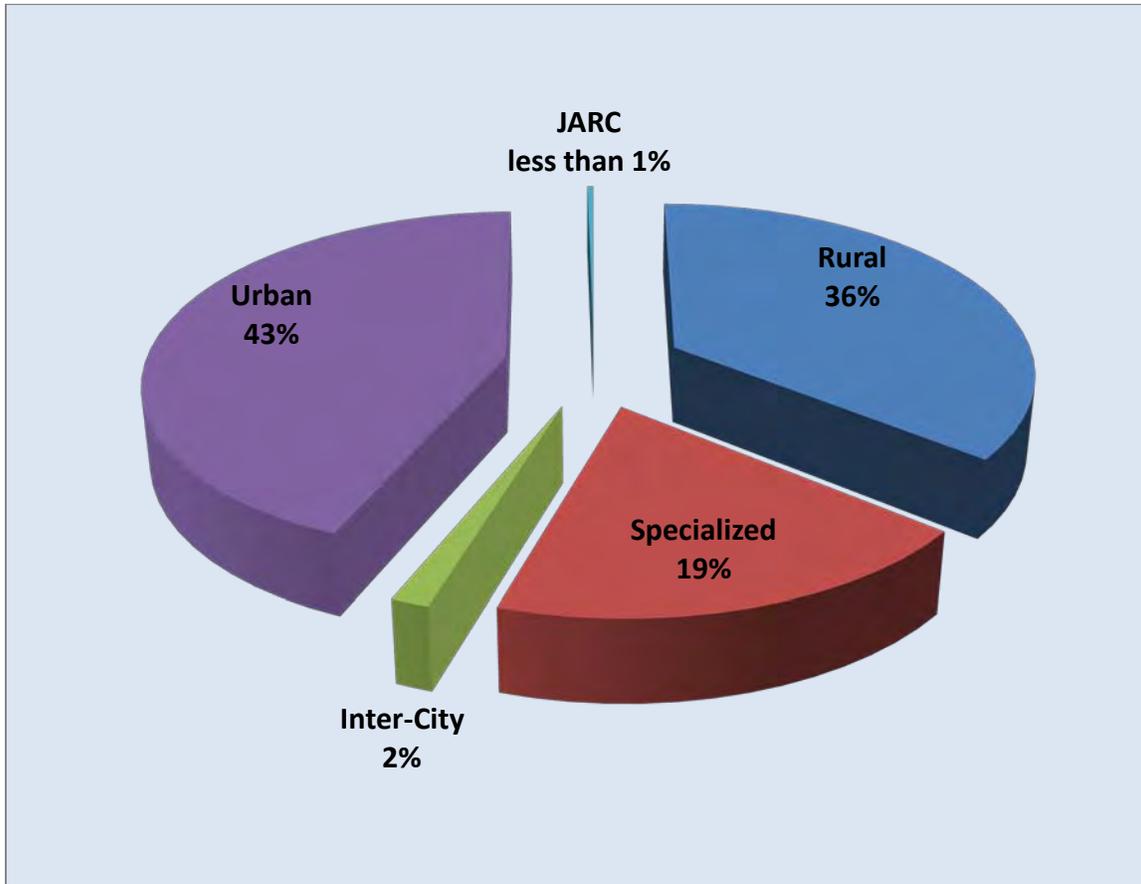


Figure 6: Section 5311 Trip Categories: FFY 2010 vs. 2011

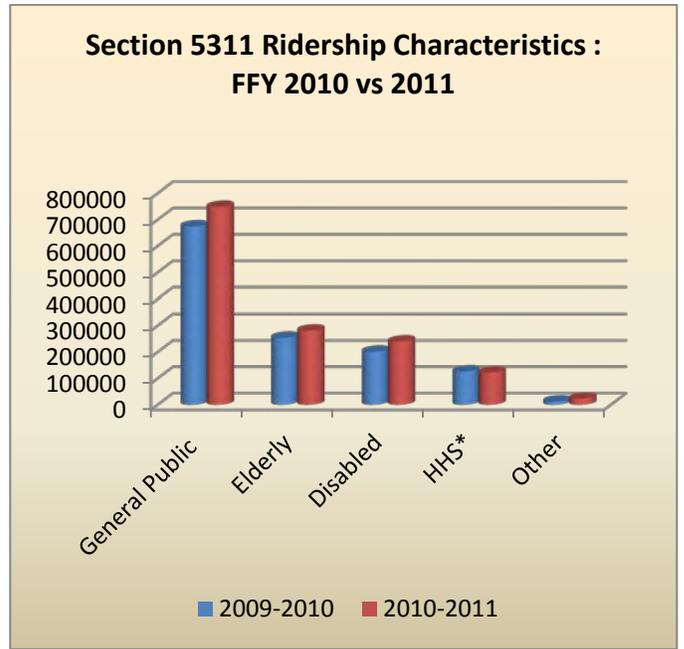
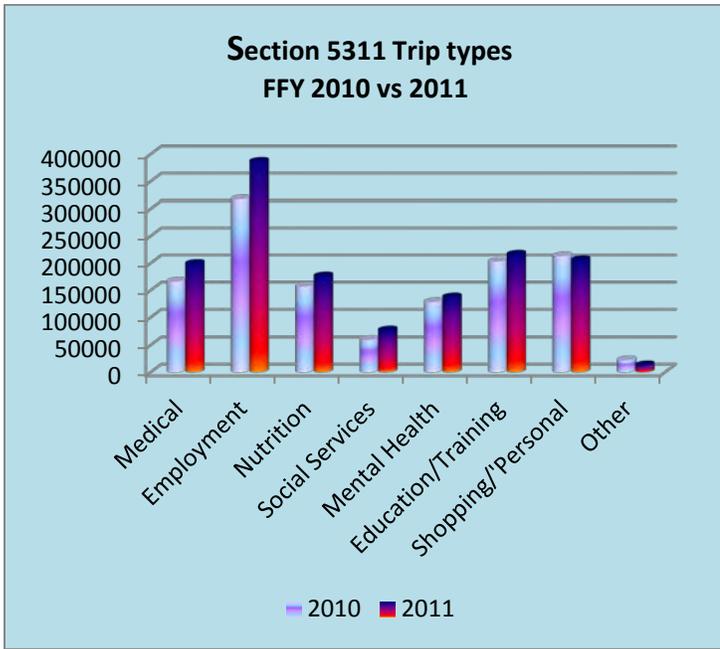
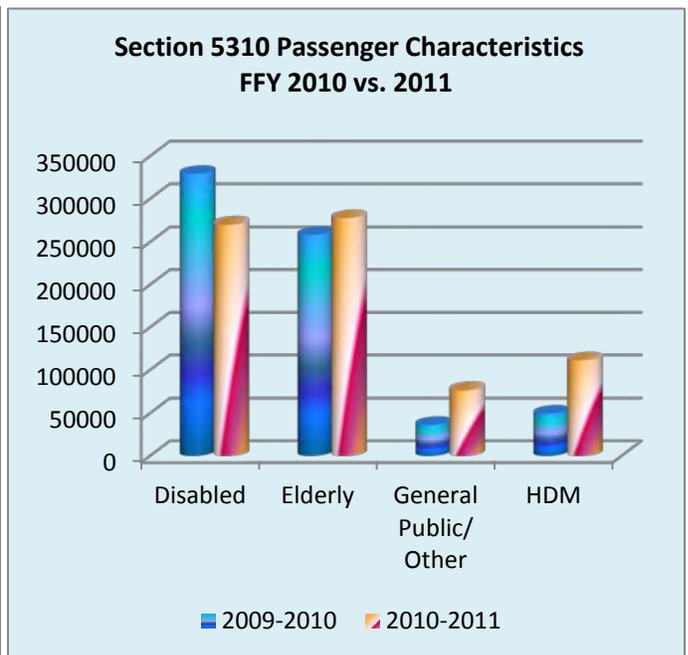
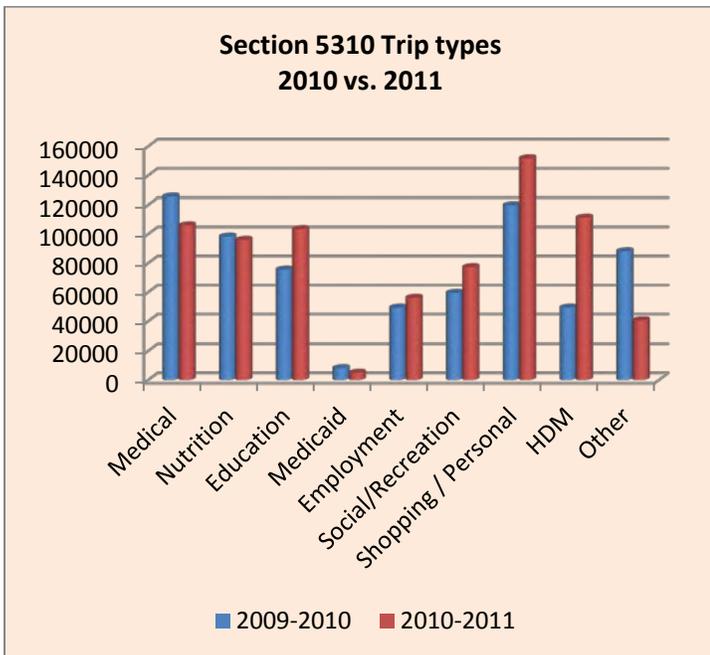


Figure 7: Section 5310 Trip Categories: FFY 2010 vs. FFY 2011



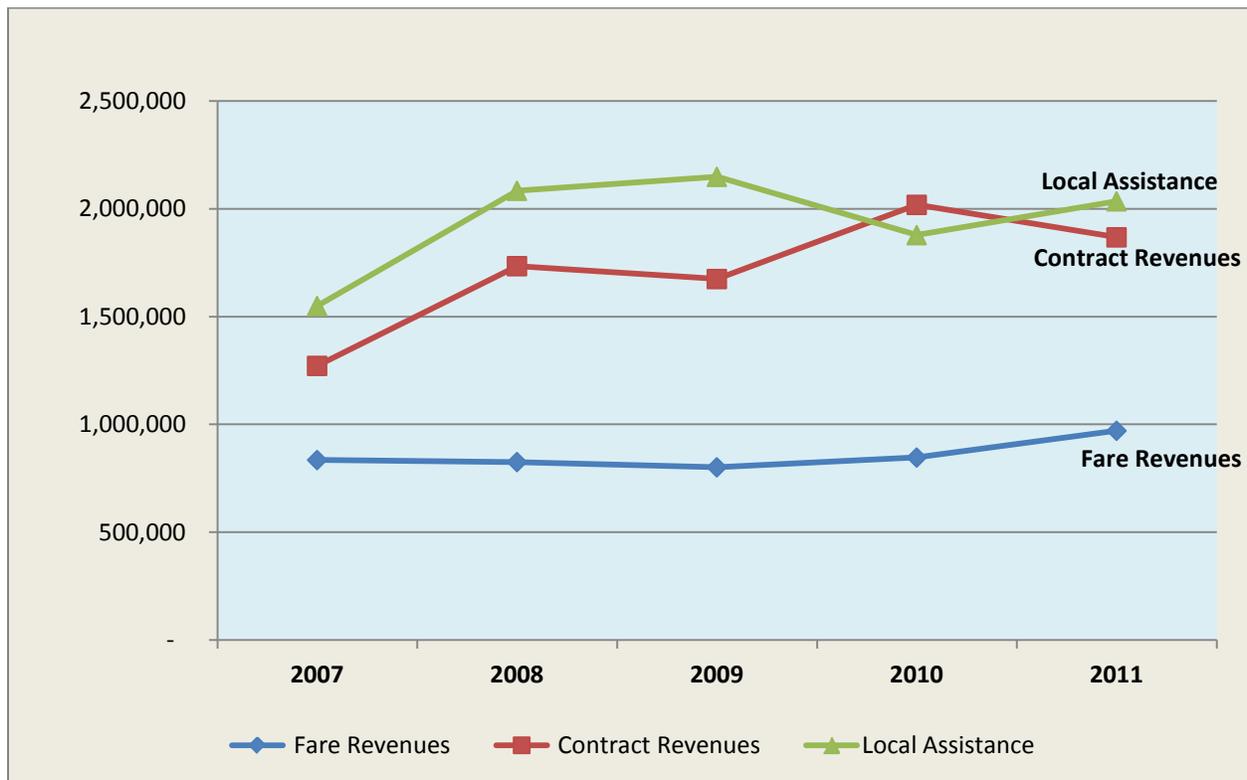
Revenue Stream for Mississippi Rural Transit Systems

Revenue streams also showed some positive trends that may be attributed to coordination efforts. Figure 8 shows the annual revenue stream for rural transit projects over the past five years. On the average, contract revenues increased significantly by 47% between 2007 and 2011 despite a slight decline in 2009 and 2011. The 2011 decline may be attributed to the American Recovery and Reinvestment Act of 2009 (ARRA) funds, which provided full operational funding of for some eligible agencies. Consequently, some expendable contract revenues were not fully reported by those agencies.

Local revenues also increased by 31% during this 5 year period. This increase may be attributed partially to the increased education of local officials about the benefits of local transit services and an overall awareness of service needs. Both of these are positive results that can be attributed to local coordination efforts. The addition of new transit providers supported mainly by local municipalities (e.g. City of Oxford) also had an impact on this increase.

On the other hand, there has been very little variation in fare revenues reported during the first four years of local coordination efforts. However, there was a 15% increase in fare revenues reported during 2011 which be attributed to more organized regional coordination efforts.

**Figure 8: Mississippi Rural Transit Operational Revenue Streams
FFY 2007-2011**



**Individual Agencies Performance
Section 5311 Rural Public Transportation
Passenger and Trip Characteristics
Program Year 2010-2011**

Aaron E. Henry Community Health Services Center, Inc. DARTS – Delta Area Rural Transit System

510 Hwy 322
P.O. Box 1216
Clarksdale, MS 38614

Phones: (662) 624-5907
Fax: (662) 624-4354
E-mail: agray@nehcommunityhealth.org

PROJECT DIRECTOR:

Antoinette Gray-Brown

SERVICE AREA:

Coahoma, Quitman, Tunica, Tate, Tallahatchie, Panola, and Desoto counties

HOURS OF OPERATION:

Sunday - Saturday from the hours of **4:30 a.m. to 2:30 a.m.**

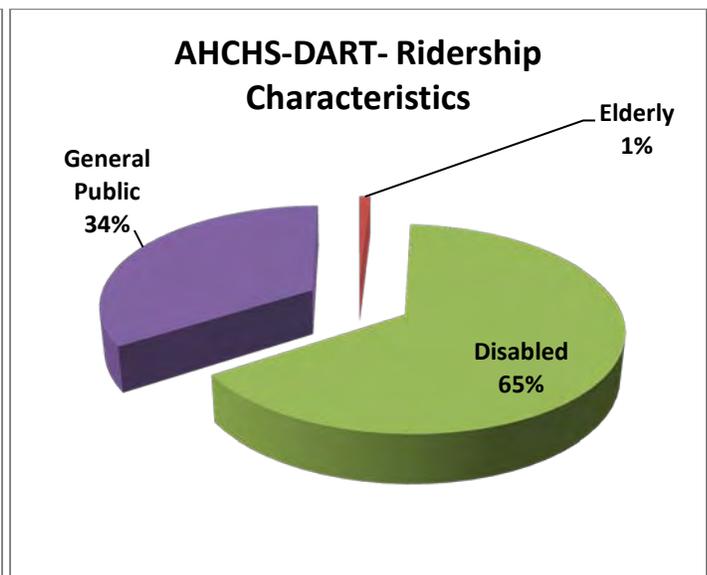
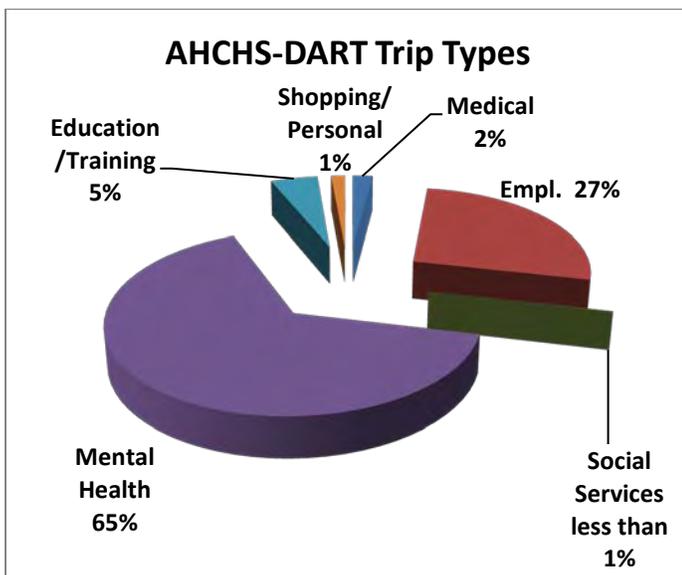
DESCRIPTION OF SERVICE:

Demand Response, Flexible Routes, & Commuter

TOTAL MILES DRIVEN:

457,583

Trip Types			Ridership Characteristics	
Medical	1,940		Elderly	897
Employment	25,228		Disabled	61,706
Social Services	41		General Public	32,500
Mental Health	61,973		Total	95,103
Education/Training	4,571			
Shopping/Personal	1,350			
Total	95,103			



Bolivar County Council on Aging, Inc.

800 South Davis Ave., Hwy 61 S
 P.O. Box 593
 Cleveland, MS 38732-2800

Phone: (662) 846-6161
 Fax: (662) 846-2953
 E-mail: lashondamwilson73@hotmail.com

PROJECT DIRECTOR:

LaShonda McKinney-Wilson

SERVICE AREA:

Bolivar, Sunflower, Washington, Yazoo, and portions of Hinds, Humphreys, Issaquena, Madison, Sharkey, and Warren Counties.

HOURS OF OPERATION:

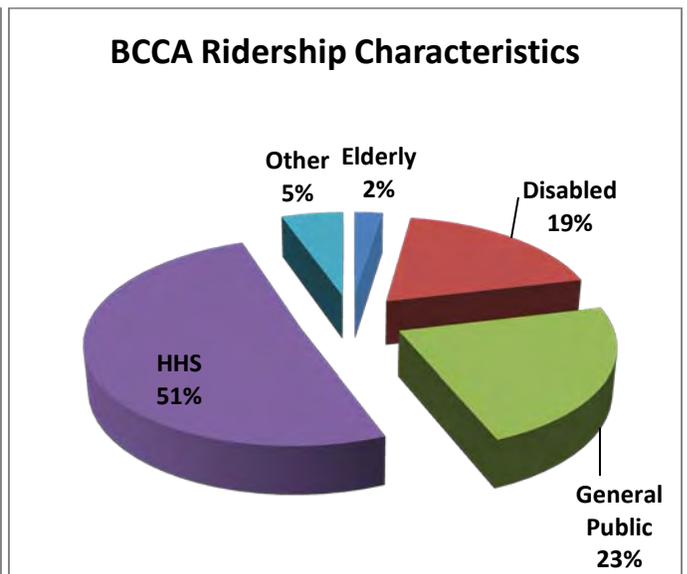
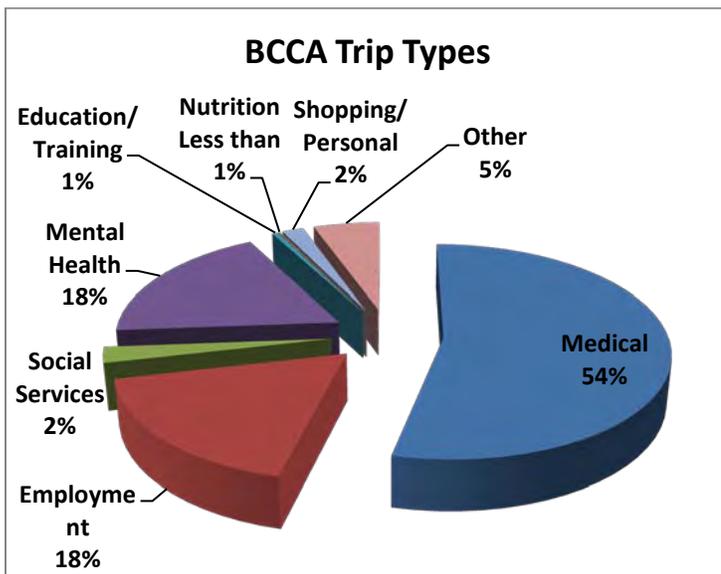
Monday through Saturday: **4:00 a.m. to 2:30 a.m.**
 Sunday: **4:00 a.m. to 2:30 a.m. 12:15 p.m. to 7:00 p.m. 8:00 p.m. to 2:30 p.m.**

DESCRIPTION OF SERVICE:

Demand Response, Flexible Routes, & Commuter

TOTAL MILES DRIVEN: 2,672,168

Trip Types		Ridership Characteristics	
Medical	79,351	Elderly	3,636
Employment	26,077	Disabled	27,788
Social Services	3,529	General Public	33,386
Mental Health	27,084	HHS	74,798
Education/Training	730	Other	8,034
Nutrition	152	Total	147,642
Shopping/Personal	2,628		
Other	8,091		
Total	147,642		



City of Oxford (Oxford University Transit)

City Hall
107 Courthouse Square
Oxford, MS 38655

Phone: (662) 234-3540
Fax: (662) 234-2064
Email: rbiggs@oxfordms.net
takers@oxfordms.net

TRANSIT MANAGER: Ronald Biggs

PROJECT DIRECTOR: Tim Akers

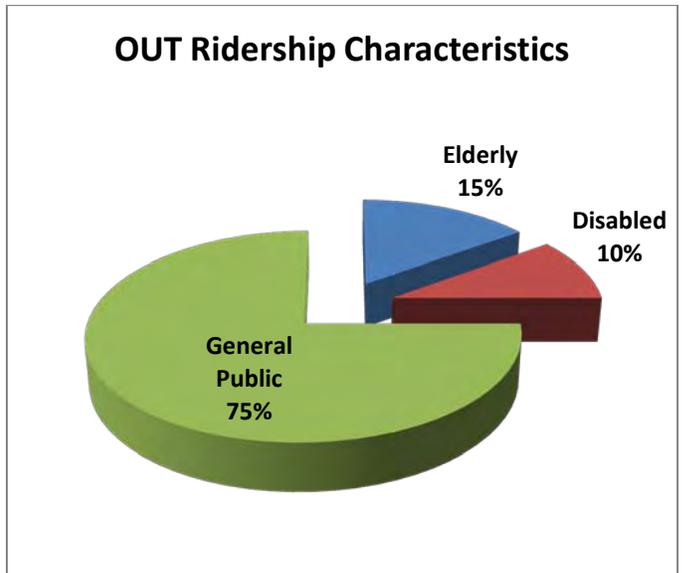
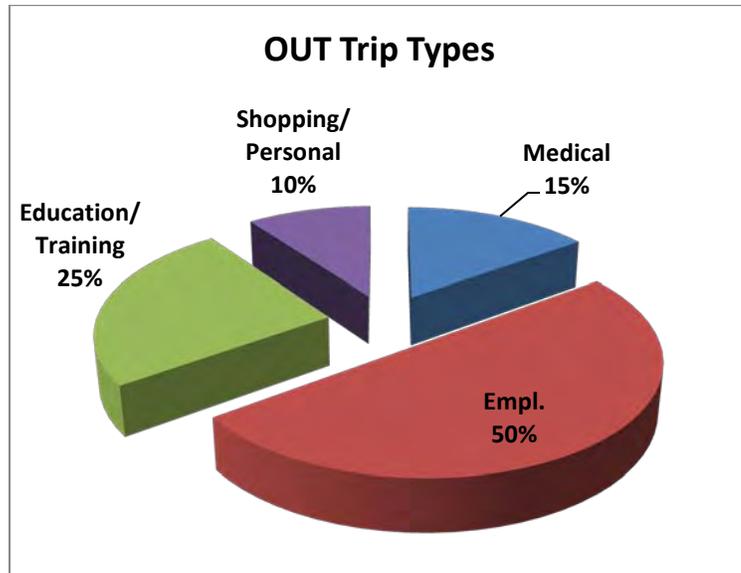
SERVICE AREA: City of Oxford

HOURS OF OPERATION: Monday - Saturday: 6:00 a.m. to 8:00 p.m.

DESCRIPTION OF SERVICES: Fixed Route and Para Transit

TOTAL MILES DRIVEN: 361,277

Trip Types		Ridership Characteristics	
Medical	57,809	Elderly	57,809
Employment	192,696	Disabled	38,539
Education/Training	96,348	General Public	289,043
Shopping/Personal	38,539	Total	385,391
Total	385,391		



Claiborne County Human Resource Agency

1703 Bridewell Lane
 P. O. Box 719
 Port Gibson, MS 39150

Phone: (601) 437-3063
 Fax: (601) 437-2639
 E-mail: cchra32002@yahoo.com
claibornresource@bellsouth.net

PROJECT DIRECTOR:
SERVICE AREA:

Hugh Johnson
 Claiborne, Jefferson, Copiah, Warren, Adams, & Hinds
 Counties

HOURS OF OPERATION:

Monday through Friday 4:30 a.m. to 2:30 a.m.
 Saturday 4:30 a.m. to 5:00 p.m.

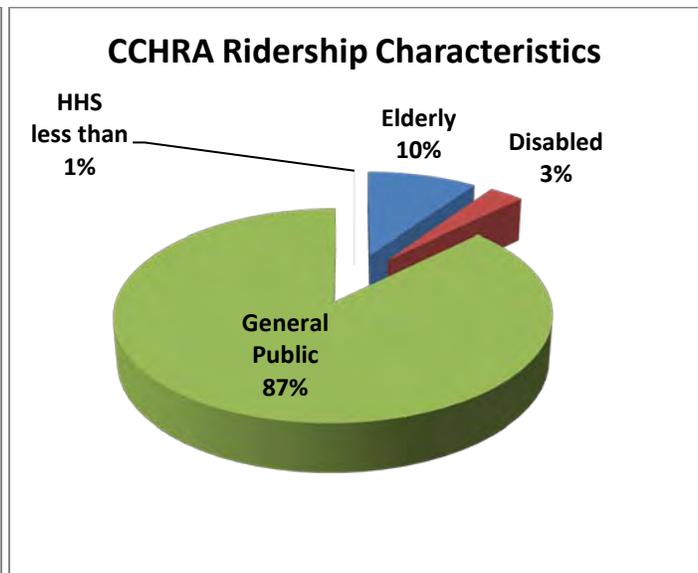
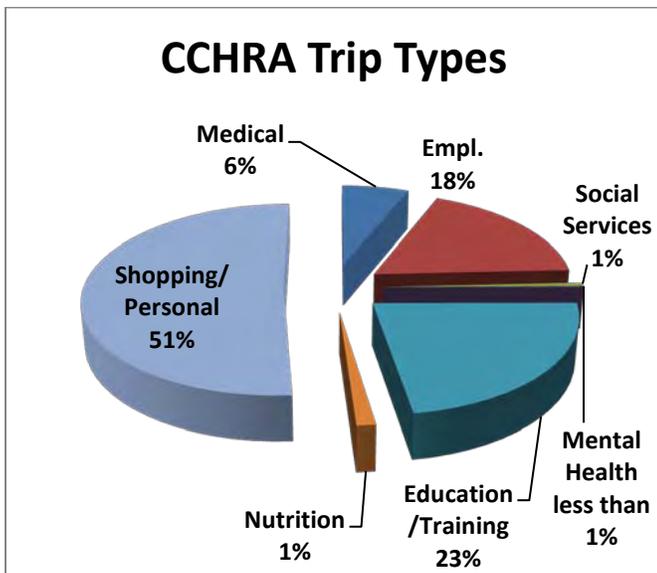
DESCRIPTION OF SERVICES:

Demand Response and Flexible Routes

TOTAL MILES DRIVEN:

374,372

Trip Types			Ridership Characteristics	
Medical	5,814		Elderly	9,041
Employment	16,968		Disabled	2,868
Social Services	531		General Public	81,999
Mental Health	114		HHS	13
Education/Training	21,247		Total	93,921
Nutrition	1,259			
Shopping/Personal	47,988			
Total	93,921			



Community Development, Inc.

P.O. Box 689
109-A Elm Avenue
Richton, MS 39476

Phone: (601) 788-2599 - Main Line
 (601) 788-6704 – Oma Hibbler
Fax: (601) 788-6719
E-mail: ohibbler@juno.com

EXECUTIVE DIRECTOR:
SERVICE AREA:

Oma Hibbler
 Perry, Greene, Jones, Wayne, Forrest, Lamar, Lauderdale,
 Jefferson Davis, Marion, & Rankin counties

HOURS OF OPERATION:

Monday – Friday from **6:30 a.m. to 6:30 p.m.**

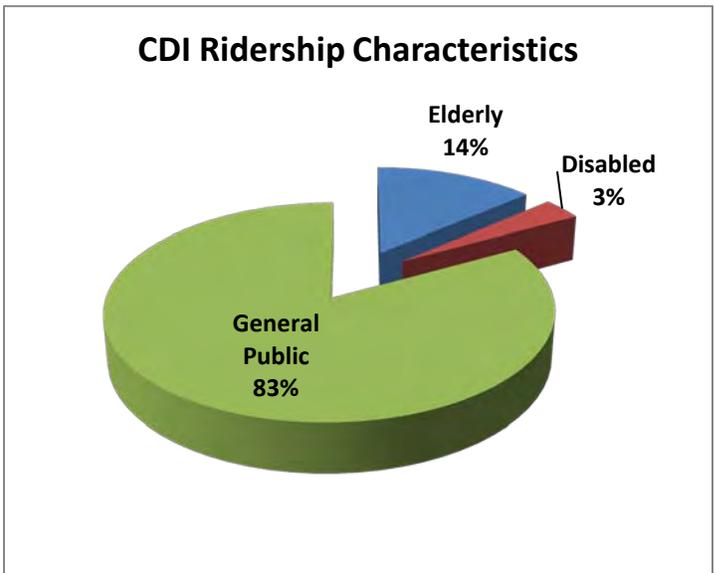
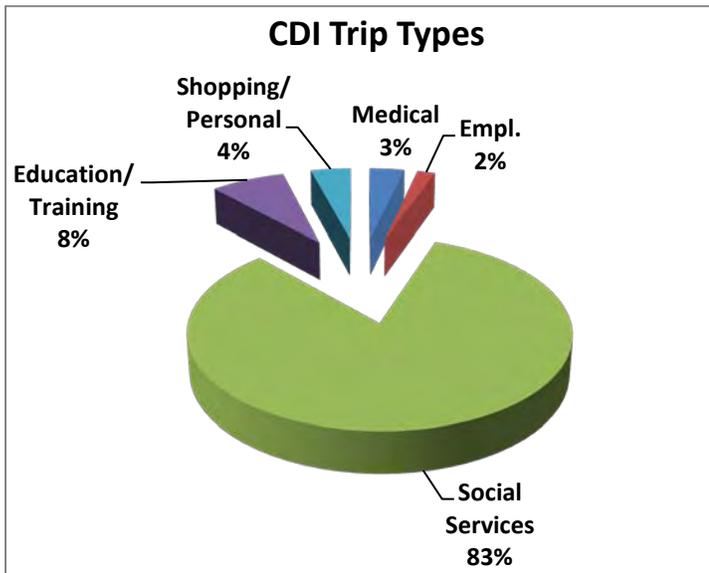
DESCRIPTION OF SERVICE:

Demand Response and Flexible Routes

TOTAL MILES DRIVEN:

620,599

Trip Types		Ridership Characteristics	
Medical	2,330	Elderly	8,892
Employment	1,191	Disabled	2,183
Social Services	54,042	General Public	54,108
Education/Training	4,946	Total	65,183
Shopping/Personal	2,674		
Total	65,183		



Copiah County Human Resource Agency

P.O. Box 448
640 Georgetown Street Suite-2
Hazlehurst, MS 39083

Phone: (601) 894-4788
Fax: (601) 894-6191
E-mail: bonniecchr@exceedtech.net
hattiecchr@exceedtech.net

EXECUTIVE DIRECTOR:
SERVICE AREA:

Bonnie Gustavis
 Copiah and Lincoln Counties

HOURS OF OPERATIONS:

Monday –Friday: **5:30 a.m. to 11:45p.m.**

Saturday **6:30 a.m. to 3:00 p.m.**

Sunday: **7:00 am to 5:00pm**

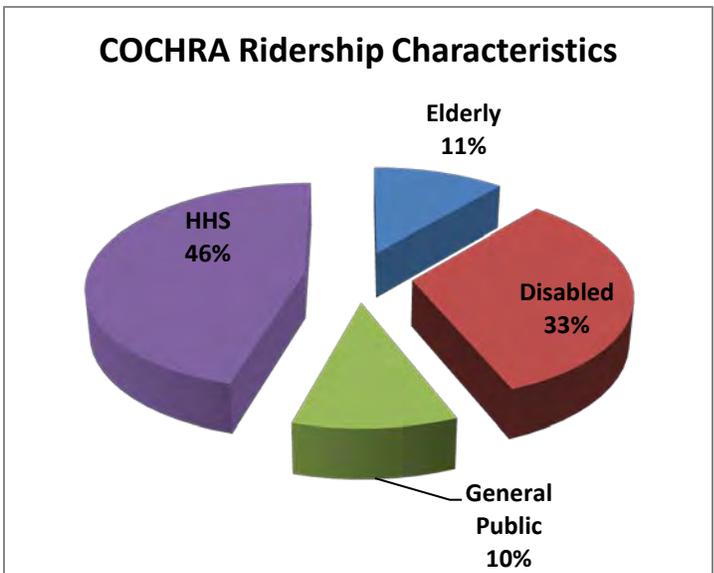
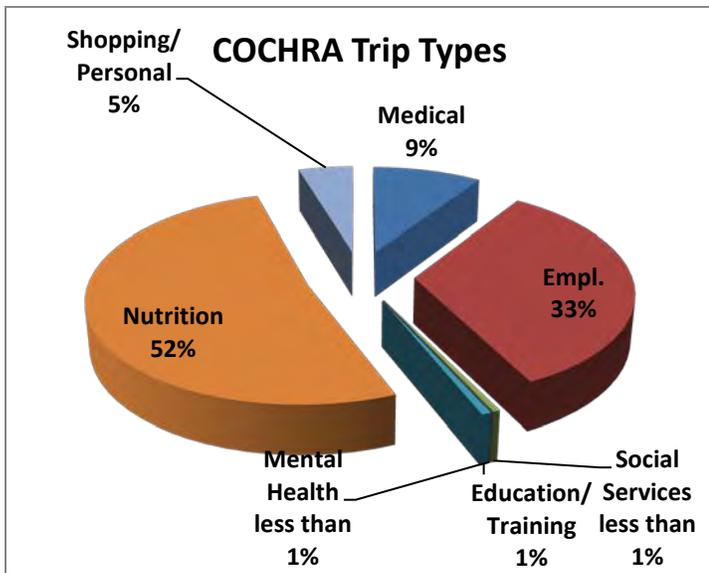
DESCRIPTION OF SERVICE:

Demand Response

TOTAL MILES DRIVEN:

220,719

Trip Types		Ridership Characteristics	
Medical	4,285	Elderly	5,168
Employment	15,389	Disabled	15,076
Social Services	202	General Public	4,803
Mental Health	24	HHS	21,021
Education/Training	280	Total	46,068
Nutrition	23,746		
Shopping/Personal	2,142		
Total	46,068		



Five County Child Development Program, Inc.

2312 Columbia Ave.
 P.O. Box 1195
 Prentiss, MS 39474

Phone: (601)792-4196
 Fax: (601) 792-5751
 E-mail: joyceloftin9361@yahoo.com

PROJECT DIRECTOR:

Evelyn J. Strickland

SERVICE AREA:

Covington, Lawrence, Lincoln, Jefferson Davis, & Marion counties

HOURS OF OPERATION:

6:00 a.m. to 6:00 p.m. Monday - Friday

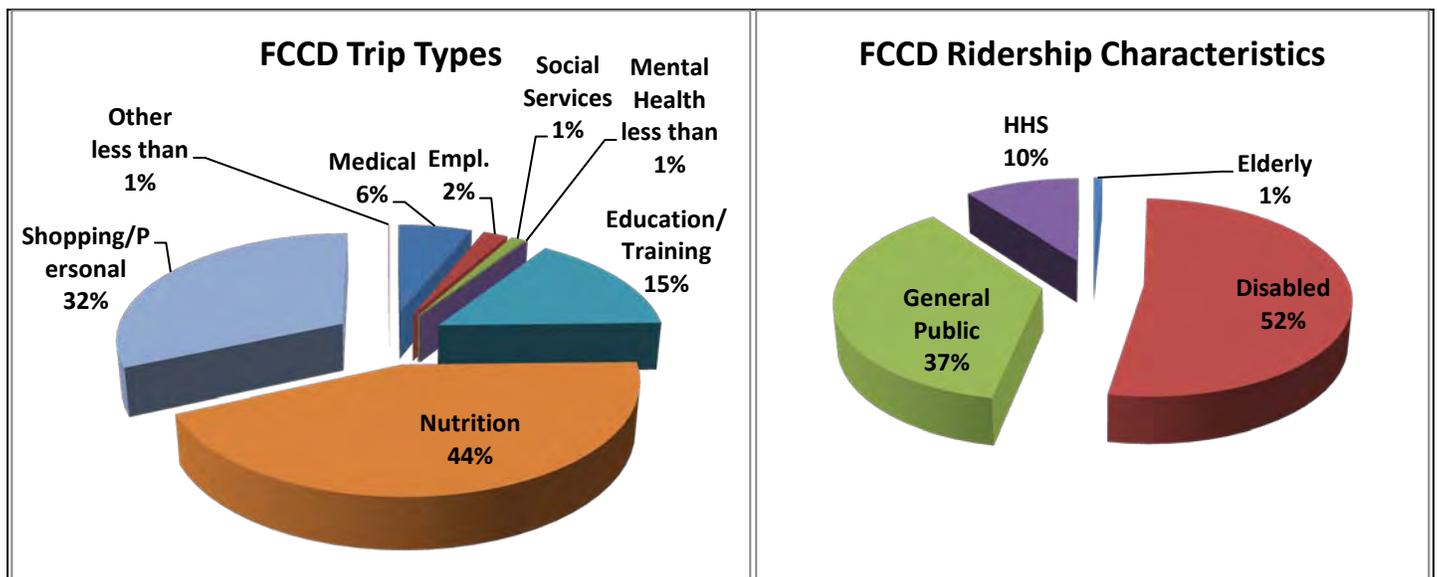
DESCRIPTION OF SERVICES:

Demand Response and Flexible Route

TOTAL MILES DRIVEN:

554,969

Trip Types		Ridership Characteristics	
Medical	7,588	Elderly	934
Employment	2,561	Disabled	65,326
Social Services	1,438	General Public	45,942
Mental Health	113	HHS	12,918
Education/Training	19,112	Total	125,120
Nutrition	54,651		
Shopping/Personal	39,565		
Other	92		
Total	125,120		



H.E.G.A. Rural Transportation Systems

1317 East Avenue North
 P.O. Box 8
 Hollandale, MS 38748

Phone: (662) 827-0777 – Main Line
 (662) 827-2776 – Lucius McRunnels
 Fax: (662) 827-0680
 Email: hega_rt@bellsouth.net

EXECUTIVE DIRECTOR:

Lucius McRunnels

OFFICE MANAGER:

Doris Green

SERVICE AREA:

Washington, Sharkey, Issaquena, Humphreys and Leflore Counties

HOURS OF OPERATION:

Monday – Friday 7:00 a.m. to 4:00 p.m.

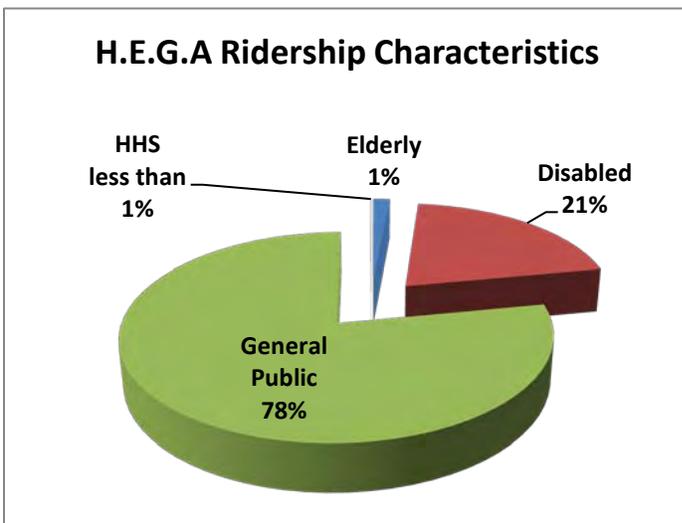
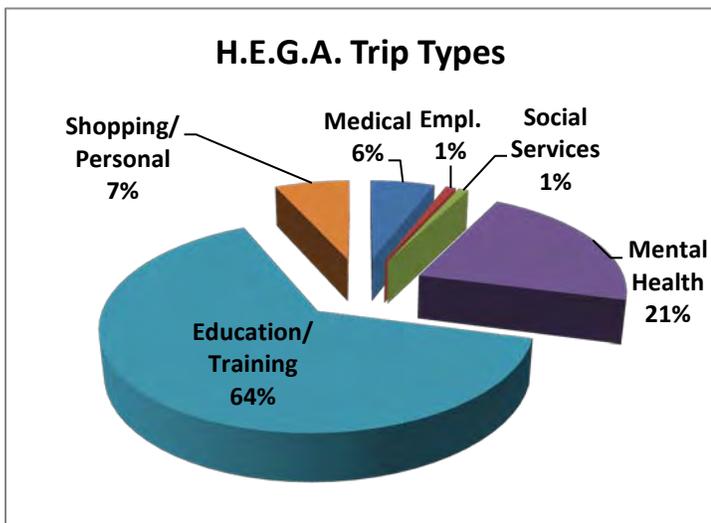
DESCRIPTION OF SERVICES:

Demand Response

TOTAL MILES DRIVEN:

168,193

Trip Types		Ridership Characteristics	
Medical	953	Elderly	240
Employment	152	Disabled	3,343
Social Services	146	General Public	12,703
Mental Health	3,488	HHS	7
Education/Training	10,447	Total	16,293
Shopping/Personal	1,107		
Total	16,293		



Hinds County Human Resource Agency

258 Maddox Road
 P.O. Box 22657
 Jackson, MS 39212-2657

Phone: (601) 923-3930
 Fax: (601) 923-3925
 E-mail: willieh@hchra.org

PROJECT DIRECTOR:

Willie Hicks (601) 923-1784

SERVICE AREA:

Hinds County

HOURS OF OPERATION:

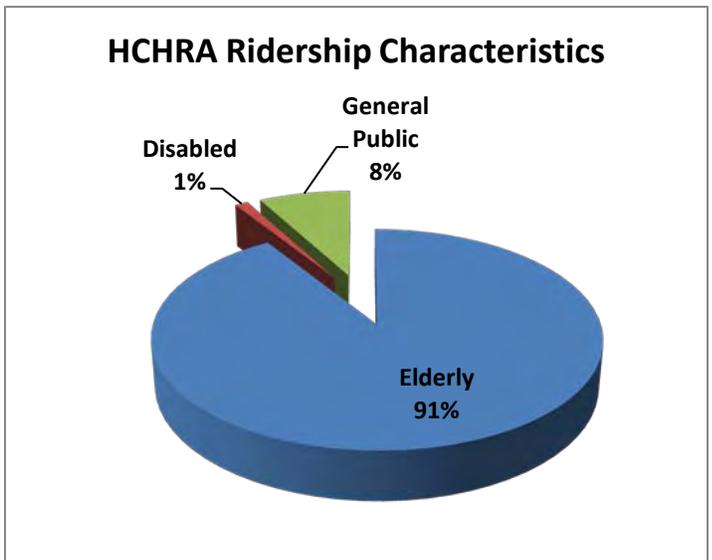
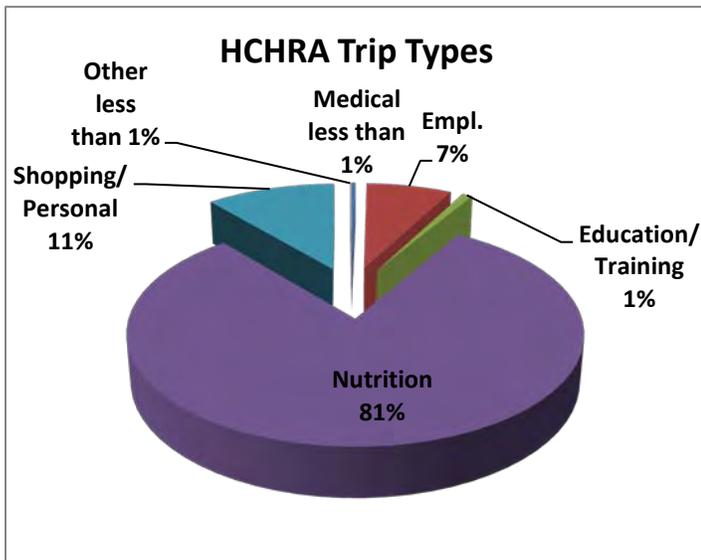
Monday – Friday 6:00 a.m. to 6:30 p.m.

DESCRIPTION OF SERVICES:

Demand Response and Flexible Routes

TOTAL MILES DRIVEN: 184,569

Trip Types		Ridership Characteristics	
Medical	187	Elderly	48,194
Employment	3,880	Disabled	602
Education/Training	470	General Public	4,164
Nutrition	42,562	Total	52,960
Shopping/Personal	5,833		
Other	28		
Total	52,960		



Madison County Citizen Service Agency

140 W. Center Street
 P.O. Box 1358
 Canton, MS 39046

Phone: (601) 855-5710
 Fax: (601) 855-5662
 E-mail: mccsadrjohnson@yahoo.com

EXECUTIVE DIRECTOR:

Dr. Mary Sims-Johnson

PROGRAM MANAGER:

Joanne Garrett

SERVICE AREAS:

Madison and Leake Counties

HOURS OF OPERATION:

Monday – Friday **6:00 a.m. to 6:00 p.m.**
 Saturday **8:00 a.m. to 5:00 p.m.**

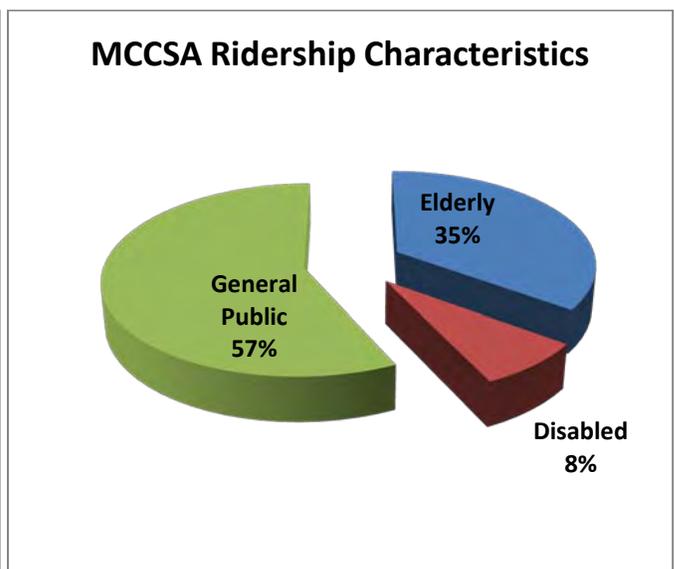
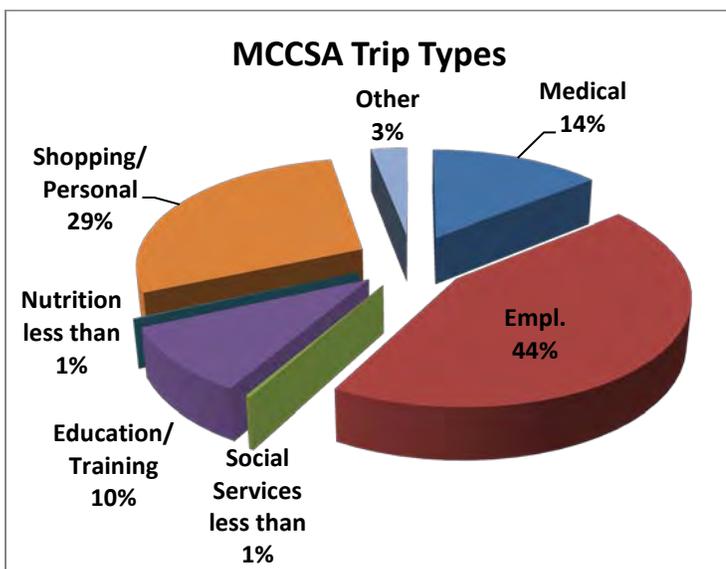
DESCRIPTION OF SERVICES:

Demand Response and Flexible Routes

TOTAL MILES DRIVEN:

105, 522

Trip Types		Ridership Characteristics	
Medical	1,614	Elderly	3,990
Employment	4,991	Disabled	891
Social Services	35	General Public	6,500
Education/Training	1,133	Total	11,381
Nutrition	11		
Shopping/Personal	3,252		
Other	345		
Total	11,381		



Mallory Community Health Center

17280 Hwy 17 S.
 P.O. Box 479
 Lexington, MS 39095

Phone: (662) 834-4009
 Fax: (662) 834-2999
 E-mail: davidrule2002@yahoo.com

PROJECT DIRECTOR:

David Rule

SERVICE AREA:

Attala, Holmes, Leflore, & Humphreys counties

HOURS OF OPERATION:

Monday – Friday **5:00 a.m. to 4:00 a.m.**
 Saturday **12:00 p.m. to 4:00 am**
 Sunday **8:00 a.m. to 2:00 p.m.**

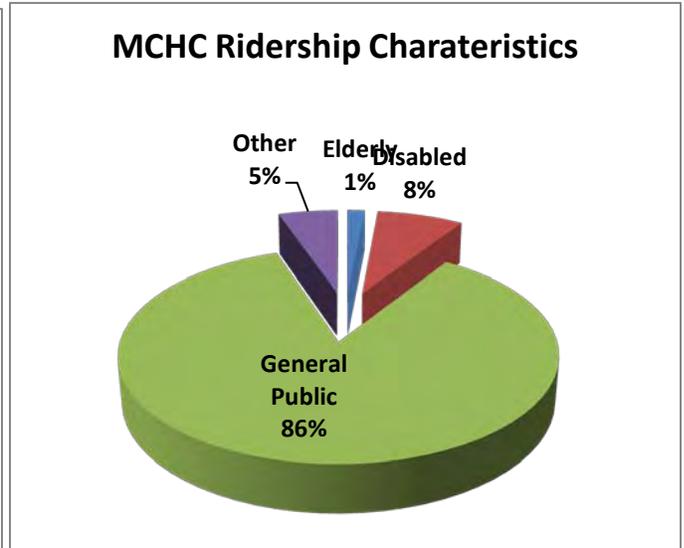
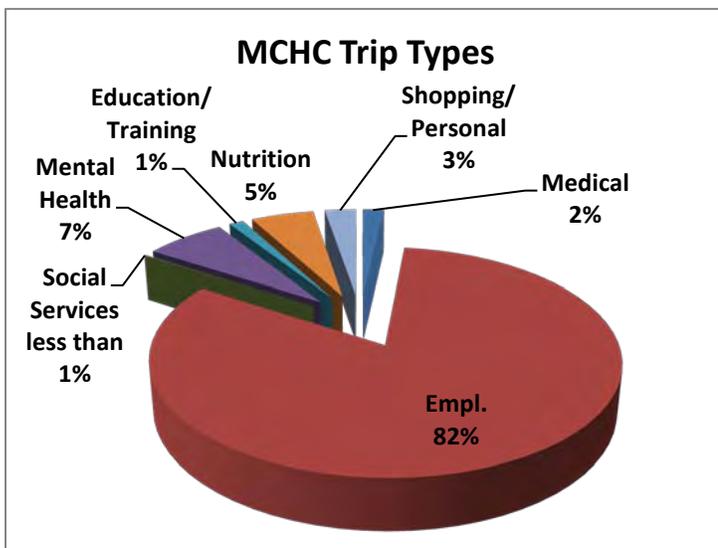
DESCRIPTION OF SERVICES:

Demand Response and Flexible Routes

TOTAL MILES DRIVEN:

376,686

Trip Types		Ridership Characteristics	
Medical	928	Elderly	803
Employment	43,240	Disabled	4,002
Social Services	28	General Public	44,917
Mental Health	3,524	Other	2,750
Education/Training	628	Total	52,472
Nutrition	2,750		
Shopping/Personal	1,374		
Total	52,472		



Meridian Transportation Commission (CURRENTLY NOT IN OPERATION)

1901 Front Street
P.O. Box 745
Meridian, MS 39302-0745

Phone: (601) 693-6904
Fax: (601) 484-6828
E-mail: pflowersmts@aol.com

EXECUTIVE DIRECTOR:

Patricia Flowers

SERVICE AREA:

City of Meridian

HOURS OF OPERATION:

Monday - Friday **6:00 a.m. to 6:00 p.m.**

Saturdays **6:00 a.m. to 2:00 p.m.**

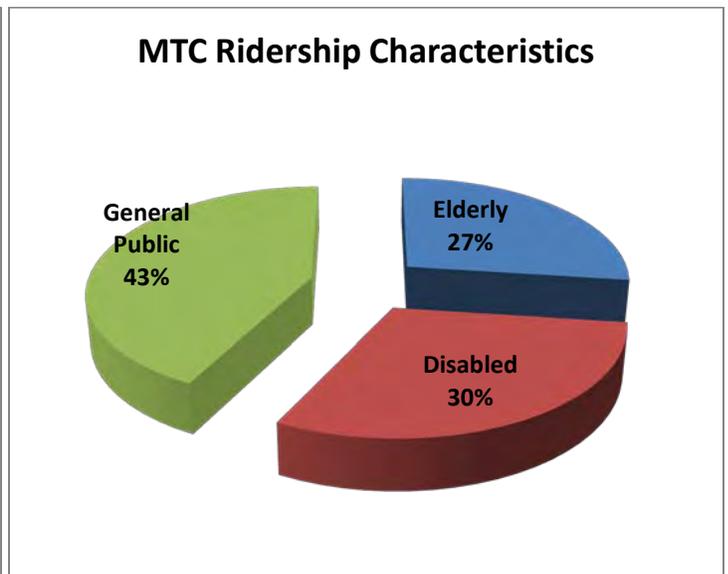
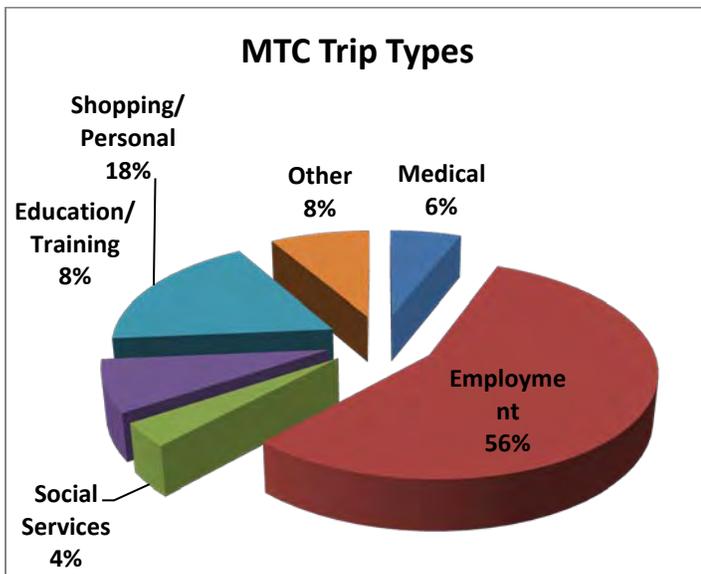
DESCRIPTION OF SERVICES:

Fixed and Flexible Routes and Demand Response

TOTAL MILES DRIVEN:

140,139

Trip Types			Ridership Characteristics	
Medical	1,096		Elderly	4,936
Employment	10,209		Disabled	5,549
Social Services	670		General Public	7,762
Education/Training	1,455		Total	18,247
Shopping/Personal	3,284			
Other	1,533			
Total	18,247			



Mississippi Band of Choctaw Indians - Choctaw Transit

258 Industrial Road
Choctaw, MS 39350

Phone: (601) 650-7429
Fax: (601) 650-7442
E-mail: brobertson@choctaw.org

TRANSIT PROGRAM DIRECTOR:

Billy Robertson

SERVICE AREAS:

Neshoba, Leake, and Newton Counties

HOURS OF OPERATION:

Monday – Saturday **4:30 a.m. to 12:30 a.m.**

Sunday - **6:00 a.m. to 12:00 p.m.**

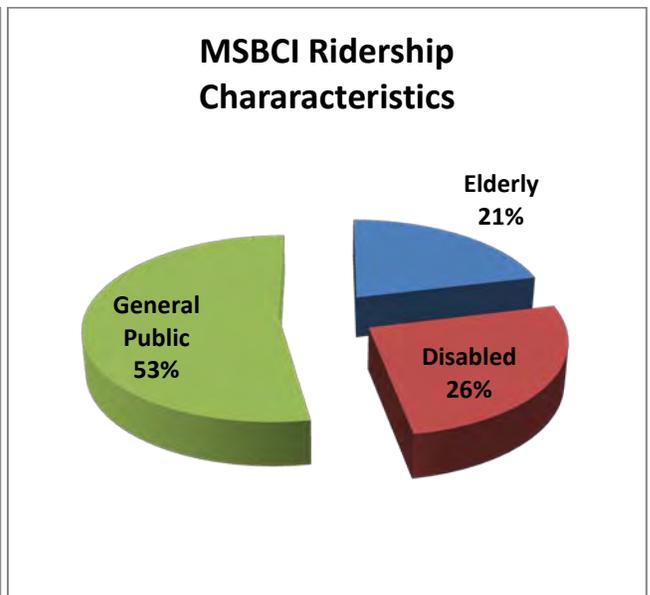
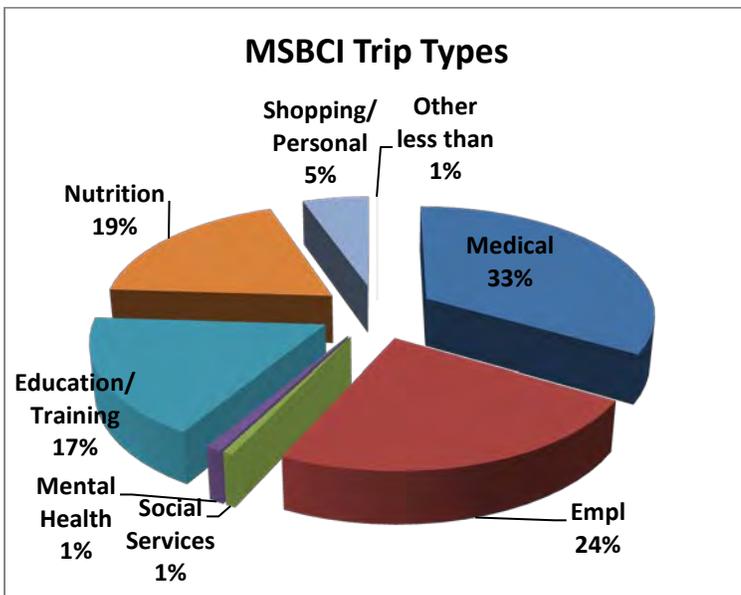
DESCRIPTION OF SERVICES:

Fixed and Flexible Routes and Demand Response

TOTAL MILES DRIVEN:

757,161

Trip Types		Ridership Characteristics	
Medical	17,006	Elderly	10,779
Employment	12,012	Disabled	13,234
Social Services	323	General Public	26,856
Mental Health	494	Total	50,869
Education/Training	8,845		
Nutrition	9,473		
Shopping/Personal	2,736		
Other	7		
Total	50,896		



Mississippi Valley State University Mass Transit

7292
14000 Highway 82 W
Itta Bena, MS 38941

Phone: (662) 254- 3349 or 3348
Fax: (662) 254-3643
E-mail: sjfoster@mvsu.edu

PROJECT DIRECTOR:

Sonji Foster

SERVICE AREAS:

Carroll, Humphreys, Leflore, Sunflower, Tallahatchie, and Washington, Counties

HOURS OF OPERATION:

Monday – Friday **6:30 a.m. to 6:30 p.m.**
 Saturday & Sunday **As needed**

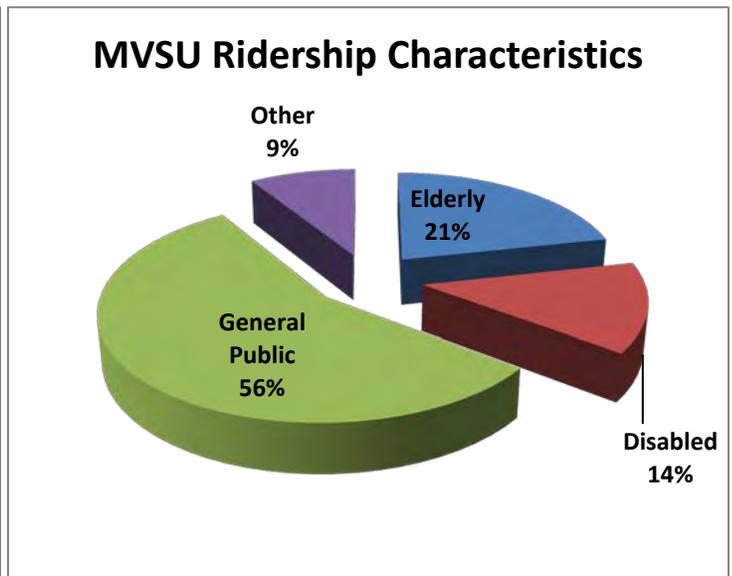
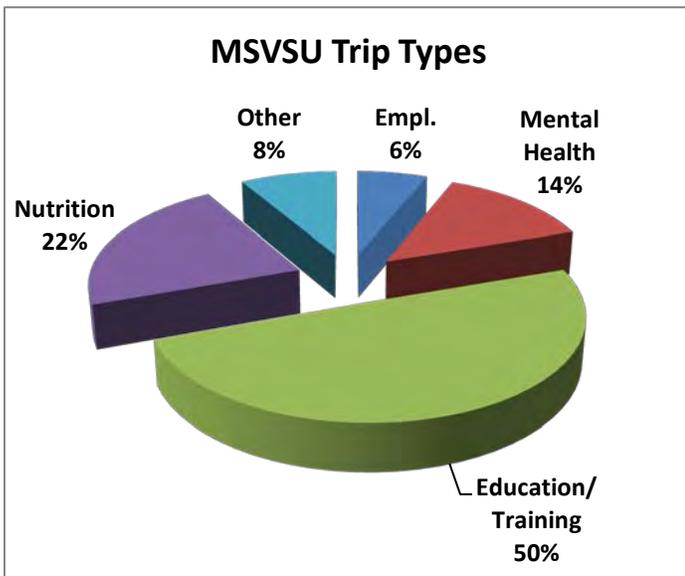
DESCRIPTION OF SERVICES:

Demand Response, Fixed Route, & Commuter Routes

TOTAL MILES DRIVEN:

117, 387

Trip Types		Ridership Characteristics	
Employment	1,301	Elderly	4,546
Mental Health	2,866	Disabled	2,879
Education/Training	10,462	General Public	1,763
Nutrition	4,650	Other	1,883
Other	1,792	Total	21,071
Total	21,071		



Natchez Transit System

800 Washington Street
Natchez, MS 39120

Phone: (601)445-7568
Fax: (601) 445-6650
E-mail: [sabrena.bartley@live.com](mailto:sabrina.bartley@live.com)

EXECUTIVE DIRECTOR:
SERVICE AREA:
HOURS OF OPERATION

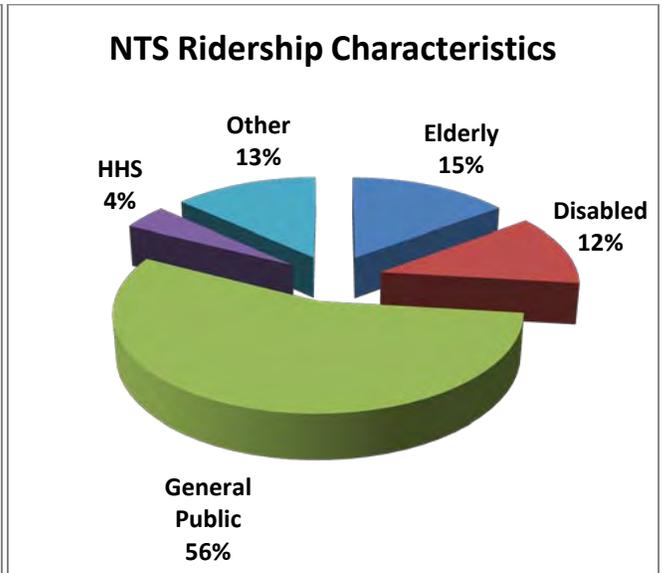
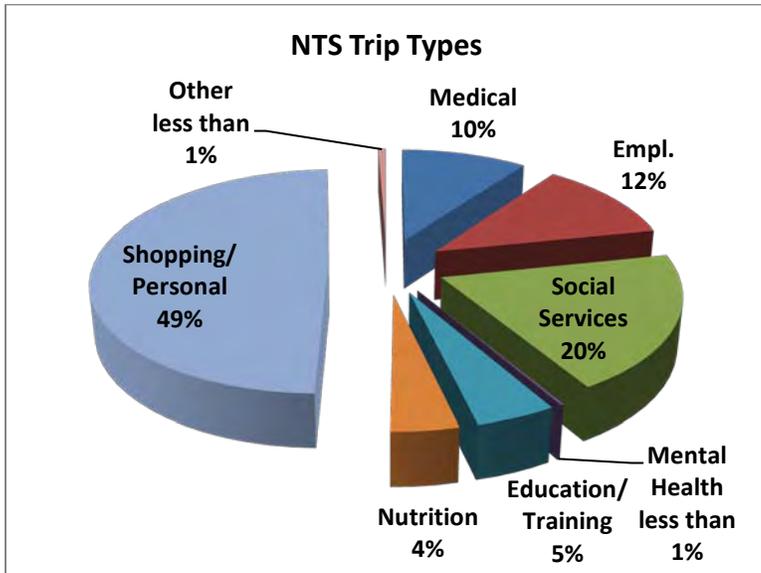
Sabrina G. Bartley
Adams County
Monday – Friday: **4:30 a.m. to 6:00 p.m.**
Saturday: **4:00 a.m. to 5:00 p.m.**
Sunday: **8:00 a.m. to 5:00 p.m.**

DESCRIPTION OF SERVICES:

Demand Response and Flexible Routes

TOTAL MILES DRIVEN: **537, 842**

Trip Types		Ridership Characteristics	
Medical	7,602	Elderly	11,268
Employment	8,860	Disabled	9,061
Social Services	14,892	General Public	42,092
Mental Health	132	HHS	3,180
Education/Training	3,559	Other	10,112
Nutrition	2,984	Total	75,713
Shopping/Personal	37,236		
Other	448		
Total	75,713		



Northeast Mississippi Community Services

801 Hatchie Street
 Post Office Box 930
 Booneville, MS 38829

Phone: (662) 728-2118
 Fax: (662) 728-8720
 E-mail: tshea@ms.metrocast.net
sgaines@ms.metrocast.net

PROJECT DIRECTOR:

Travis Shea

EXECUTIVE DIRECTOR:

Steve Gaines

SERVICE AREA:

Marshall, Alcorn, Prentiss, Tishomingo, & Desoto counties

HOURS OF OPERATION:

Monday – Friday **8:00 a.m. to 4:00 p.m.**

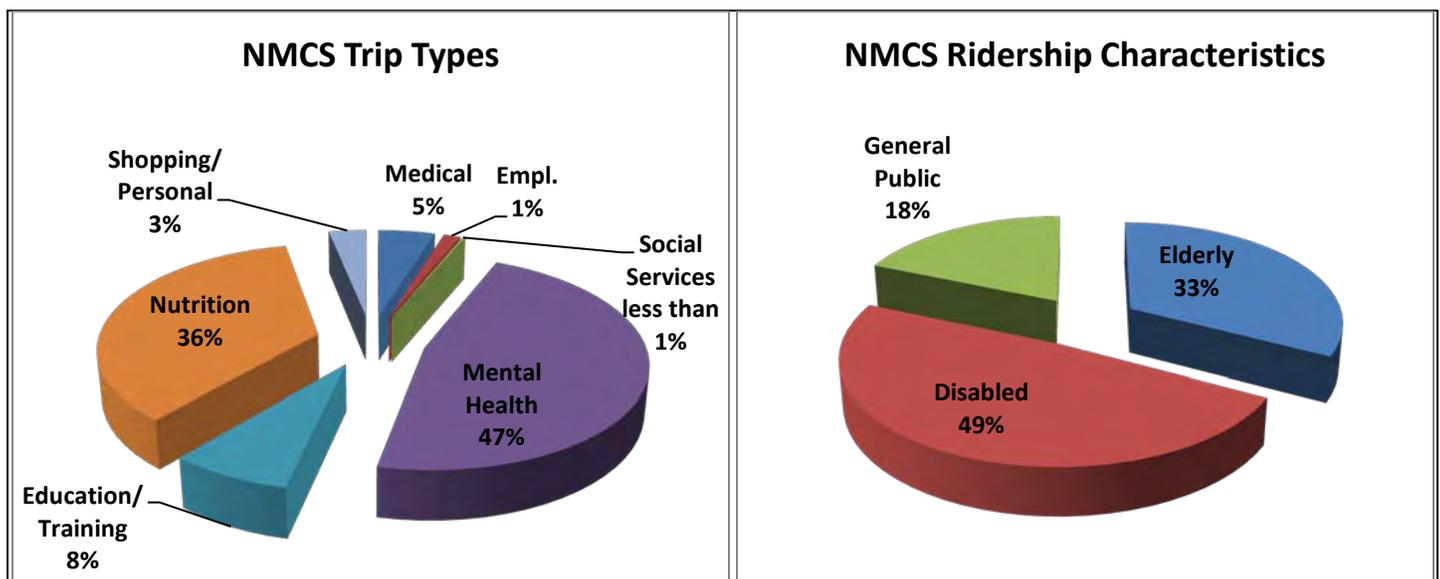
DESCRIPTION OF SERVICES:

Flexible Routes and Demand Response

TOTAL MILES DRIVEN:

574,588

Trip Types		Ridership Characteristics	
Medical	3,558	Elderly	24,199
Employment	1,040	Disabled	35,941
Social Services	172	General Public	13,752
Mental Health	34,733	Total	73,892
Education/Training	5,705		
Nutrition	26,335		
Shopping/Personal	2,349		
Total	73,892		



NROUTE

**2501 Halls Ferry Road
Vicksburg, MS 39180**

**Phone: (601) 636-1053
Fax: (601) 636-1213
E-mail: ebum@vicksburg.org**

EXECUTIVE DIRECTOR:

Evelyn Bumpers

SERVICE AREAS:

Warren County

HOURS OF OPERATION:

Monday – Friday **6:00 a.m. to 6:00 p.m.**

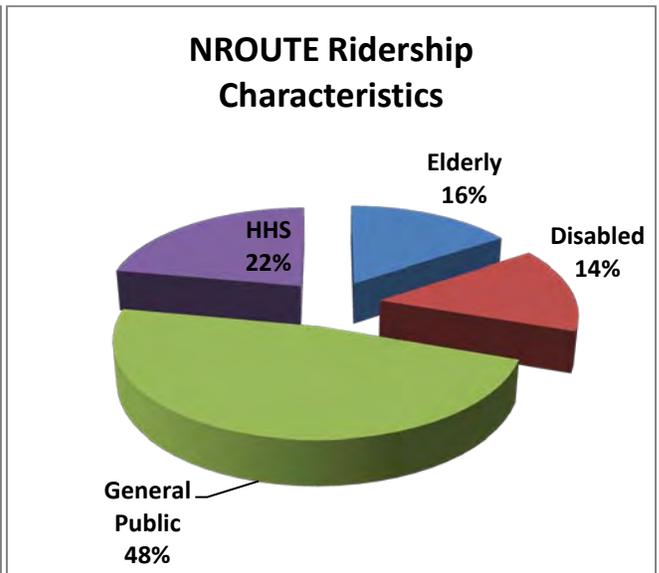
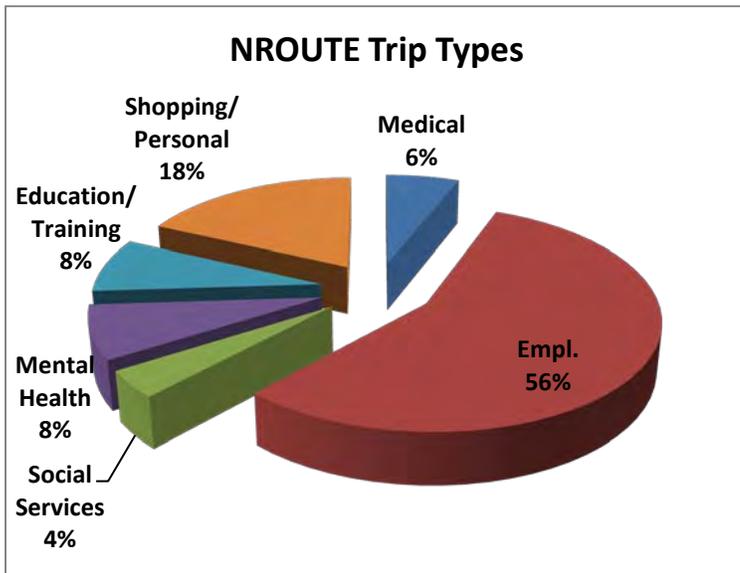
DESCRIPTION OF SERVICES:

Fixed Routes and Para Transit

TOTAL MILES DRIVEN:

212,196

Trip Types		Ridership Characteristics	
Medical	2,112	Elderly	5,519
Employment	19,711	Disabled	5,137
Social Services	1,407	General Public	16,760
Mental Health	2,813	HHS	7,785
Education/Training	2,813	Total	35,201
Shopping/Personal	6,345		
Total	35,201		



Simpson County Human Resource Agency (Service period: Sept 2010- Until July 2011)

406 North Main Street
Mendenhall, MS 39114

Phone: (601) 847-4641
Fax: (601) 847-1192
E-mail: simpsoncountyhr1@bellsouth.net

INTERIM EXECUTIVE DIRECTOR:

Billie Brown

SERVICE AREA:

Simpson County

HOURS OF OPERATION:

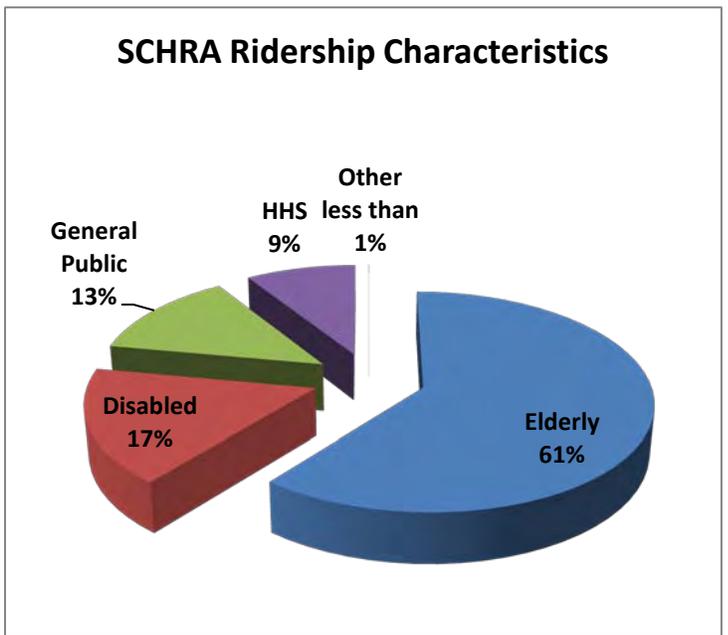
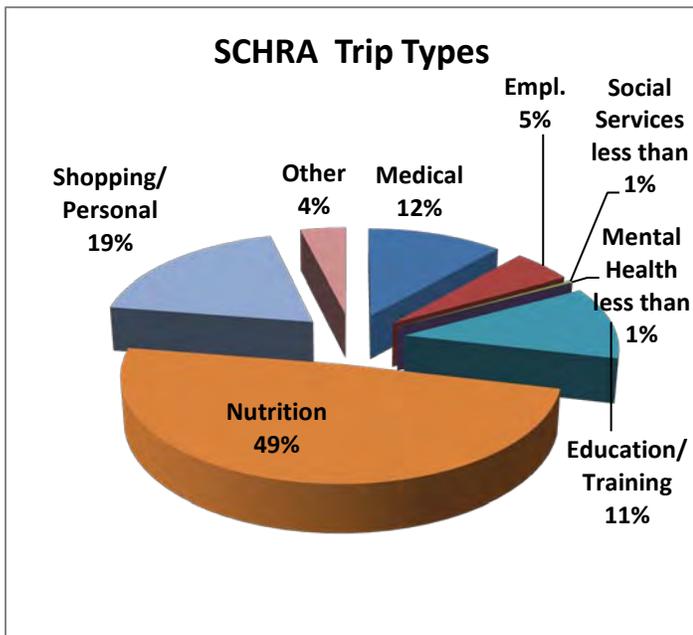
Monday - Friday 6:30 a.m. to 7:00 p.m.

DESCRIPTION OF SERVICES:

Flexible Routes and Demand response

TOTAL MILES DRIVEN: 206, 274

Trip Types		Ridership Characteristics	
Medical	2,685	Elderly	14,009
Employment	1,192	Disabled	3,946
Social Services	64	General Public	3,007
Mental Health	8	HHS	2,075
Education/Training	2,649	Other	4
Nutrition	11,253	Total	23,041
Shopping/Personal	4,289		
Other	901		
Total	23,041		



United Community Action Committee, Inc.

380 Ripley Avenue
 P.O. Box 338
 Ashland, MS 38603 -0338

Phone: (662) 224-8912
 Fax: (662) 224-8142
 E-mail: ucac@dixie-net.com
ruthd@dixie-net.com

CHIEF EXECUTIVE OFFICER:

Willie Ruth Daugherty

PROJECT DIRECTOR:

Doris Brown

SERVICE AREA:

Benton and Tippah Counties

HOURS OF OPERATION:

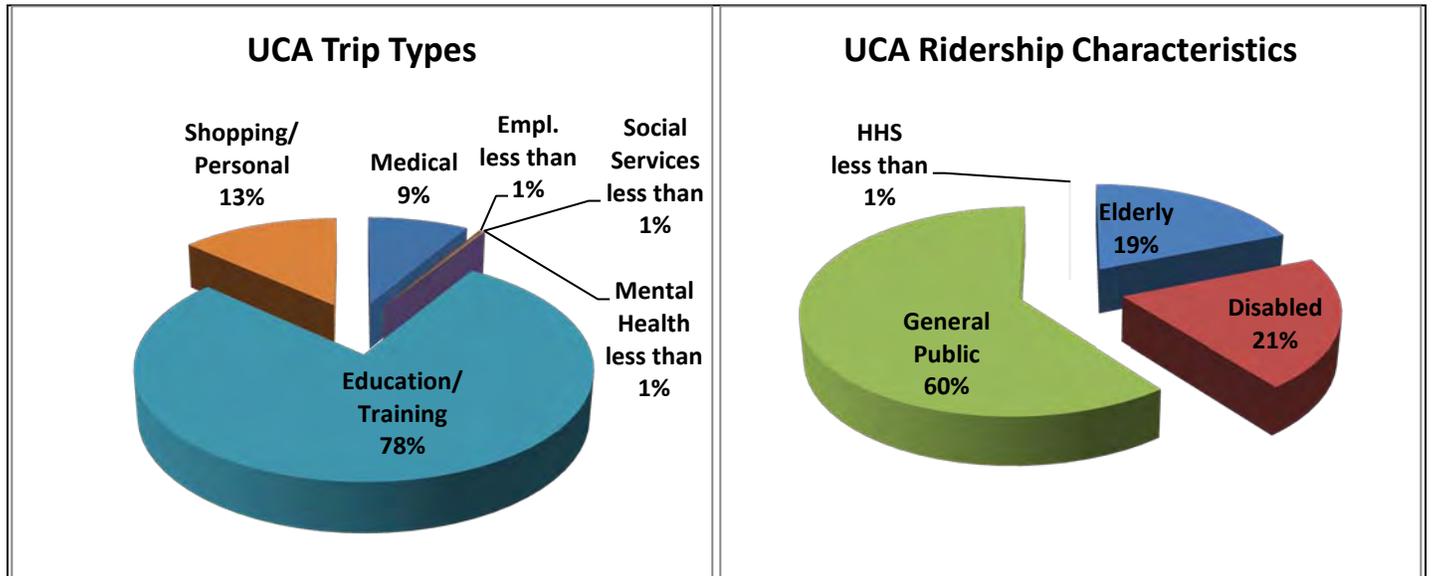
Monday - Friday 8:00 a.m. to 4:30 p.m.

DESCRIPTION OF SERVICES:

Demand Response

TOTAL MILES DRIVEN: 252, 810

Trip Types		Ridership Characteristics	
Medical	2,276	Elderly	5,062
Employment	58	Disabled	5,557
Social Services	48	General Public	16,236
Mental Health	6	HHS	4
Education/Training	20,900	Total	26,859
Shopping/Personal	3,571		
Total	26,859		



**Section 5310 Specialized Transportation
Passenger and Trip Characteristics
Program Year 2010-2011**

Alcorn County Human Resource Agency

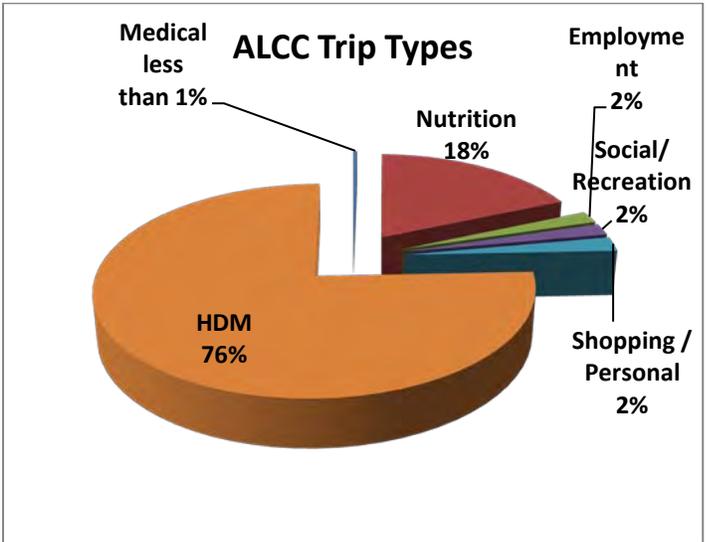
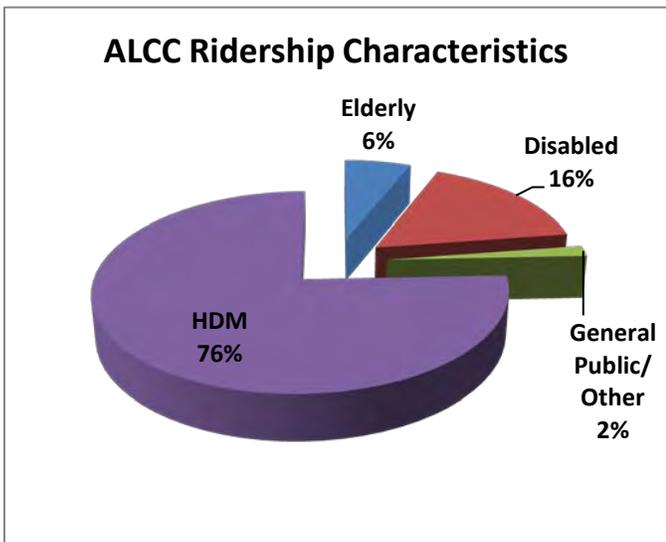
1300 Washington Street
 P.O. Box 1140
 Corinth, MS 38834-1140

Phone: (662) 286-7748
 Fax: (662) 286-7759
 E-mail: alcornhr@bellsouth.com

EXECUTIVE DIRECTOR: Annette Stringer
SERVICE AREA: Alcorn County
DESCRIPTION OF SERVICE: Demand Response

Total Miles Driven: 56,881

Ridership Characteristics		Trip Types	
Elderly	2795	Medical	146
Disabled	7540	Nutrition	8297
General Public/ Other	786	Employment	836
HDM	34,563	Social/Recreation	818
Total	45,684	Shopping / Personal	1024
		HDM	34563
		Total	45,684



City Of Jackson – Human Cultural Services

P.O. Box 17
Jackson, MS 39205

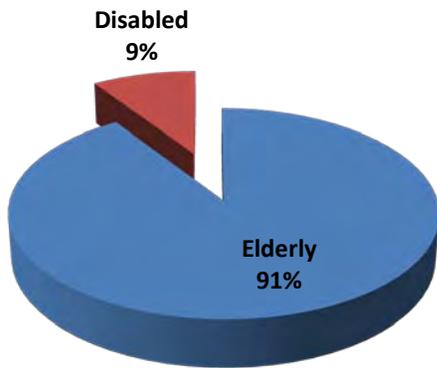
Phone: (601) 960-0435
Fax: (601) 960-2329
E-mail: cbennett@city.jackson.ms.us

TRANSPORTATION SUPERVISOR: Cassandra Bennett
SERVICE AREA: Hinds County
DESCRIPTION OF SERVICE: Demand Response

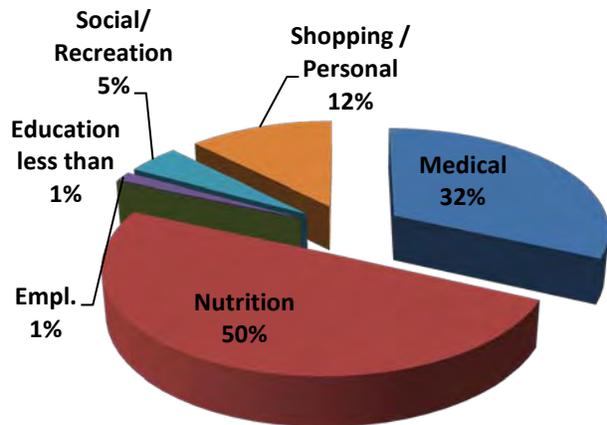
Total Miles Driven: **195,546**

Ridership Characteristics		Trip Types	
Elderly	24,378	Medical	8,554
Disabled	2,483	Nutrition	13,348
Total	26,861	Education	4
		Employment	388
		Social/Recreation	1,224
		Shopping / Personal	3,343
			26,861

COJ Ridership Characteristics



COJ Trip Types



Climb-Up, Inc.

2434 South Eason Blvd.
Tupelo, MS 38804

Phone: (662) 842-9217
Fax: (662) 680-6416
E-mail: amcraney@region3mh.com

PROJECT DIRECTOR:

Alicia McRaney

SERVICE AREA:

Lee, Itawamba, Pontotoc, Union, Benton, Chickasaw & Monroe counties

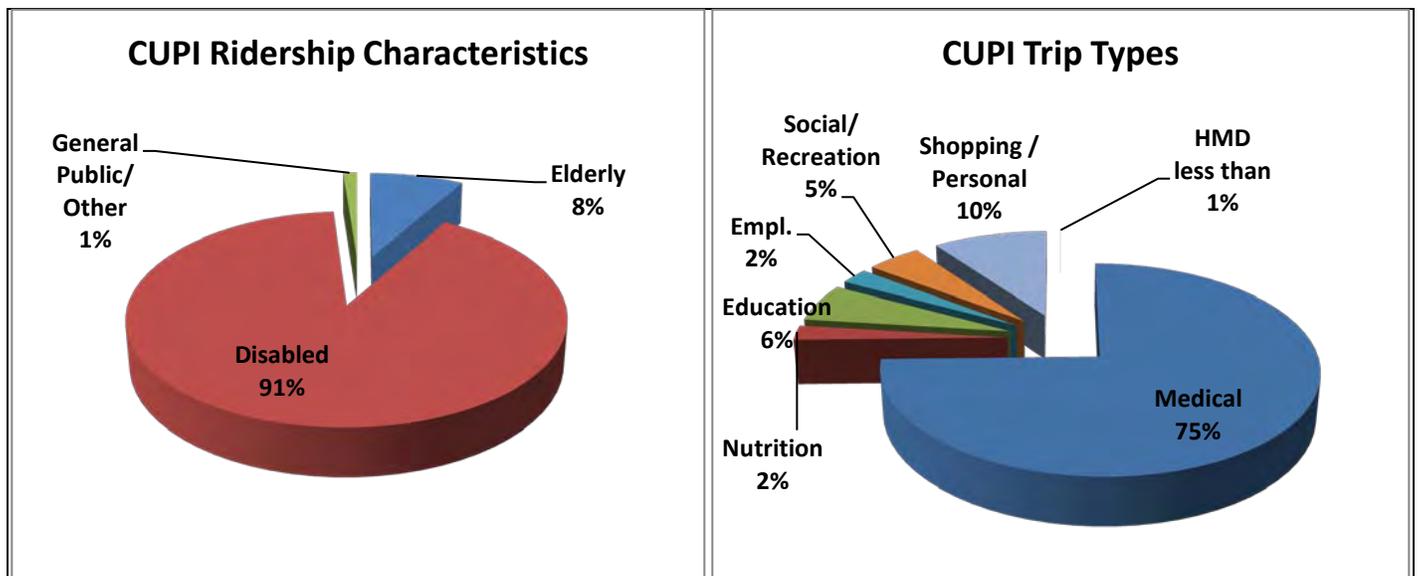
DESCRIPTION OF SERVICE:

Demand Response

Total Miles Driven:

343,186

Ridership Characteristics			Trip Types	
Elderly	3,828		Medical	34,912
Disabled	42,379		Nutrition	1,073
General Public/ Other	561		Education	2,764
Total	46,768		Medicaid	
			Employment	1,155
			Social/Recreation	2,220
			Shopping / Personal	4,641
			HMD	3
			Total	46,768



Delta Community Mental Health

1654 E. Union Street
P.O. Box 5365
Greenville, MS 38704

Phone: (662) 335-5274
Fax: (662)378-3976
E-mail: noniedavis@dcmhs.com

PROJECT DIRECTOR:

Nonie Davis

SERVICE AREA:

Bolivar, Issaquena, Sharkey and Washington Counties

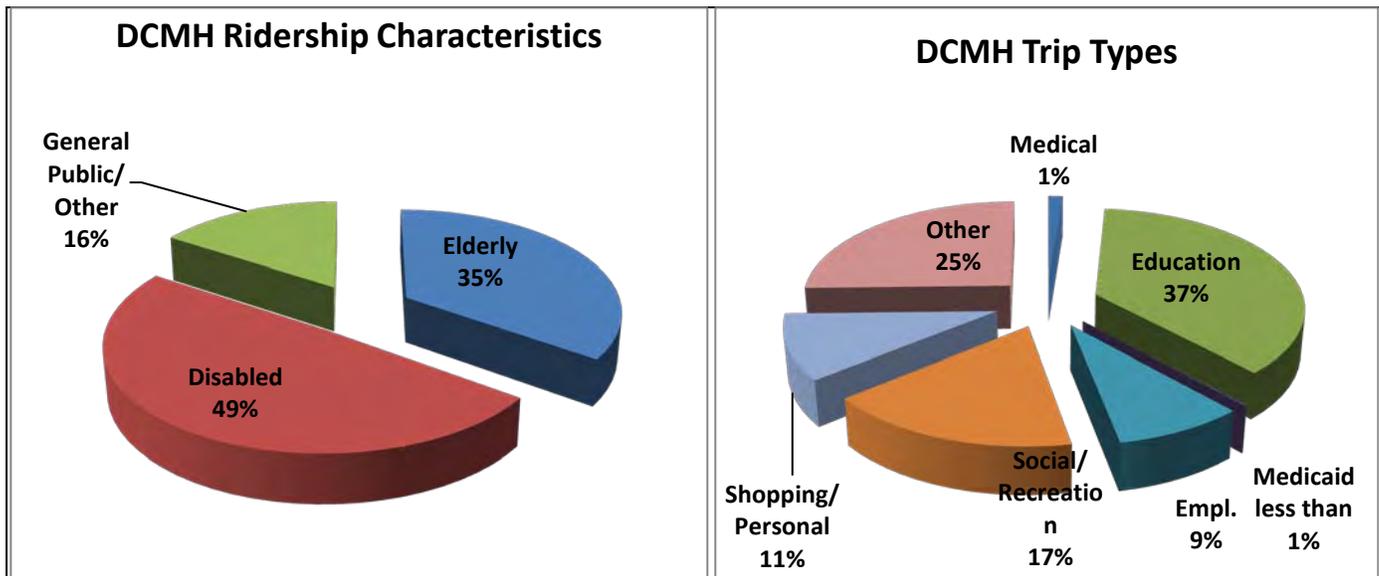
DESCRIPTION OF SERVICE:

Demand Response

Total Miles Driven:

220,700

Ridership Characteristics			Trip Types	
Elderly	12,195		Medical	438
Disabled	17,220		Education	12,891
General Public/ Other	5512		Medicaid	35
Total	34,927		Employment	3050
			Social/Recreation	5,989
			Shopping / Personal	3,660
			Other	8864
			Total	34,927



East Central Planning and Development District

280 Commercial Drive
 P.O. Box 499
 Newton, MS 39345

Phone: (601) 683-2007
 Fax: (601) 683-7873
 E-mail: mail@ecpdd.org

SUPPORT SERVICES COORDINATOR:

Charlotte Wash

AGING DIRECTOR:

Rosie Coleman

SERVICE AREA:

Clarke, Jasper, Kemper, Lauderdale, leake, Smith, and Neshoba Newton, and Scott

DESCRIPTION OF SERVICE:

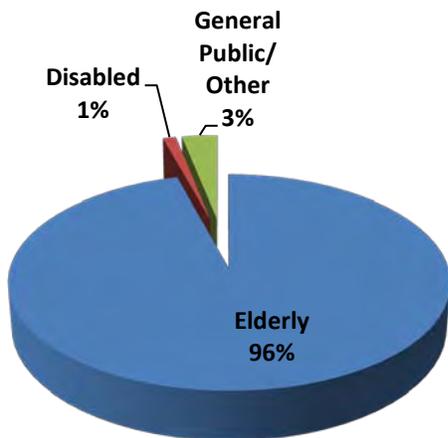
Demand Response

Total Miles Driven:

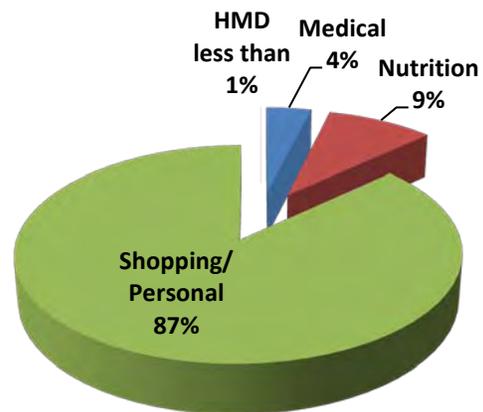
128,288

Ridership Characteristics		Trip Types	
Elderly	40301	Medical	1631
Disabled	479	Nutrition	3883
General Public/ Other	1303	Shopping / Personal	36565
Total	42,083	HMD	4
		Total	42,083

ECPDD Ridership Characteristics



ECPDD Trip Types



Golden Triangle Planning and Development District, Inc.

106 Miley Drive
P.O. Box 828
Starkville, MS 39760-0828

Phone: (662) 324-7860
Fax: (662) 324-1911
E-mail: bgann@gtpdd.com

PROJECT DIRECTOR:

Bobby Gann

SERVICE AREA:

Oktibbeha County

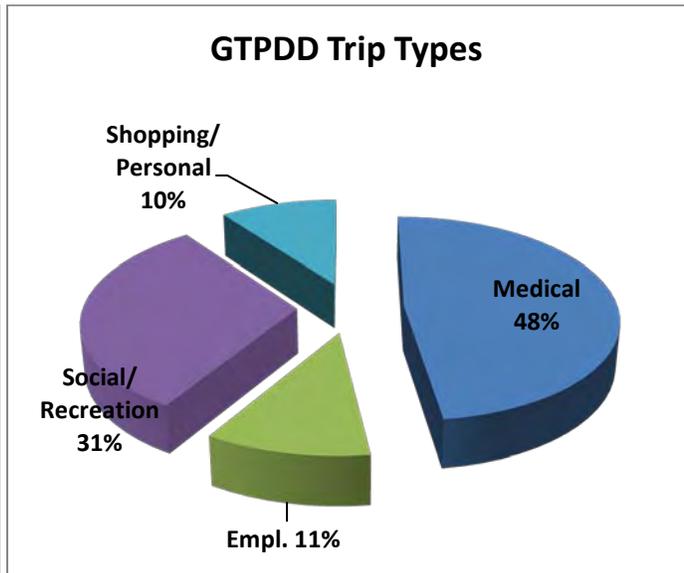
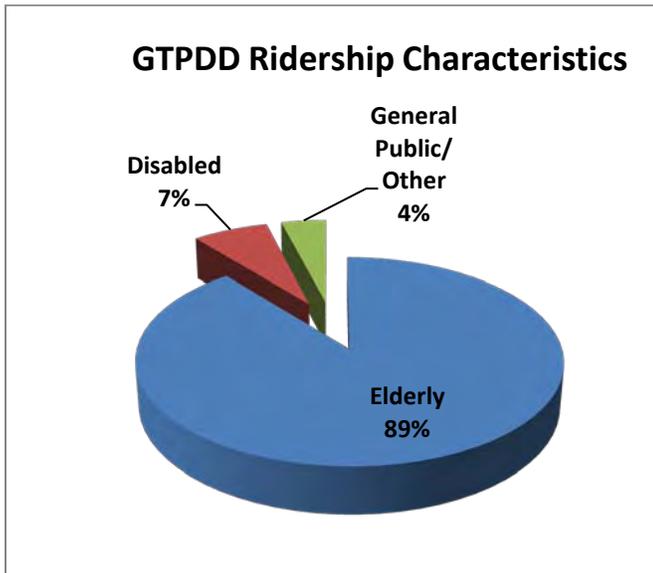
DESCRIPTION OF SERVICE:

Demand Response

Total Miles Driven:

17,490

Ridership Characteristics		Trip Types	
Elderly	3,199	Medical	1,718
Disabled	243	Employment	385
General Public/ Other	144	Social/Recreation	1,120
Total	3,586	Shopping / Personal	363
		Total	3,586



Jackson County Civic Action Committee, Inc.

5343 Jefferson Street
Moss Point, MS 39563

Phone: (228) 769-3292
Fax: (228) 769-3264
E-mail: rjoe@jccac.com

PROGRAM DIRECTOR:

Rose A. Joe (228) 769-3156

SERVICE AREA:

Jackson County

DESCRIPTION OF SERVICE:

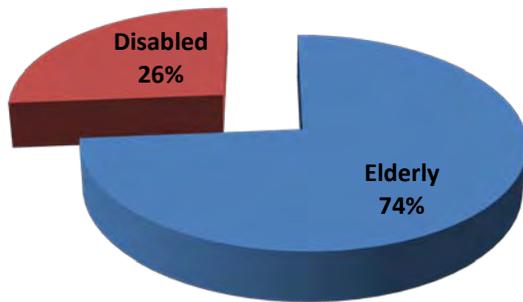
Demand Response

Total Miles Driven:

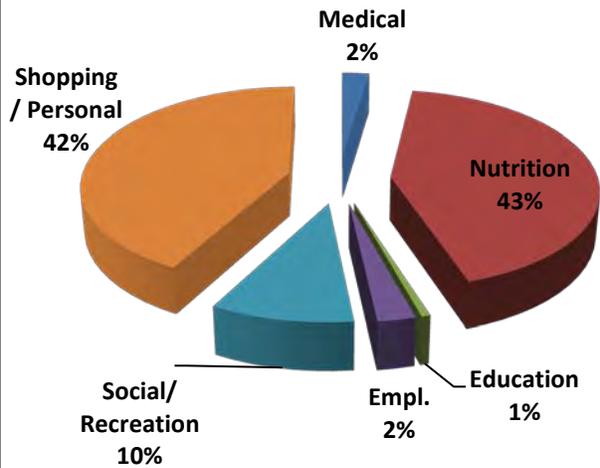
35,919

Ridership Characteristics			Trip Types	
Elderly	19898		Medical	646
Disabled	7103		Nutrition	11525
Total	27,001		Education	163
			Employment	691
			Social/Recreation	2596
			Shopping / Personal	11380
			Total	27,001

JCCA Ridership Characteristics



JCCA Trip Types



Jackson Medical Mall

P.O. Box 11508
 350 W. Woodrow Wilson, Suite 107
 Jackson, MS 39213

Phone: (601) 982-8467
 Fax: (601) 982-8468
 E-mail: sblack@jacksonmedicalmall.org

PROJECT COORDINATOR:

Shante' Black

SERVICE AREA:

Hinds County

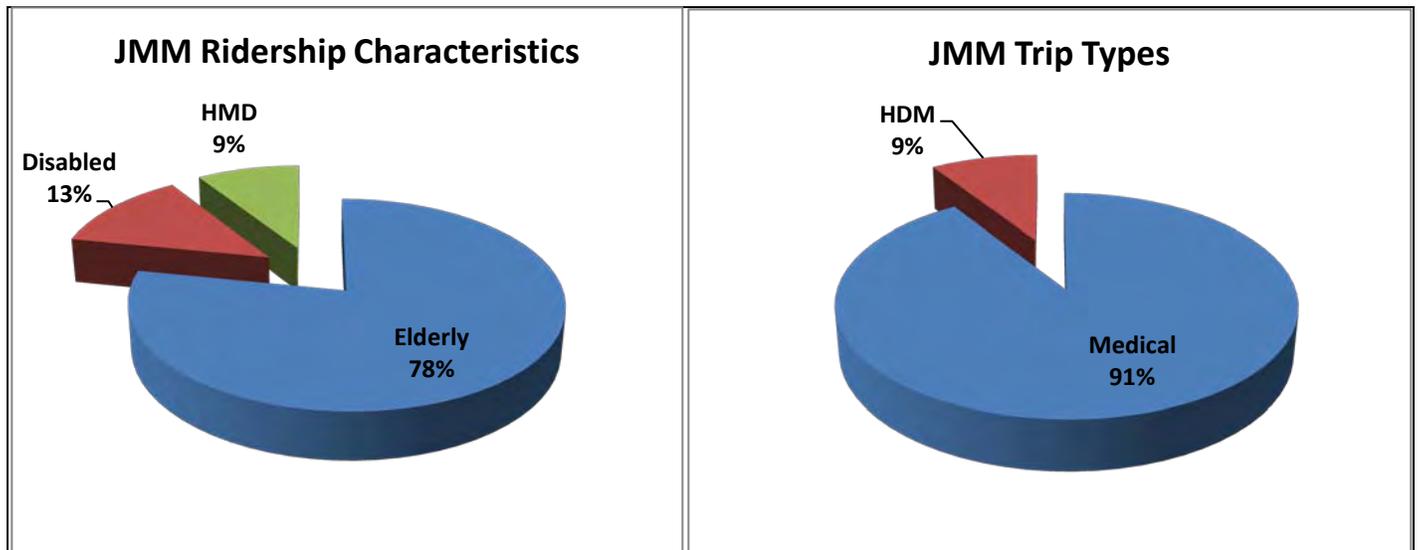
DESCRIPTION OF SERVICE:

Demand Response

Total Miles Driven:

17,256

Ridership Characteristics			Trip Types	
Elderly	2,456		Medical	2,858
Disabled	402		HDM	285
HMD	285		Total	3,143
Total	3,143			



Lowndes County Dial-A-Bus

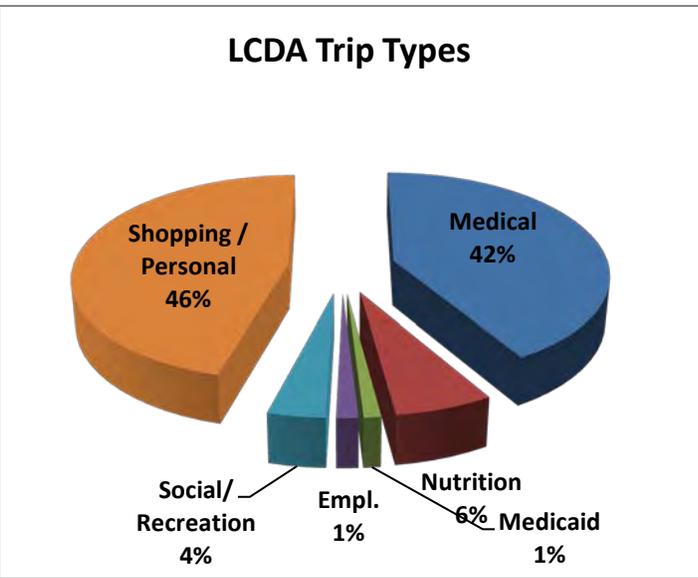
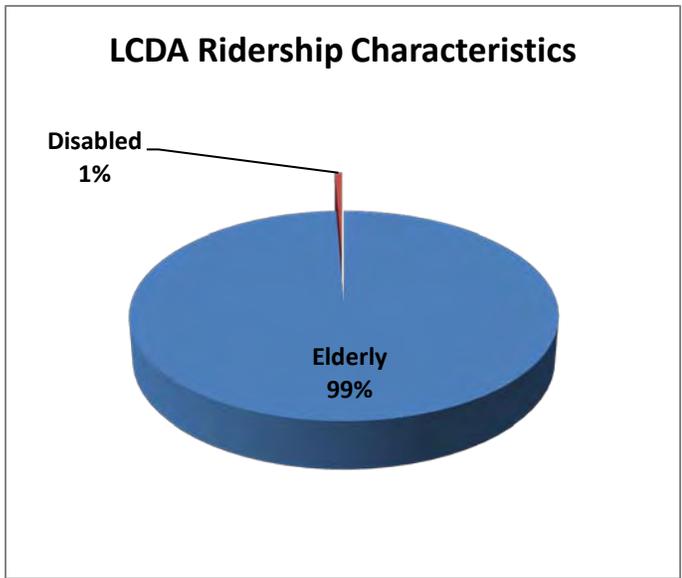
**P.O. Box 2075
Columbus, MS 39704**

**Phone: (662) 327-6999
Fax: (622) 328-7264
E-mail: mpickett328@aol.com**

EXECUTIVE DIRECTOR: **Marilynn Pickett**
SERVICE AREA: Lowndes County
DESCRIPTION OF SERVICE: Demand Response

Total Miles Driven **27,380**

Ridership Characteristics			Trip Types	
Elderly	9011		Medical	3769
Disabled	58		Nutrition	576
Total	9,069		Medicaid	101
			Employment	127
			Social/Recreation	337
			Shopping / Personal	4159
			Total	9,069



Mississippi Christian Family Services

**P. O. Box 487
117 Delta Street
Rolling Fork, MS 39159**

**Phone: (662) 873-9055
Fax: (662) 873-9079
E-mail: mcs@bellsouth.net**

EXECUTIVE DIRECTOR:

Georgia Russell

SERVICE AREA:

Sharkey, Issaquena, Yazoo, Washington, Portions of Bolivar,
Portions of Warren and Portions of Hinds Counties

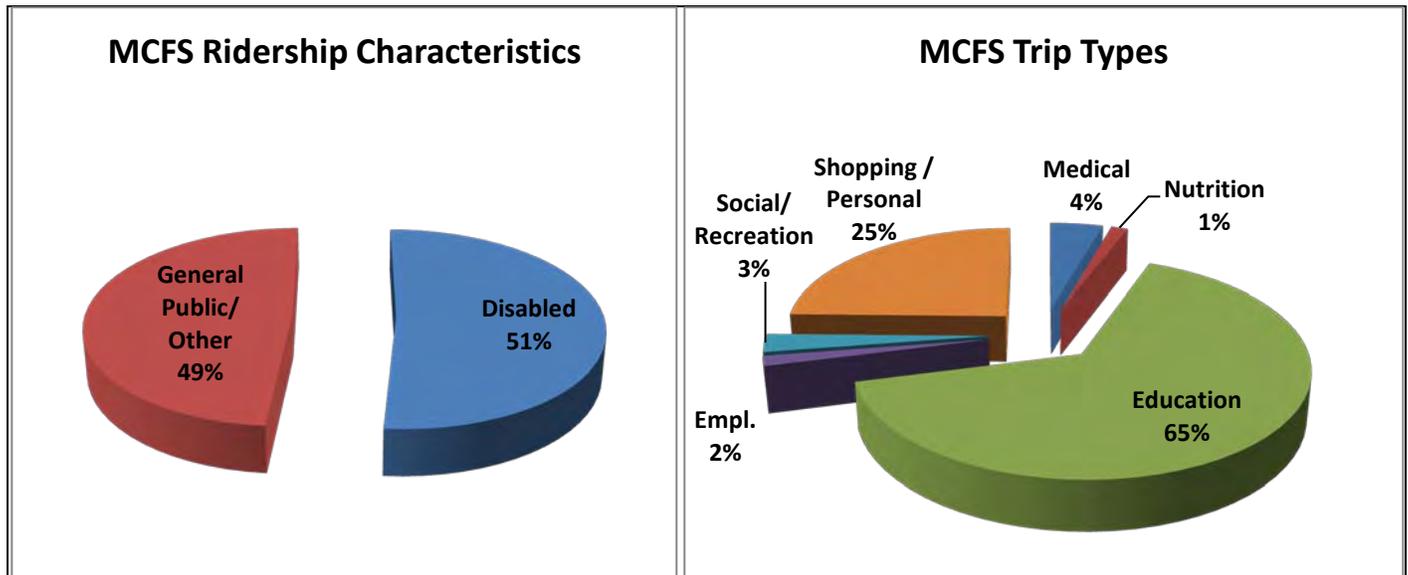
DESCRIPTION OF SERVICE:

Demand Response

Total Miles Driven

59,792

Ridership Characteristics			Trip Types	
Disabled	6187		Medical	534
General Public/Other	5865		Nutrition	169
Total	12,052		Education	7858
			Employment	185
			Social/Recreation	333
			Shopping / Personal	2973
			Total	12,052



North Central Planning and Development District

**711B South Applegate
Winona, MS 38967**

**Phone: (662) 283-2675
Fax: (662) 283-5875
E-mail: smclaurin@ncpdd.org**

PROJECT DIRECTOR:

Shirley McLaurin

SERVICE AREA:

City of Grenada & Yalobusha Counties

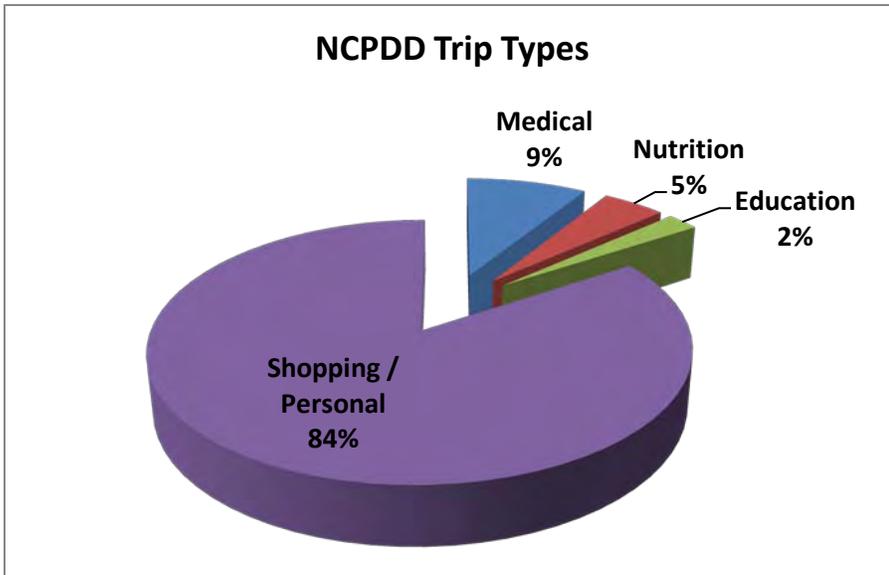
DESCRIPTION OF SERVICE:

Demand Response

Total Miles Driven

2,761

Ridership Characteristics		Trip Types	
Elderly	2284	Medical	201
Total	2,284	Nutrition	105
		Education	53
		Shopping / Personal	1925
		Total	2,284



North Delta Planning and Development District, Inc

220 Power Drive
 P.O. Box 1488
 Batesville, MS 38606

Phone: (662) 561-4100
 Fax: (662) 561-4112
 E-mail: thamby@ndpdd.com

PROJECT DIRECTOR:

Thomas Hamby

SERVICE AREA:

Tunica, Panola, Coahoma, Tate, Tallahatchie, Desoto & Quitman counties

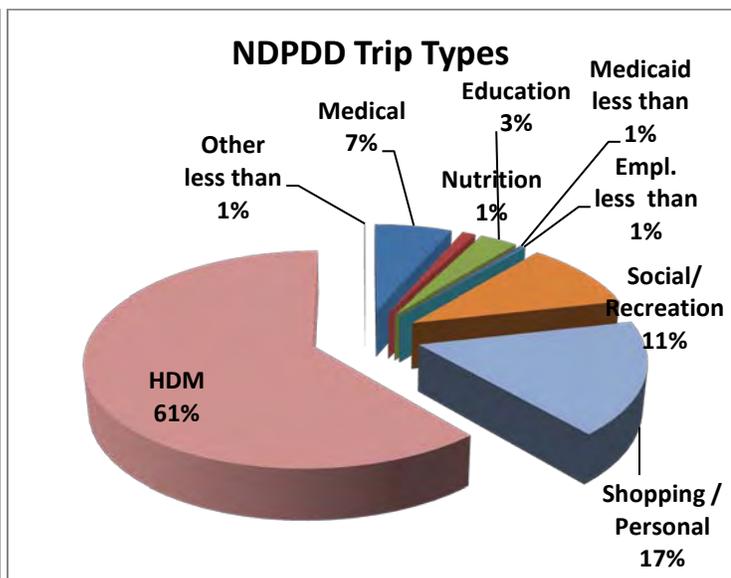
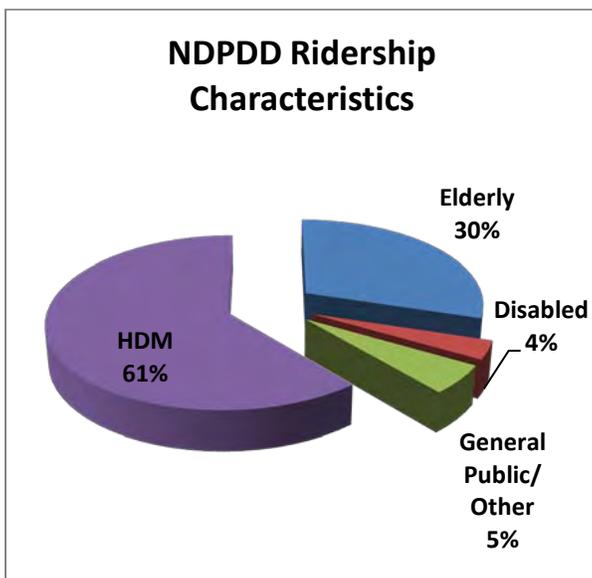
DESCRIPTION OF SERVICE:

Demand Response & Flexible

Total Miles Driven:

187, 247

Ridership Characteristics		Trip Types	
Elderly	21413	Medical	4642
Disabled	2518	Nutrition	807
General Public/ Other	3909	Education	2281
HDM	43955	Medicaid	169
Total	71,795	Employment	131
		Social/Recreation	7394
		Shopping / Personal	12358
		HDM	43955
		Other	58
		Total	71,795



Noxubee County Human Resource Agency

P. O. Box 699
Macon, MS 39341-0699

Phone: (662) 726-9642
Fax: (662) 726-9642
E-mail: myrtlewhite74@yahoo.com

DIRECTOR OF PROGRAMS

Myrtle White

SERVICE AREA:

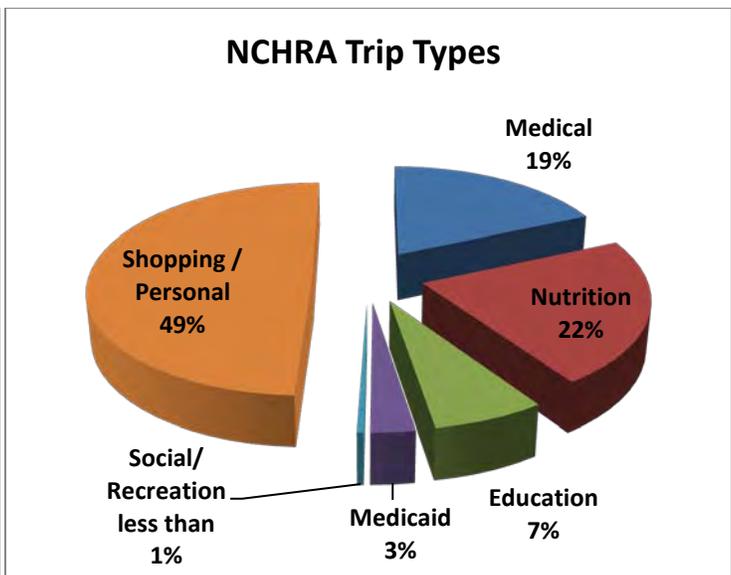
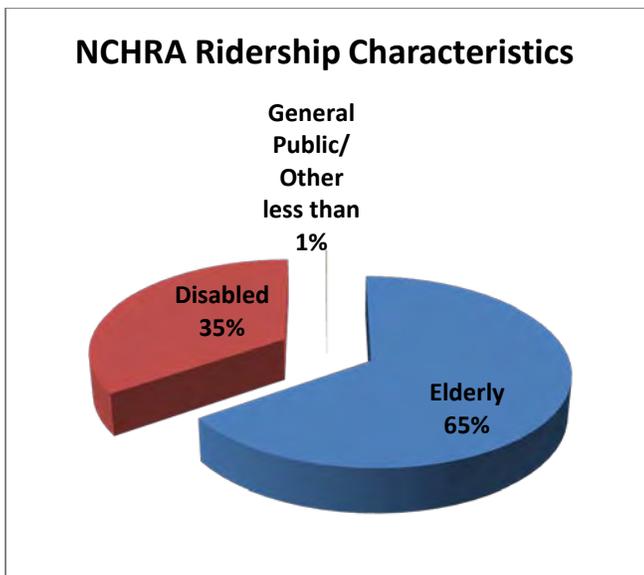
Noxubee

DESCRIPTION OF SERVICE:

Demand Response

Total Miles Driven: 62,223

Ridership Characteristics		Trip Types	
Elderly	1770	Medical	499
Disabled	936	Nutrition	598
General Public/ Other	2	Education	188
Total	2,708	Medicaid	74
		Social/Recreation	11
		Shopping / Personal	1338
		Total	2,708



Natchez Senior Citizens/Multi-Purpose Center

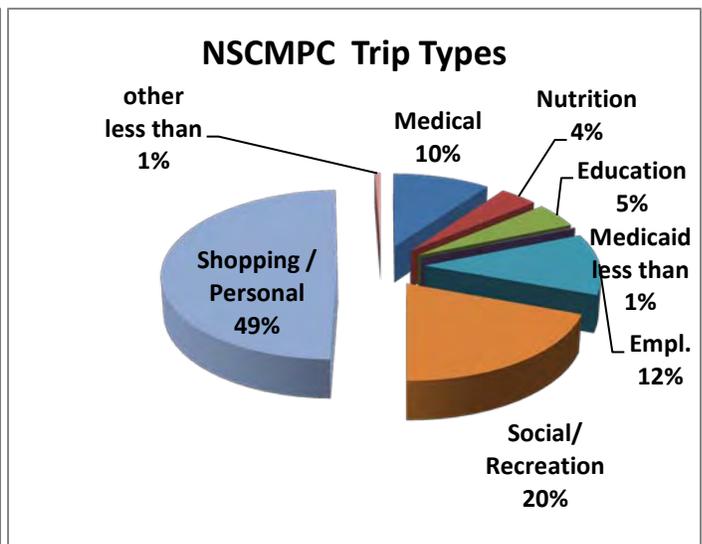
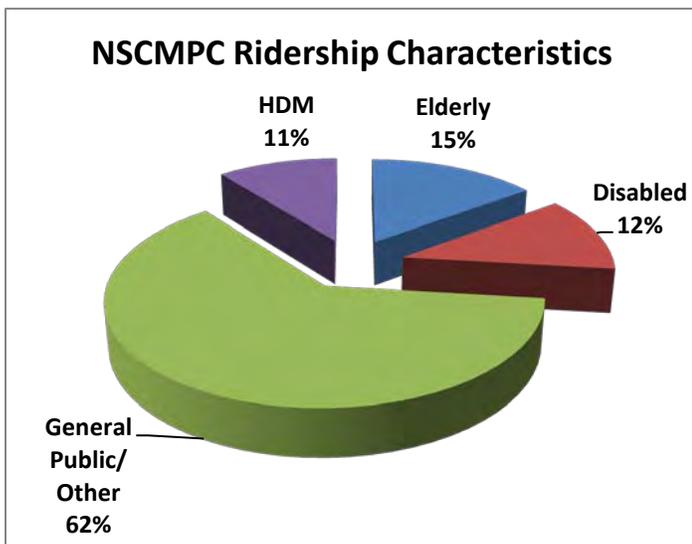
Natchez, MS 39120
800 Washington Street

Phone: (601) 442-5082
Fax: (601) 445-6650
E-mail: sabrena.bartley@live.com

EXECUTIVE DIRECTOR: Ms. Sabrena Bartley
SERVICE AREA: Adams County
DESCRIPTION OF SERVICE: Demand Response

Total Miles Driven: **537,842**

Ridership Characteristics		Trip Types	
Elderly	11,268	Medical	7,602
Disabled	9,061	Nutrition	2,984
General Public/ Other	47,342	Education	3,559
HDM	8,042	Medicaid	132
Total	75,713	Employment	8,860
		Social/Recreation	14,892
		Shopping / Personal	37,236
		other	448
		Total	75,713



Pine Belt Mental Healthcare Resources

103 South 19th Ave.
 P.O. Box 18679
 Hattiesburg, MS 39403-1031

Phone: (601) 450-0302
 Fax: (601) 582-1607
 E-mail: horace@pbmhr.com

TRANSIT COORDINATOR:

Horace Davis

SERVICE AREA:

Forrest, Jones, Lamar, Covington, Jefferson Davis, Marion,
 Wayne, Perry and Greene

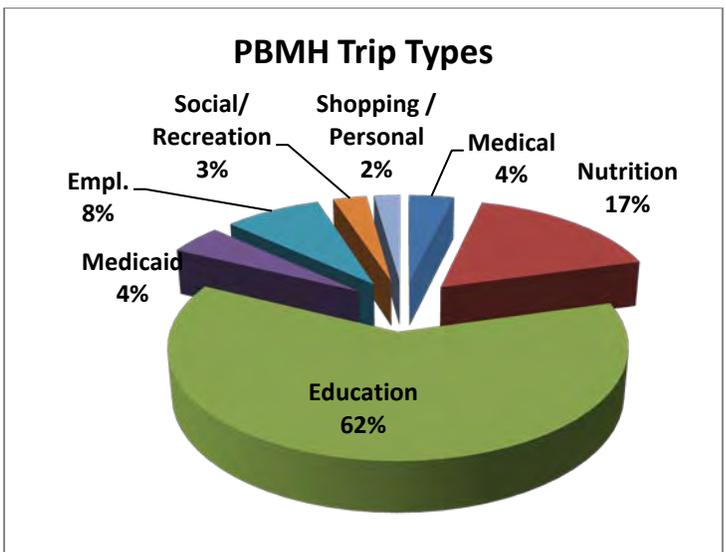
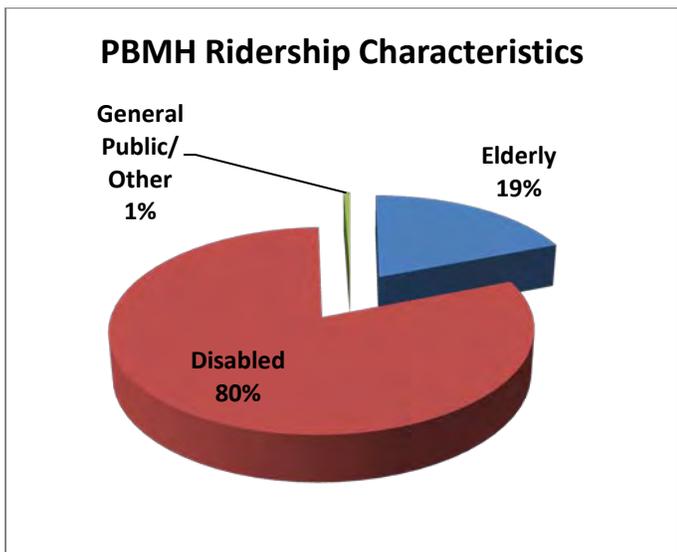
DESCRIPTION OF SERVICE:

Demand Response

Total Miles Driven:

255,394

Ridership Characteristics		Trip Types	
Elderly	13001	Medical	2625
Disabled	55001	Nutrition	11496
General Public/Other	389	Education	42102
Total	68,391	Medicaid	3096
		Employment	5615
		Social/Recreation	1951
		Shopping / Personal	1506
		Total	68,391



Rankin County Human Resource Agency

1545 West Government Street, Suite C
 Brandon, MS 39042

Phone: (601) 825-1309
 Fax: (601) 824-0036
 E-mail: eldsample@yahoo.com

PROJECT DIRECTOR:

Raphael Sample

SERVICE AREA:

Rankin County

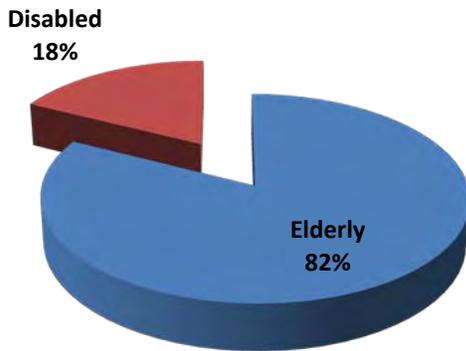
DESCRIPTION OF SERVICE:

Demand Response

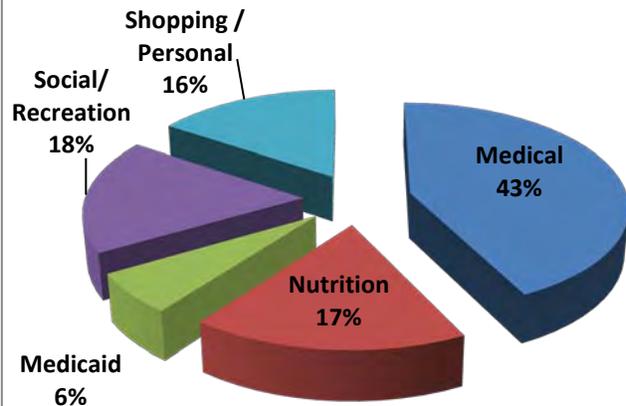
Total Miles Driven: 54,709

Ridership Characteristics		Trip Types	
Elderly	15484	Medical	8,012
Disabled	3287	Nutrition	3,307
Total	18,771	Medicaid	1,175
		Social/Recreation	3,343
		Shopping / Personal	2,934
		Total	18,771

RCHR Ridership Characteristics



RCHR Trip Types



Retired Senior Citizens Program

Lafayette County RSVP
107 Courthouse Square
Oxford, MS 38655

Phone: (662)232-2773
Fax: (662) 232-2742
E-mail: rasvp@dixie-net.com

PROJECT DIRECTOR:

Arledia Bennett

SERVICE AREA:

Lafayette County

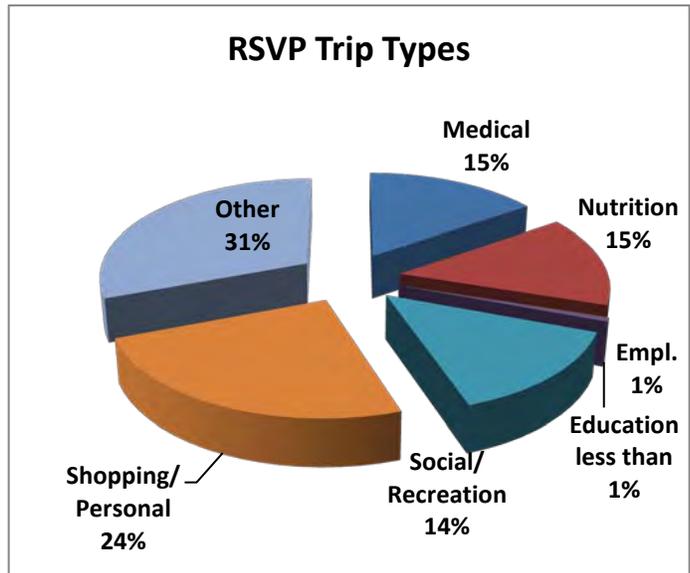
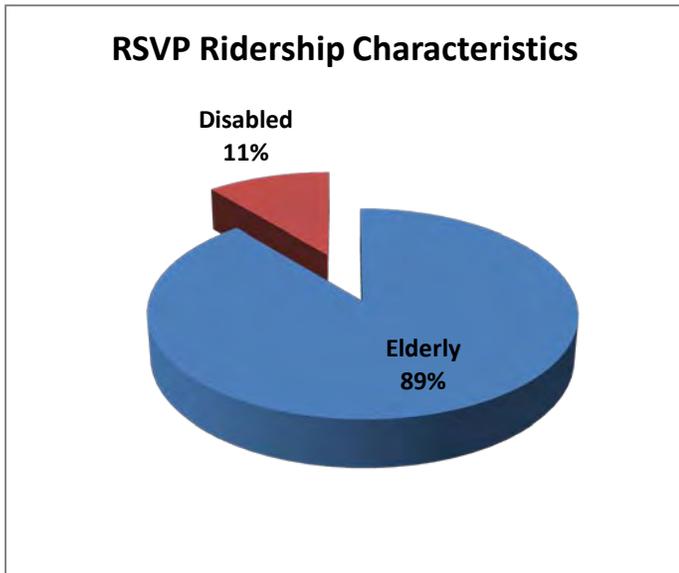
DESCRIPTION OF SERVICE:

Demand Response

Total Miles Driven:

24, 577

Ridership Characteristics		Trip Types	
Elderly	5,373	Medical	929
Disabled	662	Nutrition	886
Total	6,035	Education	5
		Employment	30
		Social/Recreation	853
		Shopping / Personal	1,475
		Other	1,857
		Total	6,035



Southern Mississippi Planning and Development, Inc

9229 Highway 49
Gulfport, MS 39503

Phone: (228) 868-2311
Fax: (228) 868-2550
E-mail: ldavis@smpdd.com

PROJECT COORDINATOR:

Lydia Davis

AGING DIRECTOR:

Robert Moore

SERVICE AREA:

Covington, Forrest, Marion, Pearl River, Jackson, Jefferson Davis, Jones, George, Greene, Hancock, Harrison, Perry, Stone, Wayne and Lamar Counties

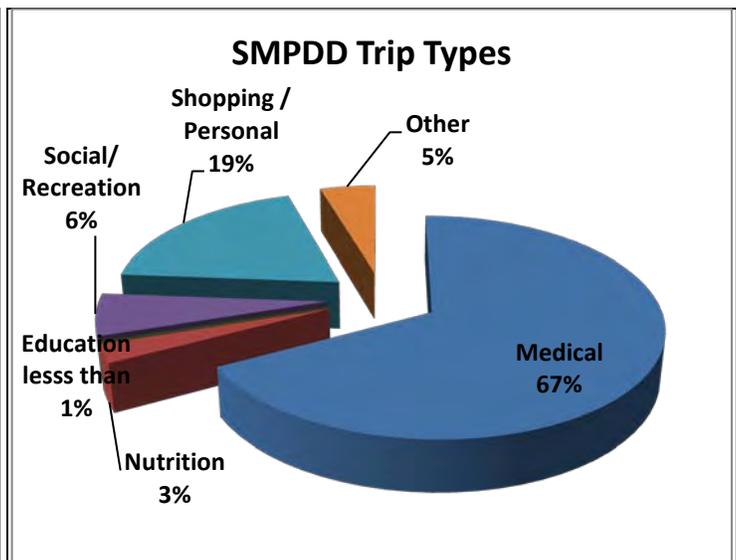
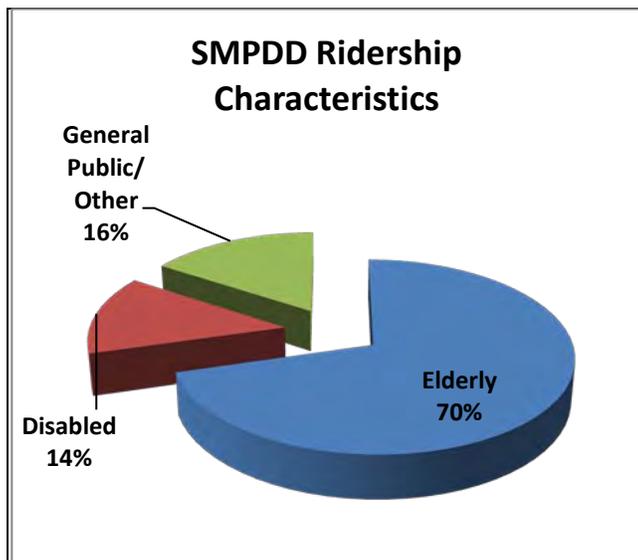
DESCRIPTION OF SERVICE:

Demand Response

Total Miles Driven:

222,765

Ridership Characteristics		Trip Types	
Elderly	21430	Medical	20432
Disabled	4162	Nutrition	815
General Public/ Other	4795	Education	5
Total	30,387	Social/Recreation	1909
		Shopping / Personal	5829
		Other	1397
		Total	30,387



Southwest Mississippi Mental Health Complex

1701 White Street
P.O. Box 768
McComb, MS 39649

Phone: (601) 684-2173
Fax: (601) 249-4234
E-mail: rbobkoskie@swmmhc.org

PROJECT DIRECTOR:

Rita Brown-Bobkoskie

SERVICE AREA:

Adams, Amite, Claiborne, Franklin, Jefferson, Lawrence,
Walthall, Wilkerson and Pike Counties

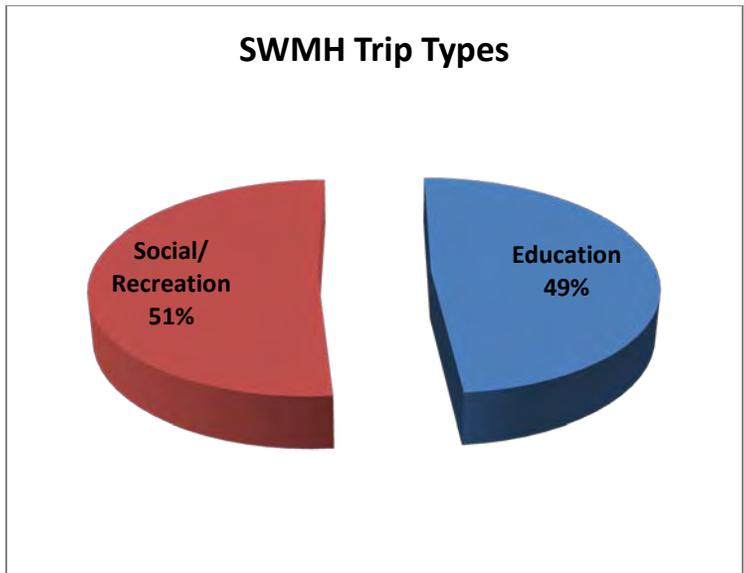
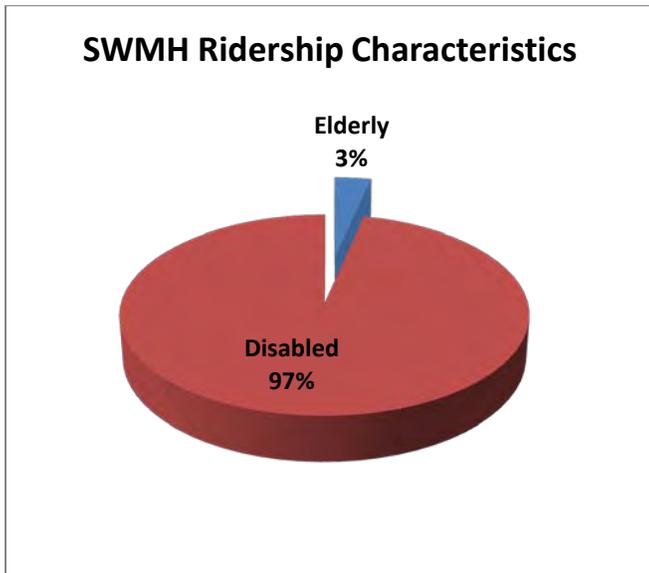
DESCRIPTION OF SERVICE:

Demand Response

Total Miles Driven:

55,219

Ridership Characteristics		Trip Types	
Elderly	166	Education	2357
Disabled	4691	Social/Recreation	2500
Total	4,857	Total	4,857



Southwest Mississippi Planning and Development District

100 South Wall Street
Natchez, MS 39120

Phone: (601) 446-6044
Fax: (601)446-6071
E-mail: yolanda@swmpdd.com

PROJECT DIRECTOR:

Yolanda Campbell

SERVICE AREA:

Adams, Amite, Claiborne, Franklin, Jefferson, Lawrence,
Lincoln, Walthall, Wilkerson and Pike Counties

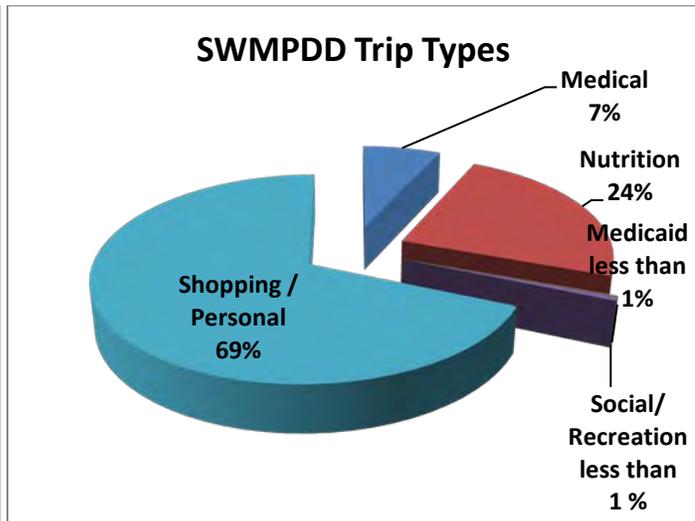
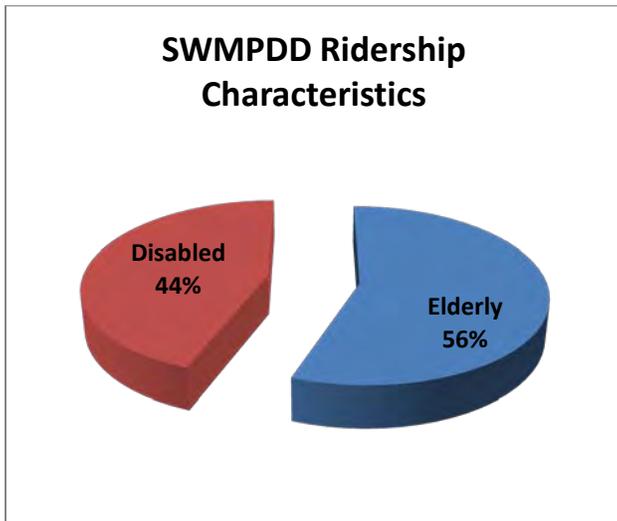
DESCRIPTION OF SERVICE:

Demand Response

Total Miles Driven:

8,337

Ridership Characteristics		Trip Types	
Elderly	652	Medical	81
Disabled	519	Nutrition	278
Total	1,171	Medicaid	1
		Social/Recreation	7
		Shopping / Personal	804
		Total	1,171



Three Rivers Planning and Development District

75 South Main Street
 P.O. Box 690
 Pontotoc, MS 38863

Phone: (662) 489-2415
 Fax: (662)489-6825
 Email: cjoseph@trpdd.com

PROJECT DIRECTOR:

Cleveland Joseph

SERVICE AREA:

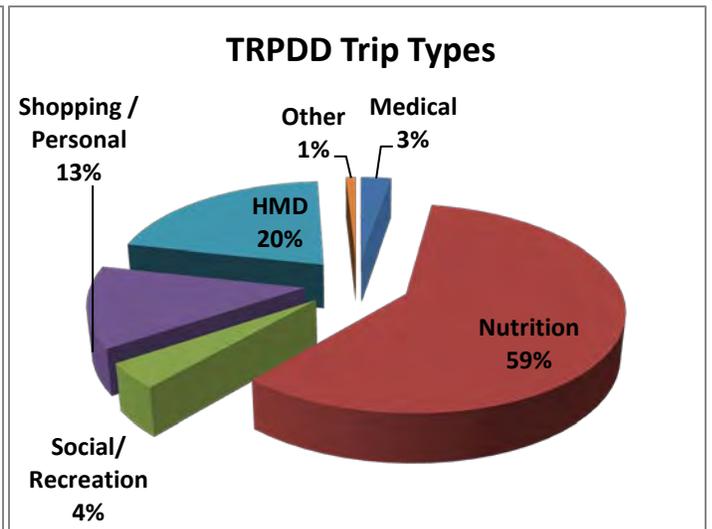
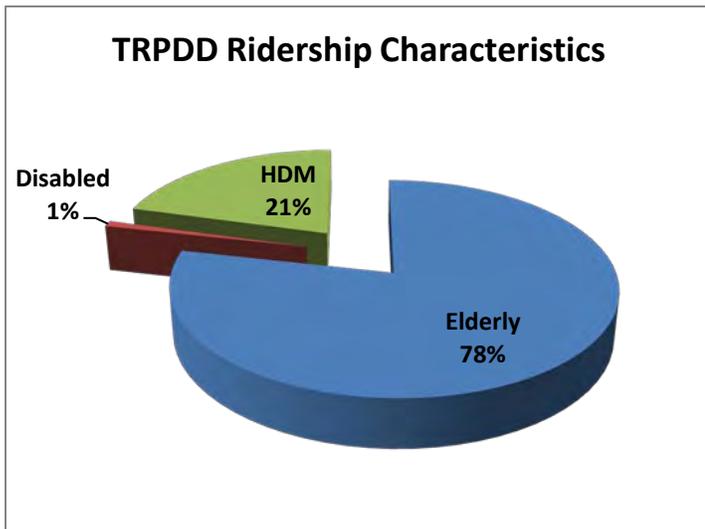
Lee, Lafayette, Union, Calhoun, Chickasaw, Monroe,
 Itawamba, and Pontotoc Counties

DESCRIPTION OF SERVICE:

Demand Response

Total Miles Driven: 112, 829

Ridership Characteristics		Trip Types	
Elderly	44964	Medical	1536
Disabled	500	Nutrition	33676
HDM	11838	Social/Recreation	2340
Total	57,302	Shopping / Personal	7412
		HMD	11838
		Other	500
		Total	57,302



Timber Hills Mental Health Services

303 North Madison Street
 P.O. Box 839
 Corinth, MS 38835

Phone: (662) 286-9883
 Fax: (662) 284-9836
 Email: cspearman@timberhills.com

EXECUTIVE DIRECTOR:

Charlie Spearman

SERVICE AREA:

Alcorn, Prentiss, Tippah, and Tishomingo, & Desoto Counties

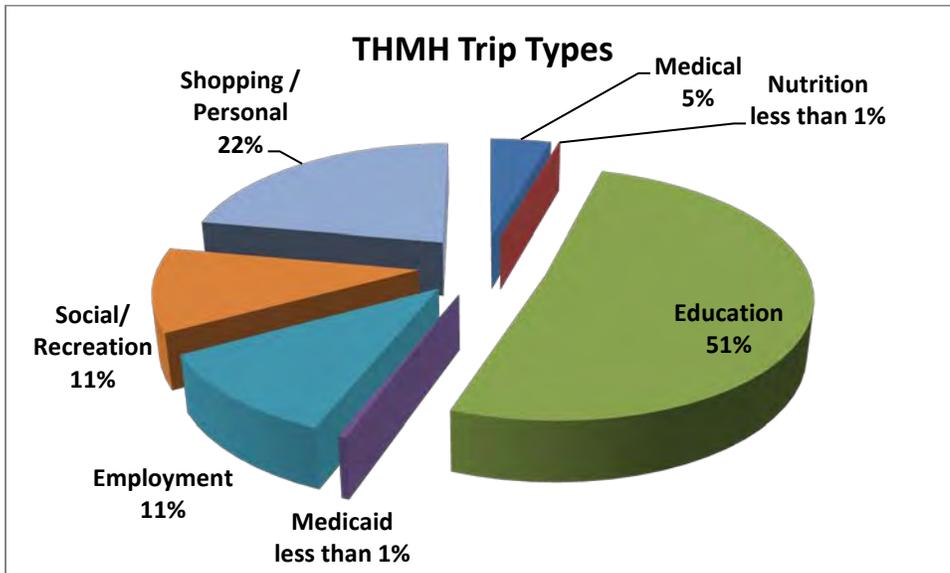
DESCRIPTION OF SERVICE:

Demand Response

Total Miles Driven:

220, 356

Ridership Characteristics		Trip Types	
Disabled	27,768	Medical	1228
Total	27,768	Nutrition	34
		Education	14,173
		Medicaid	115
		Employment	3062
		Social/Recreation	3018
		Shopping / Personal	6138
		Total	27,768



Warren County Association for Retarded Citizens

100 Smokey Lane
Vicksburg, MS 39180

Phone: (601) 638-2761
Fax: (601) 638-2733
Email: ennaid45@aol.com

PROJECT DIRECTOR:

Dianne Semien

SERVICE AREA:

Warren County

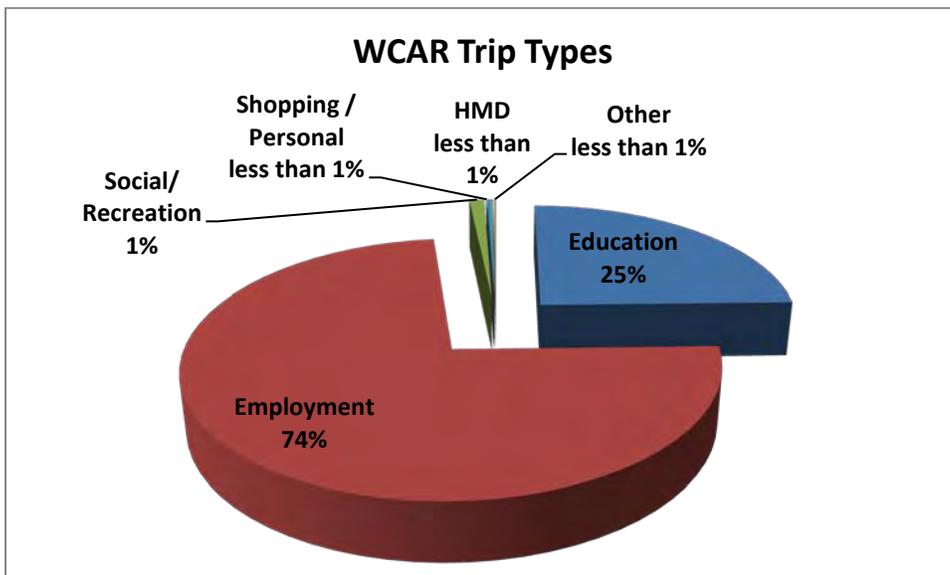
DESCRIPTION OF SERVICE:

Demand Response

Total Miles Driven:

37,306

Ridership Characteristics		Trip Types	
Disabled	10, 877	Education	2,677
Total	10, 877	Employment	8,018
		Social/Recreation	118
		Shopping / Personal	5
		HMD	41
		Other	18
		Total	10,877



Warren-Washington-Issaquena-Sharkey Community Action Agency

142 North Shelby Street
 P.O. Box 1813
 Greenville, MS 38702

Phone: (662) 378-5853
 Fax: (662) 378-5854
 E-mail: bjsaulter@wwisca.org
mrwill6@hotmail.com

TRANSPORTATION DIRECTOR:

Margaret Williams

SERVICE AREA:

Washington, Sharkey, Issaquena, & Warren counties

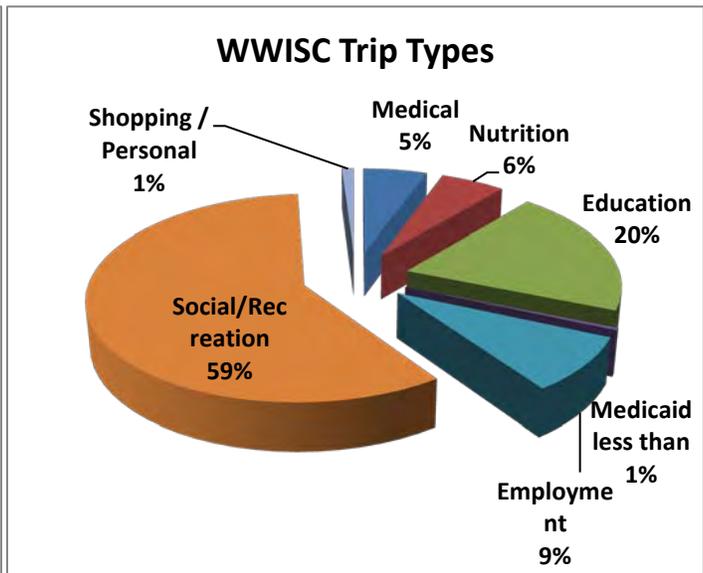
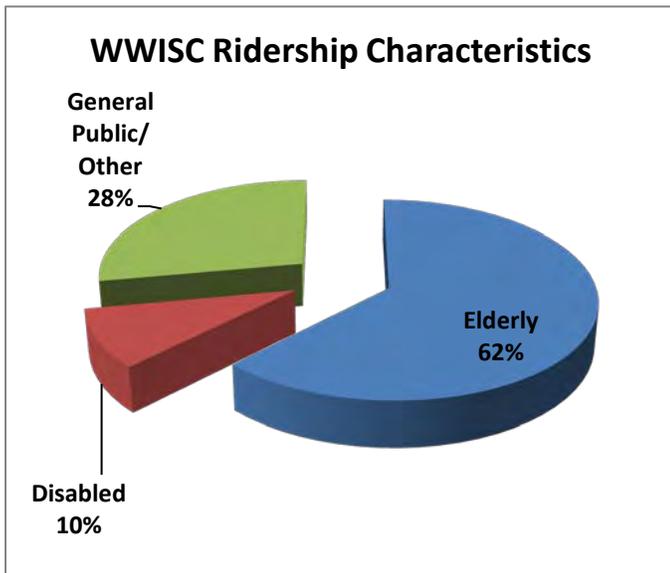
DESCRIPTION OF SERVICE:

Demand Response

Total Miles Driven:

98,855

Ridership Characteristics		Trip Types	
Elderly	11,495	Medical	1,023
Disabled	1,760	Nutrition	1,032
General Public/ Other	5,138	Education	3691
Total	18,393	Medicaid	69
		Employment	1,594
		Social/Recreation	10,795
		Shopping / Personal	189
		Total	18,393



Warren-Yazoo Mental Health Services

344 Wisconsin Avenue
 P.O. Box 820169
 Vicksburg, MS 39182

Phone: (601) 638-0031
 Fax: (601) 634-0234
 E-Mail: dbrown@warren-yazoo.org

PROJECT DIRECTOR:

Don Brown

SERVICE AREA:

Warren and Yazoo Counties

DESCRIPTION OF SERVICE:

Fixed route and Limited Demand Response services

HOURS OF OPERATION:

Monday-Friday 7:30am -4:30 pm.

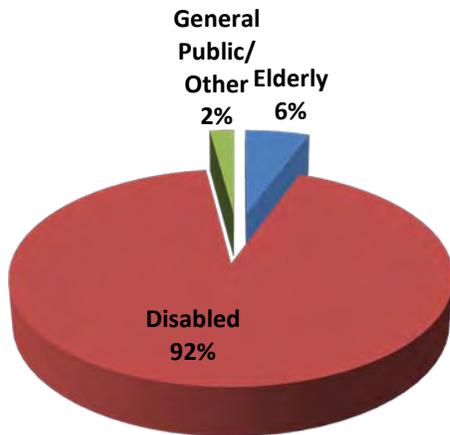
Saturday and Sunday: As needed

Total Miles Driven:

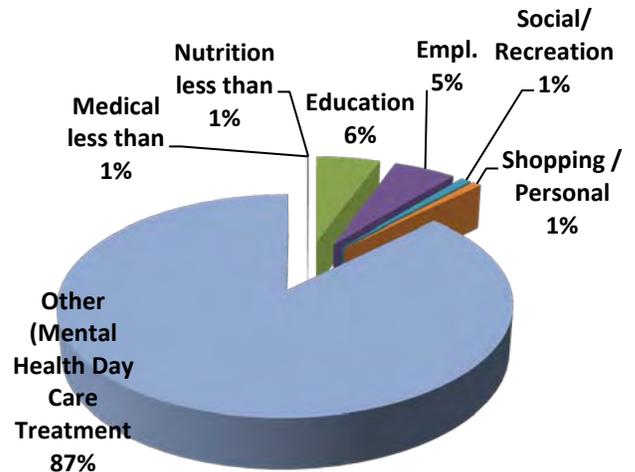
172, 401

Ridership Characteristics		Trip Types	
Elderly	1,730	Medical	14
Disabled	28,501	Nutrition	11
General Public/ Other	651	Education	1,686
Total	30,882	Employment	1,651
		Social/Recreation	284
		Shopping / Personal	250
		Other(Mental Health Day Care Treatments)	26,986
		Total	30,882

WYMHS Ridership Characteristics



WYMHS Trip Types



Weems Community Mental Health

1415 College Drive
Meridian, MS 39307

Phone: (601) 483-4821
Fax: (601) 485-0223
E-mail: iwalton@weemsmh.com

PROJECT DIRECTOR:
SERVICE AREA:

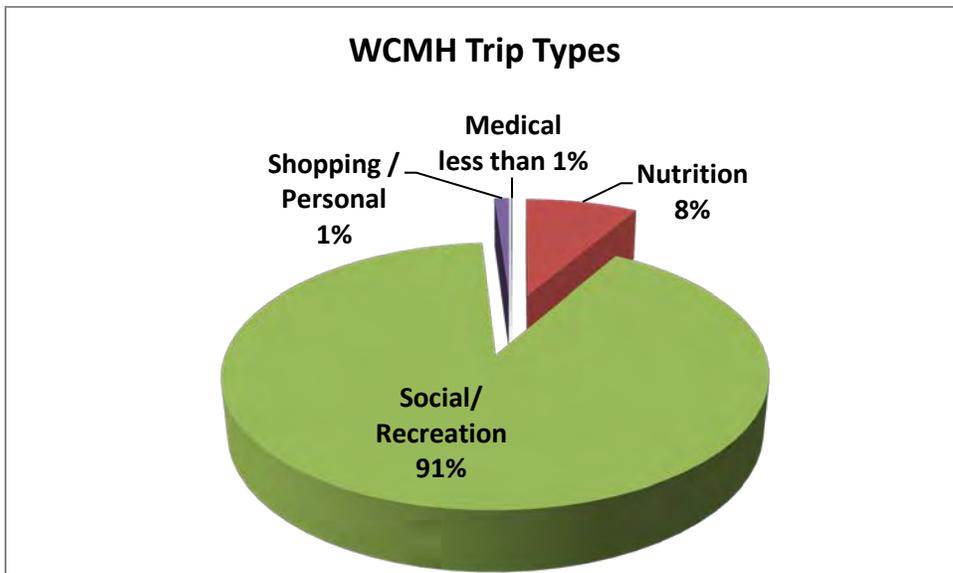
Lori Walton
Lauderdale and Kemper Counties

DESCRIPTION OF SERVICE:

Demand Response

Total Miles Driven: 9,974

Ridership Characteristics		Trip Types	
Elderly	3,665	Medical	3
General Public/ Other	8	Nutrition	302
Total	3,673	Social/Recreation	3,329
		Shopping / Personal	39
		Total	3673



Willowood Developmental Center

1635 Boling Street
Jackson, MS 39213

Phone: (601) 366-0123 ext. 102
Fax: (601) 366-0149
E-mail: calfordwwdc@comcast.net

EXECUTIVE DIRECTOR:

Curtis Alford

SERVICE AREA:

Hinds and Rankin Counties

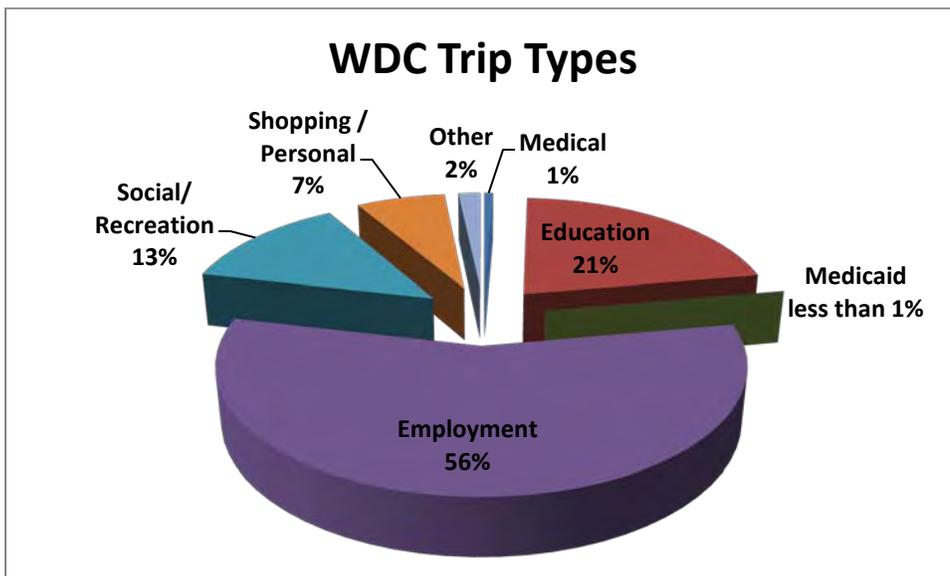
DESCRIPTION OF SERVICE:

Demand Response

Total Miles Driven:

298,431

Ridership Characteristics			Trip Types	
Elderly	1		Medical	233
Disabled	35,146		Education	7573
Total	35,147		Medicaid	2
			Employment	19815
			Social/Recreation	4578
			Shopping / Personal	2361
			Other	585
			Total	35,147



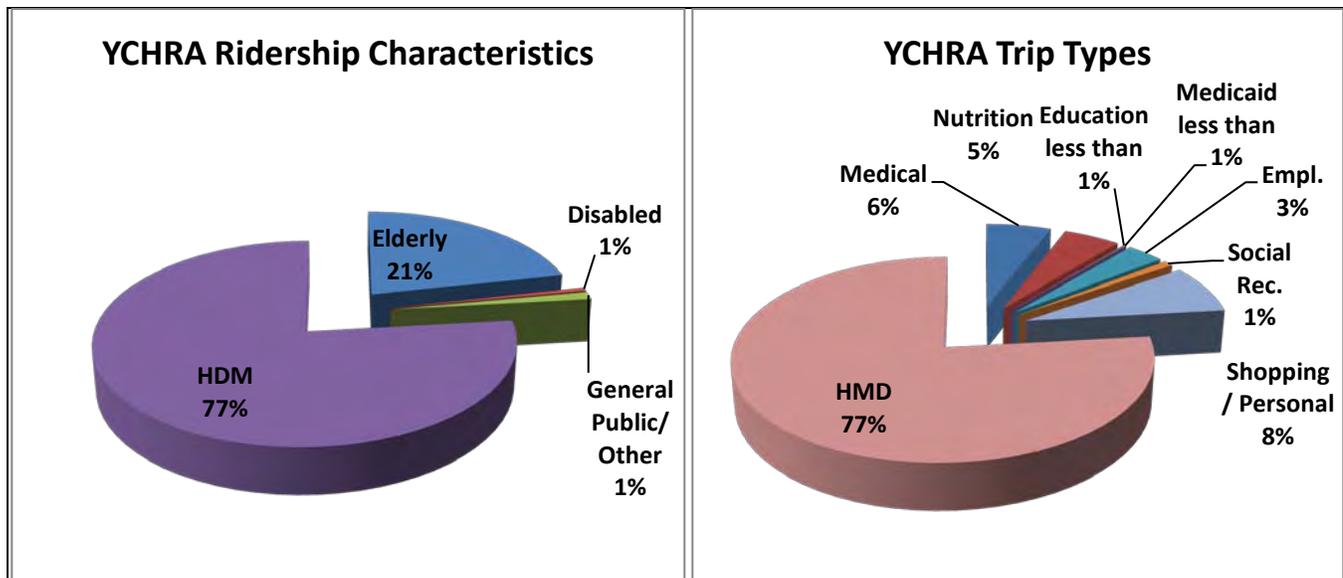
Yazoo County Human Resource Agency

224 East Broadway
 P.O. Box 208
 Yazoo, MS 39194

Phone: (662) 746-1222
 Fax: (662) 746-2023
 E-mail: gspfish@yahoo.com

PROJECT DIRECTOR: Glenda Fisher
SERVICE AREA: Yazoo County
DESCRIPTION OF SERVICE: Demand Response
Total Miles Driven: 55, 279

Ridership Characteristics		Trip Types	
Elderly	3,538	Medical	960
Disabled	92	Nutrition	844
General Public/ Other	200	Education	6
HDM	12,656	Medicaid	26
Total	16,486	Employment	557
		Social/Recreation	147
		Shopping / Personal	1290
		HMD	12656
		Total	16,486



Page intentionally left blank

Section 5307 Urban Systems Transportation
Passenger and Trip Characteristics
Program Year 2010-2011

Coast Transit Authority

333 Debuys Road
Gulfport, MS 39507

Phone: 228-896-8080
Fax: 228-896-8081
E-mail: kcoggin@coasttransit.com

EXECUTIVE DIRECTOR:

Kevin Coggin

SERVICE AREA:

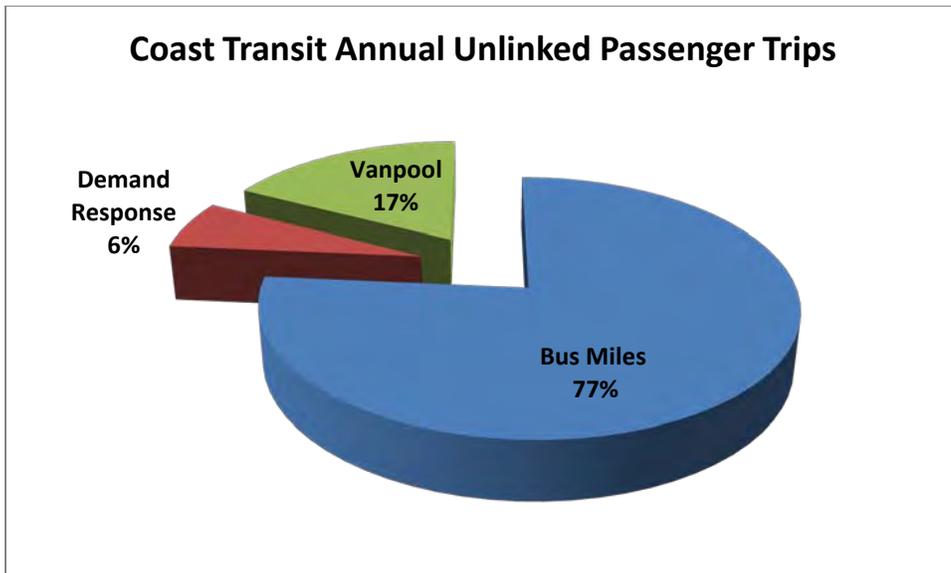
Harrison, Jackson, and Hancock Counties

DESCRIPTION OF SERVICE:

Fixed Route, Demand Response, Work Commute and
Emergency Evacuation transit services

Total Passenger Miles: 14,770,712

Bus	5,602,380
Demand Response	1,310,892
Vanpool	7,857,440
Annual Unlinked Trips	
Bus	781,364
Demand Response and ADA	63,888
Vanpool	177,080
Total	1,022,332



JATRAM

1025 Terry Road
P.O. Box 2809
Jackson, MS 39207-2809

Phone: 601-960-0725
Fax: 601-948-5726
E-mail: jantrangm@bellsouth.net

GENERAL MANAGER:

Theo Letman

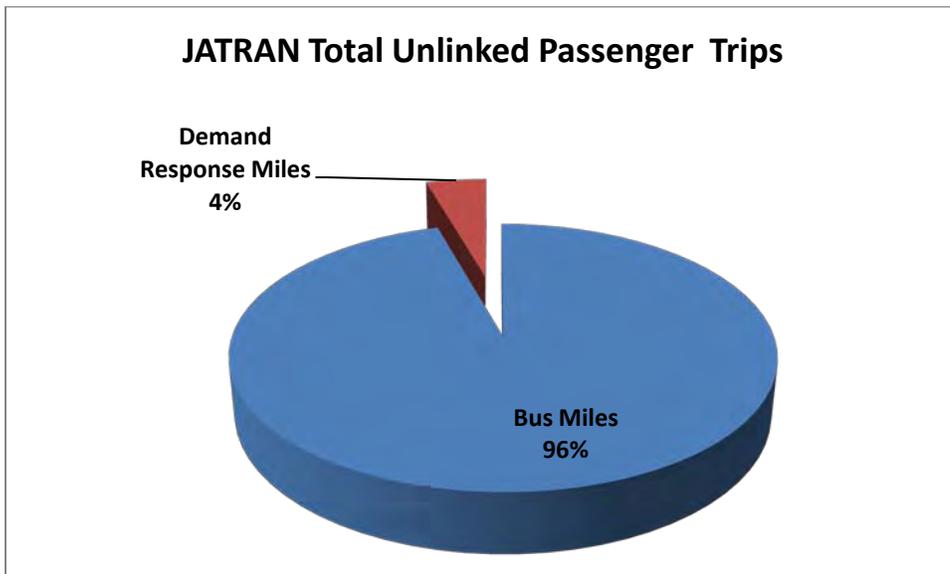
SERVICE AREA:

City of Jackson, MS

DESCRIPTION OF SERVICE:

Fixed Route: Monday- Saturday: 5:00 a.m. - 7:00 p.m.
Para transit (HandiLift) :Monday- Saturday: 5:30 a.m.
7:00p.m.

Total Passenger Miles Travelled	1,130,547
Bus Miles	891,015
Demand Response Miles	239,532
Total Unlinked Passenger Trips	
Bus	568,628
Demand Response /ADA	26,197
Total	594,825



Hub City Transit

200 Forrest Street
 P.O. Box 1898
 Hattiesburg, MS 39403-1898

Phones: 601-545-4670
 Fax: 601-545-7507
 E-mail: vnelms@hattiesburgms.com

DIVISION MANAGER:

Vincent Nelms

SERVICE AREA:

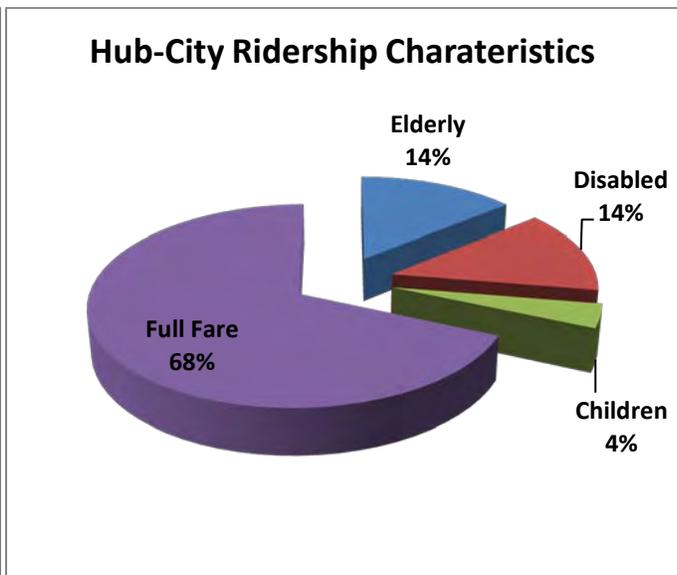
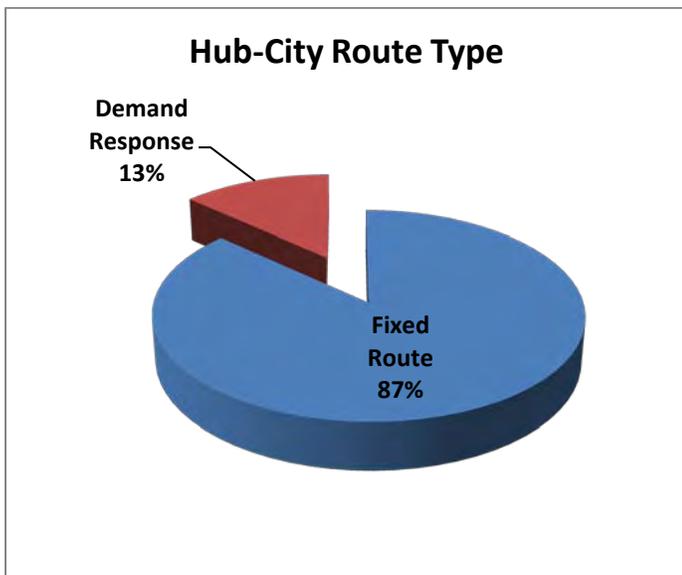
City of Hattiesburg, MS

DESCRIPTION OF SERVICE:

Fixed Route, Para Transit / Demand Response

Monday - Friday 6:00 a.m. to 6:30 p.m

Total Annual Passenger Miles	237,764
Fixed Route	174,429
Demand Response	63,335
Route Type	
Fixed Routes	83436
Demand Response	12663
Total	96,099
Ridership Characteristics	
	Elderly 13,513
	Disabled 13,020
	Children 3,740
	Full Fare 65,826
	Total 96,099



**Section 5311 (f) Intercity Bus Transportation
Passenger and Trip Characteristics
Program Year 2010-2011**

Delta Bus Lines Inc.

1404 N. State Street
P.O Box 1214
Clarksdale, MS 38614-6618

Phone: 662-627-5188
Fax: 662-627-6333
E-mail: deltabus@bellsouth.net

PRESIDENT:

Joseph Howard

SERVICE AREA:

Memphis, TN; Jackson, MS; Baton Rouge, LA via US 61
and US 82

DESCRIPTION OF SERVICE:

Intercity Bus Carrier

Total Passenger Miles Travelled

563,602

Annual Passengers

Bus (Intercity)

58,018

Total

58,018

**Section 5316 Job Access Reverse Commute (JARC)
Passenger and Trip Characteristics
Program Year 2010-2011**

Pine Belt Mental Healthcare Resources (JARC)

103 South 19th Ave.
 P.O. Box 18679
 Hattiesburg, MS 39403-1031

Phone: (601) 450-0302
 Fax: (601) 582-1607
 E-mail: horace@pbmhr.com

TRANSIT COORDINATOR:

Horace Davis

SERVICE AREA:

Forrest, Jones, Lamar, Covington, Jefferson Davis, Marion,
 Wayne, Perry and Greene

DESCRIPTION OF SERVICE:

Demand Response

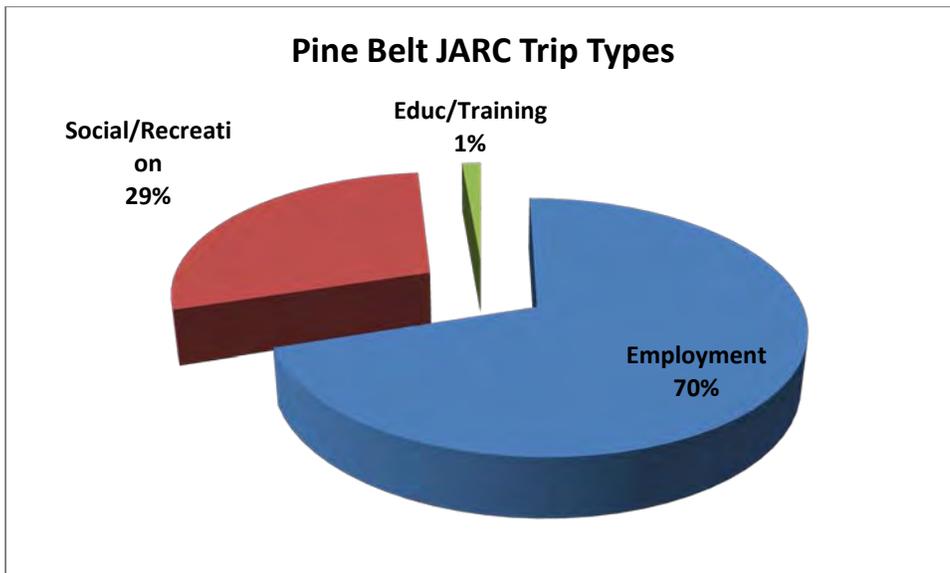
Total Miles Driven:

98,655

Ridership Characteristics

Trip Types

General Public	11,947		Employment	8,365
Total	11,947		Social/Recreation	3,418
			Educ/Training	164
			Total	11,947



ROUND TABLE DISCUSSIONS / CONCURRENT SESSIONS
Interactive /Educational Sessions

ROUND TABLE DISCUSSIONS

Pooling Resources for a Sustainable Future: Facilitator: Eileen Schwartz & Charles Husband

This session is intended to enhance the awareness of public transit benefits and concerns from state and local government, and agencies perspectives. Panelists for this discussion are made up of state/local elected officials, policymakers, state agency officials, and transit providers. Participants will discuss and provide information on the importance of coordinating and sharing transportation resources and services to build sustainable communities. This session will also focus on what is working well in the communities represented by participants and what improvements need to be made. It is expected that the outcome of this session will encourage other elected officials to support transportation initiatives in their respective communities.

Each Endeavoring, All Achieving: Facilitator: Dr. Eunice V. Akoto

In these changing economic times, it has become necessary for each transportation stakeholder to make concerted efforts toward achieving sustainable communities for all. This session is designed to educate as well as spearhead further discussions on how resources can be better utilized during these challenging economic times, to improve transportation service options for the benefit of all transportation stakeholders. Panelists for this discussion are made up of stakeholders with diverse backgrounds in management, leadership and community development, from different agencies across the state. Participants will have the opportunity to discuss the transportation service needs for the populations they are representing and how these needs could be met through coordinated transportation. The roundtable discussion will also enhance relationships between stakeholder groups and transit providers.

CONCURRENT SESSIONS

New Participants – These sessions are designed for first time attendees or those who have limited knowledge about transit programs, funding opportunities and regional coordination efforts.

Who, What & Why of Public Transit: Public Transit Staff/Antoinette Gray-Brown

This session is tailored to individuals who have an interest in grant programs administered through the Mississippi Department of Transportation, Public Transit Division. The purpose of the session is to provide participants with a general overview of public transportation. Participants will receive information about transit providers throughout the state, counties or areas served and the role of MDOT in promoting public transportation. Also in this session information will be provided about public transit funding opportunities (Section 5311, 5310, 5317, and 5316 etc.).

Begin with the End in Mind: Beverly G. Ward Ph.D

The intent of this session is to encourage potential providers/stakeholders to take advantage of the benefits of coordinating services and resources during challenging economic situations.

Participants will discuss how to plan and use transit resources efficiently while keeping the end in mind. Also the laws, regulations and procedures associated with the coordination of transportation services will be discussed.

Let's Talk Coordination: Mobility Managers

This session will allow mobility managers and regional group leaders to provide insight into the activities of the six regional transportation coordination groups. Representatives from each regional group will discuss the regional plans for their service area, updates and accomplishments. Participants will be given an opportunity to interact with each regional group.

Seasoned Attendees – *These sessions are designed for regular summit participants or those who have more knowledge about transit programs, funding opportunities and regional coordination efforts.*

Preparing for Change – Sabrena Bartley

The main purpose of the session is to provide participants with management tools to assist them in embracing change in the work environment. The session aims to ensure that transit providers and stakeholder agencies/organizations have clear and concise goals and objectives needed for the overall success of their agency. Discussions will focus on preparing participants to evaluate their current status and take the necessary actions to deal with changing economic situations. This interactive session will encourage transit providers and stakeholder agencies/organizations to align their goals and objectives with that of their respective regional groups while ensuring that they are consistent with their daily operational activities. The importance of developing timelines, meeting deadlines and accomplishing milestones in accordance with their agency's goals and objectives will be stressed.

Keep the Main Thing, the Main Thing- Jerry Redmond

Effective marketing tools and strategies will be discussed during this session. Participants will receive information on how to develop marketing strategies to increase public awareness of services being provided by transit and stakeholder agencies/organizations. Marketing options such as flyers, brochures, social networking tools, and the general media will be explored during this session. The tools acquired will assist participants in improving overall system ridership, raising revenue, acquiring public official interest and educating the general public of the benefits coordinating program services. The marketing strategies would provide information essential for the implementation of changes and improvements in existing operations.

Leaving it better than you found it: Rose Joe

Through specific coordination strategies; participants will be provided information which will enable them to improve their overall performance while adapting to economic dynamics such as rising fuel costs and potential funding constraints. Through an interactive forum attendee's will

learn the benefits and elements associated with accountability, strategic and contingency planning, sustainable development and cut-back management. The session will enable participants to gain decision making capabilities needed to effectively and efficiently allocate scarce resources. Lastly, the session will provide management strategies that participants can immediately use to make improvements in their agency's operational activities.

Interactive Session for Seniors- Dr. Johnny Gilleylen, Sr. and Nell Ingram

This session is an interactive forum that is intended to promote the coordination of services among stakeholders, in an effort to address the mobility needs and concerns of the elderly in our communities. Senior citizens will discuss their experiences and concerns in utilizing public transportation services. The session will allow rural and urban transit providers, mobility advocates, planning officials, and representatives from the Department of Human and Cultural Services to discuss senior citizens mobility needs and assist in finding lasting solutions to elderly transportation concerns.

CLOSING SESSION

Committing to Coordination: Less talk and more action: Charles Carr & Eunice Akoto

This is a general session which will provide a recap of discussions and recommendations from the various summit presentations. Participants will discuss ways to apply the management, marketing strategies, and survival techniques acquired during the various sessions in implementing sustainable transportation coordination and improving overall agency performance. Timelines for the achievement of identified goals and objectives will be developed. This session will also allow participants to provide feedback on all sessions attended and offer their opinions on the effectiveness of regional transportation coordination efforts.

An Introduction to Mobility Management

Mobility management strategies are being pursued vigorously in the coordination of human service transportation coordination activities and in meeting the transportation needs of those making the transition from access to jobs. Individual market segmentation analyzes will be undertaken.

I. Understanding Mobility Management

Mobility management is an approach to service development and management that focuses on individualized customer markets and involves establishing a variety of services tailored to meet the needs of those markets. It also entails a responsibility for establishing a coordinated service delivery network to achieve connectivity for customers and efficiency for taxpayers. Finally mobility management encompasses the design and management of the transportation infrastructure so that the services developed can perform effectively and efficiently. Mobility management has the following characteristics that distinguish it from traditional transit service development:

1) Disaggregated Rather Than Aggregated Service Planning

Traditional transit service planning involves traffic flow analyses, origin and destination studies, travel corridor planning, especially high capital intensive investment planning. It involves aggregating demand on centralized and highly travel routes which are interconnected into a transit system. Under the mobility management concept, the transit agency disaggregates markets, seeks to understand the individualized needs of those markets and designs service strategies to effectively meet those needs.

2) Service Diversity Rather Than Service Uniformity

Most transit systems are built on a principle of unified regional service coverage. A grid of interconnected fixed routes covers the region. The transit system provides no service choices - only one service offering. Mobility management involves the development a network of multiple services to serve a wide variety needs.

3) Multiple Rather Than A Single Provider

Most transit systems have a single transit operator that directly delivers all service. Under the mobility management arrangement, the agency looks to broker service for the most efficient and effective provider. The result is a transit network of diverse providers rather than a single transit system.

4) Service Advocate Rather Service Provider

Transit agencies generally focus on the direct provision of service delivery. Under mobility management, the agency views itself as a travel agent seeking the most effective strategy for meeting service needs and as a service coordinator seeking to the most effective and efficient conditions for service delivery. This means the mobility managers may be advocates for improved traffic management practices, transportation regulatory reform, more responsive infrastructure design and complementary land use policies that support effective public transportation delivery and public mobility.

II. Levels of Mobility Management:

Level 1: Internal Mobility Management

The transit agency seeks to diversify its own in-house line of transit service products.

Level 2: External Mobility Management

The transportation agency works to coordinate the services of multiple agencies or seeks to establish new institutional coordination arrangements (e.g., brokers and coordinates social service agencies; creates transportation management associations (TMAs) or develops business shuttles).

Level 3: Institutional Advocacy

The agency works to improve institutional arrangements favorable to the delivery of better public transportation (e.g., regulatory changes, traffic management, and land use controls).

Level 4: Infrastructure Design and Management

The agency participates with those involved with the development and management of the civil infrastructure network to ensure that the infrastructure developed to permit efficient and effective delivery of the customer-based services.

While the traditional transit service will continue to be the backbone of our public transportation systems, demographics shifts, changing job markets, and suburban and exurban land use patterns, all mean that new approaches are called for if transit is to remain a vital part of solving the nation's passenger transportation needs. Sole reliance on the traditional radial suburban to downtown transit systems limits transit patronage and results in a falling market share of passenger trips. Mobility management moves beyond establishing and operating traditional fixed route transit systems to fostering and organizing a network of diverse transportation services and providers to satisfy customer needs. New paradigms are called for in responding to new markets. The adoption of mobility management institutional arrangements, the application of disaggregated, market-based service planning approaches and the use of new technologies like intelligent transportation systems (ITS) that make individualized services possible are all combining to make such a customer-based transit paradigm shift possible.

ITS technologies are being supplied to achieve the coordination of multiple service providers, and to provide customers with real-time information. The application of smart card technologies allows customers a seamless fare medium that can be applied to several service providers. Strategies for developing mobility management implementation within the transit industry are being developed in TCRP new paradigm visioning. Finally, FTA will undertake with the transit industry, mobility management demonstrations, and will establish technical assistance and information sharing activities.

MISSISSIPPI DEPARTMENT OF TRANSPORTATION
PUBLIC TRANSIT PROGRAMS
FACT SHEETS

Approximately 55 organizations are currently providing some form of transit services covering approximately 70 percent of the geographic area within Mississippi. These transit organizations assist general public, low-income, elderly citizens, citizens with disabilities, and school age children gain access to needed employment, medical, education, nutrition, social and recreational services, particularly in the rural areas of Mississippi. Transit providers range in size from those which provide daily fixed route/flexible schedule services, to senior citizen centers in rural small towns which provide demand-response services with schedules and destinations determined on a day-to-day basis.

The Mississippi Department of Transportation (MDOT), Public Transit Division (PTD), administers several programs through the U.S. Department of Transportation, Federal Transit Administration (FTA) which supports public and specialized transportation service providers in Mississippi. The following are detailed description of these programs.

NONURBANIZED AREA SECTION 5311 PROGRAM

Section 5311 program, often referred as the “*Rural General Public Transportation Program*”, is our primary service delivery program to fund local projects in areas with less than **50,000** in population. Section 5311 federal grant funds must be matched at the state or local level to support services that are open to the general public.

Program funds may be used for planning, capital (e.g. vehicles and facilities), operating (e.g. fuel and drivers) and administration (e.g. salaries, fringe, office supplies) assistance to local public bodies, non-profit organizations, state agencies, Indian tribes and other operators of public transportation services, including intercity bus operators. Annually, PTD manages \$12-16 million in Section 5311 funds to support an average of 20 local projects. These projects account for approximately 1.3 million passenger trips annually.

1. **PROGRAM GOALS:** The goals of the nonurbanized program are: 1) to enhance the access of people in nonurbanized areas to health care, shopping, education, employment, public services, and recreation; 2) to assist in the maintenance, development, improvement, and use of public transportation systems in nonurbanized areas; 3) to encourage and facilitate the most efficient use of all transportation funds used to provide passenger transportation in nonurbanized areas through the coordination of programs and services; 4) to assist in the development and support of intercity bus transportation; and 5) to allow the participation of private transportation providers in nonurbanized transportation.
2. **ELIGIBLE RECIPIENTS:** State and local governments, Indian tribes, non-profit organizations, and public transit operators.
3. **ELIGIBLE PURPOSES:** A rural transit provider may design services to maximize use by members of the general public who are transportation-disadvantaged. Transportation disadvantaged people include elderly people and people with disabilities. Coordinated

human service transportation that primarily serves elderly people and people with disabilities, but that is not restricted from carrying other members of the public, is open to the general public if it is advertised as a public transportation service.

4. ELIGIBLE ASSISTANCE CATEGORIES:

(1) Capital Expenses: Eligible capital expenses include the acquisition, construction, and improvement of public transit facilities and equipment needed for a safe, efficient, and coordinated public transportation system.

(2) Examples of eligible capital expenses include, but are not limited to:

- a) Vehicles.
- b) Radios and communication equipment.
- c) Passenger shelters, bus stop signs, park and ride lots, and similar passenger amenities.
- d) Wheelchair lifts and restraints.
- e) Vehicle rehabilitation, re-manufactures, or overhaul.
- f) Construction or rehabilitation of transit facilities.
- g) Lease of equipment.
- h) Introduction of new technology.
- i) Mobility management that is short-range planning, management activities and projects for improving coordination among public transportation, and other transportation service providers.
- j) Transit-related Intelligent Transportation Systems (ITS).

(3) Operating Expenses: Operating expenses are those directly related to system operations. At a minimum, operating expenses include: fuel, oil, salaries, and fringe benefits, repairs and maintenance and licenses.

(4) Project Administrative Expenses: Eligible administrative costs may include, but are not limited to: general administrative expenses (e.g., salaries of the project director, secretary, and bookkeeper); marketing expenses; insurance premiums; office supplies; facilities and equipment rental; standard overhead rates; administrative costs for promoting and coordinating ridesharing are eligible if the activity is part of a coordinated public transportation program.

5. FEDERAL/LOCAL MATCHING REQUIREMENTS: The maximum Federal share for capital and project administration is 80 percent (except for projects to meet the requirement of the Americans with Disabilities Act (ADA), the Clean Air Act, or bicycle access projects, which may be funded at 90 percent.) The maximum Federal share for operating assistance is 50 percent of the net operating costs. The local share is 50 percent. Recipients may use funds from other Federal agencies (non-DOT) for the entire local match if the other agency makes funds available to the recipient for the purposes of the project. The only other DOT funds that States can use as match for Section 5311 projects are from the Federal Lands Highway Program cited in 49 U.S.C. 5311 (g)(3).

- (a) Use of Other Federal Funds: Local match may be derived from other Federal funds derived from Federal programs that are eligible to be expended for transportation, other than from the DOT programs. Examples of types of programs that are potential sources or local match include: employment training, aging, community services, vocational rehabilitation services, and Temporary Assistance for Needy Families (TANF). To be eligible for local match for FTA funds, the other Federal funds must be used for activities included in the total net project costs of the FTA grant.

SECTION 5310 ELDERLY AND PERSONS WITH DISABILITIES TRANSPORTATION PROGRAM

Section 5310 program, often referred to as the “*Elderly Person and Persons with Disabilities Transportation Program*”, is based on the national transportation policy that elderly and disabled persons have the same right as other persons to access and utilize public transportation facilities and services. Funds are used for planning and capital assistance in both urban and rural areas. MDOT makes Section 5310 program funds available, as part of a coordinated transportation network, to non-profit and certain public entities. The specific purpose is to assist in providing services that meet the special needs of elderly and persons with disabilities for whom public transportation services are unavailable, insufficient or inappropriate. The focus is not on creating separate service.

Annually PTD manages a \$1.7 million Section 5310 program. Approximately 45 projects are authorized annually, with 20-25 new capital purchases each year.

1. PROGRAM GOAL: The goal of the Section 5310 program is to improve mobility for elderly individuals and individuals with disabilities throughout the country. Toward this goal, FTA provides financial assistance for transportation services planned, designed, and carried out to meet the special transportation needs of elderly individuals and individuals with disabilities in all areas—urbanized, small urban, and rural. The program requires coordination with other Federally-assisted programs and services in order to make the most efficient use of Federal resources.
2. ELIGIBLE SUBRECIPIENTS: There are three categories of eligible sub-recipients of Section 5310 funds:
 - a) Private non-profit organizations.
 - b) Governmental authorities that certify to the chief executive officer of a State that no non-profit corporations or associations are readily available in an area to provide the service.

Governmental authorities or public bodies approved by the State to coordinate services for elderly individuals and individuals with disabilities. Local governmental authorities eligible to apply for Section 5310 funds as coordinators of services for elderly persons and persons with disabilities are those designated by the State to coordinate human service activities in a particular area.
3. ELIGIBLE CAPITAL EXPENSES: Funds for the Section 5310 program are available for capital expenses to support transportation services to meet the special needs of elderly

persons and persons with disabilities. Examples of capital expenses include, but are not limited to:

- a) Buses and vans.
- b) Radios and communication equipment.
- c) Vehicle shelters.
- d) Wheelchair lifts and restraints.
- e) Vehicle rehabilitation; manufacture, or overhaul.
- f) Computer hardware and software.
- g) Initial component installation costs.
- h) Vehicle procurement, testing, inspection, and acceptance costs.
- i) Lease of equipment when lease is more cost effective than purchase.
- j) Acquisition of transportation services under a contract, lease, or other arrangement.
- k) The introduction of new technology, through innovative and improved products, into public transportation.
- l) New mobility management and coordination programs among public transportation providers and human service agencies providing transportation.

Mobility management is an eligible capital cost and may include:

- (1) Promotion, enhancement, and facilitation of access to transportation services, including the integration and coordination of services.
- (2) Short term management activities to plan and implement coordinated services.
- (3) Support of state and local coordination policy bodies and councils.
- (4) Coordination of Human Service Organizations' customer-oriented travel navigator systems and neighborhood travel coordination activities.
- (5) Development and operation of transportation call centers.
- (6) Operational planning for the acquisition of intelligent transportation technologies (e.g Geographic Information Systems (GIS) mapping, Global Positioning System technology, coordinated vehicle scheduling, dispatching and monitoring, cost and billing technologies).

4. FEDERAL/LOCAL MATCHING REQUIREMENTS:

- a. General: The Federal share of eligible capital costs may not exceed 80 percent of the net cost of the activity. The local share of eligible capital costs shall be no less than 20 percent of the net cost of the activity.
- b. Local share may be derived from Federal programs that are eligible to be expended for transportation, other than DOT programs, or from DOT's Federal Lands Highway Program. Examples of types of programs that are potential sources of local match include:

employment, training, aging, medical, community services, and rehabilitation services. Specific program information for other types of Federal funding is available at www.unitedweride.gov.

JOB ACCESS AND REVERSE COMMUTE PROGRAM (5316)

Section 5316 Job Access and Reverse Commute (JARC). Most often referred to as “the *JARC* program”, PTD uses this source of federal funds for grants that provide access to jobs in rural, suburban and urban areas. This is one of the newest services delivery grants administered by PTD.

JARC funds are available for expenses related to transporting low-income individuals to and from jobs as well as activities related to their employment and to provide commuters access to job sites in rural and suburban areas. Eligible project costs include capital, planning, and operating assistance. One of the most unique features of this program is the ability to provide subsidies in the form of vouchers for low income workers. Funding of approximately \$1 million is expected to support up to ten local projects annually.

1. **PROGRAM GOAL:** The goal of the JARC program is to improve access to transportation services to employment and employment related activities for welfare recipients and eligible low-income individuals and to transport residents of urbanized areas and non-urbanized areas to suburban employment opportunities. Financial assistance is available for services planned, designed, and carried out to meet the transportation needs of eligible low-income individuals, and of reverse commuters regardless of income. The program requires coordination of Federally-assisted programs and services in order to make the most efficient use of Federal resources.
2. **ELIGIBLE SUBRECIPIENTS:** There are three categories of eligible sub-recipients:
 - a. Private non-profit organizations.
 - b. State or local governmental authority.
 - c. Operators of public transportation services, including private operators of public transportation services.
3. **ELIGIBLE ACTIVITIES:** JARC program funds are available for capital, planning, and operating expenses that support the development and maintenance of transportation services designed to transport low-income individuals to and from jobs and activities related to their employment and to support reverse commute projects.

Eligible projects may include, but are not limited to capital, planning, and operating assistance to support activities such as:

- a) Late-night and weekend service.
- b) Guaranteed ride home service.
- c) Shuttle service.
- d) Expanding fixed-route public transit routes.
- e) Demand-responsive van service.
- f) Ridesharing and carpooling activities.

- g) Transit-related aspects of bicycling.
- h) Local car loan programs that assist individuals in purchasing and maintaining vehicles for shared rides.
- i) Promotion, through marketing efforts:
 - i. use of transit by workers with non-traditional work schedules
 - ii. use of transit voucher programs by appropriate agencies for welfare recipients and other low-income individuals
 - iii. development of employer-provided transportation such as shuttles, ridesharing, carpooling
 - iv. use of transit pass programs and benefits under Section 132 of the Internal Revenue Code of 1986
- j) Supporting the administration and expenses related to voucher programs. This activity is intended to supplement existing transportation services by expanding the number of providers available or the number of passengers receiving transportation services. Vouchers may be provided to low-income individuals to purchase rides, including (1) mileage reimbursement as part of a volunteer driver program, (2) a taxi trip, or (3) trips provided by a human service agency. Transit passes for use on fixed route or ADA complementary paratransit service are not eligible. Vouchers are an operational expense which requires a 50/50 (Federal/local) match.
- k) Acquiring Geographic Information System (GIS) tools.
- l) Implementing Intelligent Transportation Systems (ITS), including customer trip information technology.
- m) Integrating automated regional public transit and human service transportation information, scheduling and dispatch functions.
- n) Deploying vehicle position-monitoring systems.
- o) Subsidizing the costs associated with adding reverse commute bus, train, carpool van routes or service from urbanized areas and non-urbanized areas to suburban work places.
- p) Subsidizing the purchase or lease by a non-profit organization or public agency of a van or bus dedicated to shuttling employees from their residences to a suburban workplace;
- q) Otherwise facilitating the provision of public transportation services to suburban employment opportunities.
- r) Supporting new mobility management and coordination programs among public transportation providers and other human service agencies providing transportation. Mobility management is an eligible capital cost. Mobility management is intended to build coordination among existing public transportation providers and other transportation service providers with the result of expanding the availability of service. Mobility management activities may include:
 - i. Promotion, enhancement, and facilitation of access to transportation services, including the integration and coordination of services for individuals with disabilities, older adults, and low-income individuals.

- ii. Support for short term management activities to plan and implement coordination.
- iii. Support of State and local coordination policy bodies and councils.
- iv. Provision of coordination services, including Human Service Organizations' customer-oriented travel navigator systems.
- v. The development and operation of call centers to coordinate transportation information and to manage eligibility requirements and arrangements for customers among supporting programs.
- vi. Operational planning for the acquisition of intelligent transportation technologies to help plan and operate coordinated systems inclusive of Geographic Information Systems (GIS) mapping, Global Positioning System technology, coordinated vehicle scheduling, dispatching and monitoring technologies as well as technologies to track costs and billing in a coordinated system and single smart customer payment systems (acquisition of technology is also eligible as a standalone capital expense).

4. FEDERAL/LOCAL MATCHING REQUIREMENTS:

- a. General: JARC funds may be used to finance capital, planning and operating expenses. The Federal share of eligible capital and planning costs may not exceed 80 percent of the net cost of the activity. The Federal share of the eligible operating costs may not exceed 50 percent of the net operating costs of the activity.

The local share of eligible capital and planning costs shall be no less than 20 percent of the net cost of the activity, and the local share for eligible operating costs shall be no less than 50 percent of the net operating costs. All of the local share must be provided from sources other than Federal DOT funds. Non-cash share such as donations, volunteered services, or in-kind contributions is eligible to be counted toward the local match as long as the value of each is documented and supported, represents a cost which would otherwise be eligible under the program, and is included in the net project costs in the project budget.

Income from contracts to provide human service transportation may be used either to reduce the net project cost (treated as revenue) or to provide local match for JARC operating assistance. In either case, the cost of providing the contract service is included in the total project cost. No FTA program funds can be used as a source of local match for other FTA programs, even when used to contract for service.

- b. Use of Other Federal Funds. Local match may be derived from other Federal funds derived from Federal programs that are eligible to be expended for transportation, other than from the DOT programs. Examples of types of programs that are potential sources of local match include: employment training, aging, community services, vocational rehabilitation services, and Temporary Assistance for Needy Families (TANF). To be eligible for local match for FTA funds, the other Federal funds must be used for activities included in the total net project costs of the FTA grant. Expenditure of other Federal

funds for transportation outside of the scope of the project cannot be applied as a credit for local match in the FTA grant.

NEW FREEDOM PROGRAM (5317)

Section 5317 New Freedom Program formula grants aim to provide additional tools to overcome barriers facing citizens with disabilities seeking to integrate into the workforce and fully participate in society. Lack of adequate transportation is a principal barrier to employment for citizens with disabilities. This program seeks to expand transportation mobility options available to persons with disabilities beyond the requirements of the Americans with Disabilities Act of 1990. Capital (80%) and operating expenses (50%) are eligible under the New Freedom Program.

Through approximately \$800,000 in contracts, PTD will provide options to overcome existing barriers faced by persons with disabilities who are seeking integration into the work force and full participation in society. Integrating technology, training and improved operating efficiencies are our emphasis areas.

1. **PROGRAM GOAL:** The New Freedom formula grant program aims to provide additional tools to overcome existing barriers facing Americans with disabilities seeking integration into the work force and full participation in society. Lack of adequate transportation is a primary barrier to work for individuals with disabilities. The 2000 Census showed that only 60 percent of people between the ages of 16 and 64 with disabilities are employed. The New Freedom formula grant program seeks to reduce barriers to transportation services and expand the transportation mobility options available to people with disabilities beyond the requirements of the ADA of 1990.
2. **ELIGIBLE SUBRECIPIENTS:** There are three categories of eligible sub-recipients of New Freedom funds:
 - a. Private non-profit organizations.
 - b. State or local governmental authority.
 - c. Operators of public transportation services including private operators of public transportation services.
3. **ELIGIBLE ACTIVITIES:** New Freedom Program funds are available for capital and operating expenses that support new public transportation services beyond those required by the Americans with Disabilities Act of 1990 (ADA) and new public transportation alternatives beyond those required by the ADA designed to assist individuals with disabilities with accessing transportation services, including transportation to and from jobs and employment support services. For the purpose of the New Freedom Program, “new” service is any service or activity that was not operational on August 10, 2005, and did not have an identified funding source as of August 10, 2005, as evidenced by inclusion in the Transportation Improvement Plan (TIP) or the STIP. In other words, if not for the New Freedom Program, these projects would not have consideration for funding and proposed service enhancements would not be available for individuals with disabilities.

Maintenance of Effort: Recipients or sub-recipients may not terminate ADA paratransit enhancements or other services funded as of August 10, 2005, in an effort to reintroduce the services as “new” and then receive New Freedom funds for those services.

Eligible projects funded with New Freedom funds may continue to be eligible for New Freedom funding indefinitely as long as the project(s) continue to be part of the coordinated plan.

Both new public transportation services and new public transportation alternatives are required to go beyond the requirements of the ADA and must (1) be targeted toward individuals with disabilities; and (2) meet the intent of the program by removing barriers to transportation and assisting persons with disabilities with transportation, including transportation to and from jobs and employment services.

The list of eligible activities is intended to be illustrative, not exhaustive. Recipients are encouraged to develop innovative solutions to meet the needs of individuals with disabilities in their communities.

New Public Transportation Services Beyond the ADA: The following activities are examples of eligible projects meeting the definition of new public transportation.

1. Enhancing paratransit beyond minimum requirements of the ADA: ADA complementary paratransit services can be eligible under New Freedom in several ways as long as the services provided meet the definition of “new:”
 - a) Expansion of paratransit service parameters beyond the three-fourths mile required by the ADA.
 - b) Expansion of current hours of operation for ADA paratransit services that are beyond those provided on the fixed-route services.
 - c) The incremental cost of providing same day service.
 - d) The incremental cost of making door-to-door service available to all eligible ADA paratransit riders, but not as a reasonable modification for individual riders in an otherwise curb-to-curb system.
 - e) Enhancement of the level of service by providing escorts or assisting riders through the door of their destination.
 - f) Acquisition of vehicles and equipment designed to accommodate mobility aids that exceed the dimensions and weight ratings established for common wheelchairs under the ADA and labor costs of aides to help drivers assist passengers with over-sized wheelchairs. This would permit the acquisition of lifts with a larger capacity, as well as modifications to lifts with a 600 lb design load, and the acquisition of heavier-duty vehicles for paratransit and/or demand-response service.
 - g) Installation of additional securement locations in public buses beyond what is required by the ADA.

2. Feeder services: New “feeder” service (transit service that provides access) to commuter rail, commuter bus, intercity rail, and intercity bus stations, for which complementary paratransit service is not required under the ADA.
3. Making accessibility improvements to transit and intermodal stations not designated as key stations: Improvements for accessibility at existing transportation facilities that are not designated as key stations established under 49 CFR 37.47, 37.51, or 37.53, and that are not required under 49 CFR 37.43 as part of an alteration or renovation to an existing station, so long as the projects are clearly intended to remove barriers that would otherwise have remained. New Freedom funds are eligible to be used for new accessibility enhancements that remove barriers to individuals with disabilities so they may access greater portions of public transportation systems, such as fixed-route bus service, commuter rail, light rail and rapid rail. This may include:
 - a) Building an accessible path to a bus stop that is currently inaccessible, including curbcuts, sidewalks, accessible pedestrian signals or other accessible features.
 - b) Adding an elevator or ramps, detectable warnings, or other accessibility improvements to a non-key station that are not otherwise required under the ADA.
 - c) Improving signage, or way-finding technology.
 - d) Implementation of other technology improvements that enhance accessibility for people with disabilities including Intelligent Transportation Systems (ITS).
4. Travel training: New training programs for individual users on awareness, knowledge, and skills of public and alternative transportation options available in their communities. This includes travel instruction and travel training services.

New Public Transportation Alternatives Beyond the ADA: The following activities are examples of projects that are eligible as new public transportation alternatives beyond the ADA under the New Freedom Program:

5. Purchasing vehicles to support new accessible taxi, ride sharing, and/or vanpooling programs: New Freedom funds can be used to purchase and operate accessible vehicles for use in taxi, ridesharing and/or van pool programs provided that the vehicle has the capacity to accommodate a passenger who uses a “common wheelchair” as defined under 49 CFR 37.3, at a minimum, while remaining in his/her personal mobility device inside the vehicle, and meeting the same requirements for lifts, ramps and securement systems specified in 49 CFR part 38, subpart B.
6. Supporting the administration and expenses related to new voucher programs for transportation services offered by human service providers: This activity is intended to support and supplement existing transportation services by expanding the number of providers available or the number of passengers receiving transportation services. Only new voucher programs or expansion of existing programs are eligible under the New Freedom Program. Vouchers can be used as an administrative mechanism for payment of alternative transportation services to supplement available public transportation. The

New Freedom Program can provide vouchers to individuals with disabilities to purchase rides, including: (a) mileage reimbursement as part of a volunteer driver program; (b) a taxi trip; or (c) trips provided by a human service agency. Providers of transportation can then submit the voucher for reimbursement to the recipient for payment based on pre-determined rates or contractual arrangements. Transit passes for use on existing fixed route or ADA complementary paratransit service are not eligible. Vouchers are an operational expense which requires a 50/50 (Federal/local) match.

7. Supporting new volunteer driver and aide programs: New volunteer driver programs are eligible and include support for costs associated with the administration, management of driver recruitment, safety, background checks, scheduling, coordination with passengers, and other related support functions, mileage reimbursement, and insurance associated with volunteer driver programs. The costs of new enhancements to increase capacity of existing volunteer driver programs are also eligible. FTA notes that any volunteer program supported by New Freedom must meet the requirements of both “new” and “beyond the ADA.” FTA encourages communities to offer consideration for utilizing all available funding resources as an integrated part of the design and delivery of any volunteer driver/aide program.
8. Supporting new mobility management and coordination programs among public transportation providers and other human service agencies providing transportation:

Mobility management is an eligible capital cost. Mobility management techniques may enhance transportation access for populations beyond those served by one agency or organization within a community. For example, a non-profit agency could receive New Freedom funding to support the administrative costs of sharing services it provides to its own clientele with other individuals with disabilities and coordinate usage of vehicles with other non-profits, but not the operating costs of the service. Mobility management is intended to build coordination among existing public transportation providers and other transportation service providers with the result of expanding the availability of service. Mobility management activities may include:

- a) The promotion, enhancement, and facilitation of access to transportation services, including the integration and coordination of services for individuals with disabilities, older adults, and low-income individuals.
- b) Support for short term management activities to plan and implement coordinated services.
- c) The support of state and local coordination policy bodies and councils.
- d) The operation of transportation brokerages to coordinate providers, funding agencies and customers.
- e) The provision of coordination services, including employer-oriented Transportation Management Organizations’ and Human Service Organizations’ customer-oriented travel navigator systems and neighborhood travel coordination activities such as coordinating individualized travel training and trip planning activities for customers.

- f) The development and operation of one-stop transportation traveler call centers to coordinate transportation information on all travel modes and to manage eligibility requirements and arrangements for customers among supporting programs.
- g) Operational planning for the acquisition of intelligent transportation technologies to help plan and operate coordinated systems inclusive of Geographic Information Systems (GIS) mapping, Global Positioning System Technology, coordinated vehicle scheduling, dispatching and monitoring technologies as well as technologies to track costs and billing in a coordinated system and single smart customer payment systems (acquisition of technology is also eligible as a standalone capital expense).

SECTION 5311(B) THE RURAL TRANSIT ASSISTANCE PROGRAM (RTAP)

Section 5311(b)(3) The Rural Transit Assistance Program (RTAP) is intended to be a broad and flexible program of training, technical assistance, research and other support services for transportation providers. RTAP has an average annual apportionment of approximately \$150,000. Through a series of annual RTAP awards, PTD provides an array of training and demonstration projects designed to improve the effectiveness, efficiency and safety of local transportation services.

The overarching mission is to address the needs of rural, small urban and tribal transit operators across the state by providing scholarships, distributing training materials, provided technical assistance, distributing reports on best practices, conducting research and offered peer assistance with the goal of improving mobility

SECTION 5309 BUS AND BUS FACILITIES PROGRAM

Section 5309 Bus and Bus Facilities Program provides capital funding for vehicles, related equipment and facilities. Eligible capital projects also include maintenance and administrative facilities, transportation centers, park-and-ride stations, as well as vehicle rehabilitation, passenger amenities and miscellaneous equipment such as mobile radio units, computers, shop and garage equipment.

Eligible capital funds recipients are state and local public bodies, municipalities, other political subdivisions of the state; and certain public corporations. Funds are allocated through discretionary federal appropriations.

Glossary of Terms¹

Access -the opportunity to reach a given destination within a certain time frame or without being impeded by physical, social or economic barriers.

Accessibility -the extent to which facilities and individual travel vehicles are barrier-free and can be used by persons with disabilities, including wheel chairs.

Americans with Disability Act (ADA) -the Federal law that requires public facilities, including transportation facilities, to be fully accessible for persons with disabilities. ADA also requires the provision of complementary or supplemental paratransit services in areas where fixed-route transit services operate.

Americans with Disability Act Complementary Paratransit -demand response services that operate accommodate persons who cannot use the fixed-route service because their disability prevents it. Under ADA, a fixed-route service (excluding commuter services) is required to provide complementary paratransit with service characteristics equivalent to fixed-route service.

Advance Reservation Scheduling -passengers call ahead and reserve, in advance, for a ride on a particular date and time. This is used in demand-response transportation systems. Transit systems may set limits on the minimum and maximum advance reservation times before the requested trip. Advance reservation of trip requests allows the scheduler/dispatcher to identify ridesharing opportunities and assign rides to vehicles for the most efficient service delivery. A drawback to allowing requests far in advance of the desired trip is that no-shows may be more frequent than with real-time scheduling.

Block Grant -categorical funds that are distributed to a recipient without specific spending requirements.

Brokerage -in general, an institutional organization that functions as an interface between transportation providers and users. More specific roles include the following:

- Coordination of transportation services in a defined area. The transportation broker may centralize vehicle dispatching, record keeping, vehicle maintenance, and other functions under contractual arrangements with agencies, municipalities, and other organizations. This type of brokerage may be appropriate when full consolidation of services is not the best option.
- A method of matching travelers with a variety of transportation providers and modes through use of central dispatching and administrative facilities. Volunteer drivers are often coordinated by a broker.

¹ Glossary Adapted From Coordination Strategy Handbook, Wisconsin Department of Transportation, published by United We Ride, the Administration on Aging and the Department of Health and Human Services in Seniors Benefit from Transportation Partnerships -A Toolkit.

Capital Costs - refer to the costs of long term assets of a public transit system such as property, buildings and vehicles. The Federal Transit Administration (FTA) defines capital costs to include bus overhauls, preventative maintenance, and even a portion of ADA paratransit expenses.

Central Transfer Points -a central meeting place where routes or zonal demand-responsive buses intersect so that passengers may transfer. Routes are often timed to facilitate transferring.

Charter Service -transportation service offered to the public on an exclusive basis (either as individuals or as groups). It is provided with a vehicle that is licensed to render charter service and engaged at a specific price for the trip or period of time, usually on a reservation or contractual basis.

Circulator -a bus that makes frequent trips around a small geographic area with numerous stops around the route. It is typically operated in a downtown area or area attracting tourists, where parking is limited, roads are congested and trip generators are spread around the area. It may be operated all day or only at times of peak demand, such as rush hour or lunch time.

Community Routes -community routes are transit routes that are tailored to meet the needs of a specific market segment (such as persons with a disability or older adults) in a community. Community routes often evolve out of a pattern of demand-responsive travel within a community.

Connector Service -service in which a transfer to or from another transit system or mode is the focal point. An example of this is service provided under the Greyhound Rural Connector program: local transit providers operate service that brings people to and from the Greyhound station. This type of connector is also known as a feeder service.

Coordination -coordination is a resource management technique used to achieve greater cost effectiveness in service delivery. Coordination requires shared power, which includes shared responsibility, shared management and shared funding. In coordination, two or more organizations (who may not have worked together previously) interact to jointly accomplish their transportation objectives.

Curb-to-Curb Services -a service that picks up and delivers passengers at the curb or roadside, as distinguished from door-to-door service. Passenger assistance is generally not rendered other than for actual boarding and alighting.

Demand-Responsive Service -service activated based on passenger requests. Usually passengers call the scheduler or dispatcher and request rides for particular dates and times. A trip is scheduled for the passenger, and may be canceled by the passenger. Usually involves curb-to-curb or door-to-door service. Trips may be scheduled on an advance reservation basis or in "real-time". Usually smaller vehicles are used to provide demand-response service. This type of service usually provides the highest level of service to the passenger but is the most expensive for the transit system to operate in terms of cost per trip.

Destination -a place which a passenger ultimately disembarks from a transit vehicle; the point at which a trip terminates.

Dial-A-Ride -a name that is commonly used for demand-responsive service.

Door-through-Door Service - a service that may involve assisting the passenger through the door of their place of origin and delivering them through the door of their destination. The driver or escort may provide substantial hands-on physical assistance for the passenger if needed.

Door-to-Door Service - a service that picks up passenger at the door of their place of origin and delivers them to the door of their destination. The driver pulls the vehicle off the road, if possible, and escorts or physically assists the passengers if needed. Door-to-door service provides a higher level of assistance than curb-to-curb service and is typically used for passenger with physical disabilities.

Federal Transit Administration (FTA) -the agency within the DOT that administers federal transit aid programs. Before 1991, FTA was known as the Urban Mass Transportation Administration (UMTA).

Fixed-Route -bus service on a prescribed path or route that never varies. The schedule may be fixed or flexible. Passenger may be required to wait at designated stops, or flag stops may be permitted. Usually larger vehicles are used to provide fixed-route service.

Fixed Schedule -predetermined times at which a vehicle is to arrive at certain location. The actual bus route may be fixed or flexible. A flexible route combines fixed scheduled stops with demand response stops.

Headway -the length of time at a stop between buses following the same route. If buses operating along Route A arrive at Stop 1 at 9:00, 9:30, 10:00, 10:30 and 11:00, it is operating on half-hour headways during the period between 9:00 and 11:00.

Human Service Transportation Agency - transportation for clients at a specific agency that is usually limited to a specific trip purpose. Human service agency trips are often provided under contract to a human service agency and may be provided exclusively or shared with riders from other human service agencies.

Individual with a Disability-any person who by any reason of illness, injury, age, congenital malfunction, or other permanent or temporary incapacity or disability is unable, without special facilities, to use local transit facilities and services as effectively as persons who are not so affected. This definition is part of the Americans with Disabilities Act.

Live Dispatch or Real-Time Scheduling -passengers call and a request demand-responsive trip a short time before the trip is needed and the dispatcher is responsible for assigning vehicles and drivers to meet passengers' requests. This type of scheduling is most convenient for passenger but most costly for a transit system to implement as a large fleet of vehicles and drivers is needed to ensure all trips requests are met. This type of scheduling is most frequently used by taxi services.

Local Bus Service -local bus service is a term used to describe a route along which many stops are made, allowing passengers to board and disembark. It is typically used in contrast to express bus, a bus that makes a limited number of stops and is targeted more at long distance riders. Local bus service is important in rural areas unless feeder or connector service is available to bring people to the station.

Medicaid -also known as Medical Assistance, this is a health care program for low-income and other "medically-needy" persons. It is mostly funded by State and Federal governments. The Medicaid program

pays for transportation to non-emergency medical appointments if the recipient has no other means of travel to the appointment.

Medicare -the national health insurance program for eligible people 65 and older and some disabled individuals. Medicare covers hospital costs; Medicaid B covers doctor bills and other medical costs. At this time, Medicare covers only emergency transportation services.

Metropolitan Planning Organization (MPO) -the organization entity designated by law with lead responsibility for developing transportation plans and programs for urbanized areas of 50,000 or more in population. MPOs are established by agreement of the governor and are designed so that combined; they represent 75 percent of the affected population of the urbanized area.

Mobility -the ability to move or be moved from place to place.

Mode, Intermodal, Multimodal -mode refers to a form of transportation, such as automobile, transit, bicycle, and walking. Intermodal refers to the connection between modes and multimodal refers to the availability of transportation options within a system or corridor.

Operating Cost -the costs associated with operating and maintaining a transit system, including labor, fuel, administration and maintenance.

Paratransit Service -paratransit is a broad term that may be used to describe any means of shared ride transportation other than fixed-route mass transit services. The term paratransit usually indicates that smaller vehicles (less than 25 passengers) are being used. These services usually serve the needs of persons that standard mass transit services would serve with difficulty or not at all. A paratransit service is typically advance reservation, demand responsive provided curb-to-curb or door-to-door. Route deviation and point deviation are also considered paratransit.

Point Deviation Service -a type of flexible route transit service in which fixed scheduled stops (points) are established but the vehicle may follow any route needed to pick up individuals along the way if the vehicle can make it to the fixed points on the schedule. This type of service usually provides access to a broader geographic area than does fixed-route service but is not as flexible in scheduling options as demand responsive service. It is most appropriate when riders change from day to day but the same destinations are consistently in demand.

Provider of Transportation (Transportation Provider) -an agency that offers or facilitates (purchases, contractors for, or otherwise obtains) transportation, as opposed to an agency whose role is limited to funding programs.

Pulse System -a type of fixed-route transit system (usually involving a radial network) in which all routes arrive at and depart from the central transfer point at the same times. This timing facilitates transferring but necessitates a transfer facility where simultaneously all bus can safely drop off passengers, wait and passengers can easily and safely get to the bus to which they are transferring.

Real-Time or Live Dispatch Scheduling -passengers call and request demand-responsive trips a short time before the trips are needed and the dispatcher is responsible for assigning vehicles and drivers to meet passengers' requests. This type of scheduling is most convenient for passengers but most costly for a transit system to implement as a large fleet of vehicles and drivers is needed to ensure all trips requests are met. This type of scheduling is most frequently used by taxi services.

Route Deviation Service -transit buses travel along a pre scribed route at scheduled times and maintain scheduled or unscheduled checkpoint stops. The vehicle may leave and return to the route to pick up persons who have requested demand-responsive trips near the route; passengers may call in advance for route deviations or may access the system at predetermined route stops.

Senior Centers -senior centers are considered a vital link in the service delivery network for older persons. Senior centers function as meal sites, screening clinics, recreational centers, social service agency branch offices, etc.

Shared Ride Taxi -a shared ride taxi service provides taxi transportation in which more than one passenger is in the vehicle at the same time, usually at a reduced rate for each of the passengers, shared ride taxi is a way of using taxicabs for paratransit service.

Shuttle Service -shuttle service refers to fixed-route that connects only a small number of fixed stops and operates at a high frequency (or short headways). The vehicle follows a repetitive back-and-forth route. This type of service is related to a circulator service but connotes a more linear route structure.

Specialized Transit-referstotransitservices that support particular populations, frequently consisting of older adults, persons with disabilities and/or individuals with low incomes.

Subscription Service -when a passenger or group of passengers requests a repetitive ride, such as on a daily or weekly service on an on-going basis. Trips are often scheduled on a Subscription or "standing order" basis. The passenger makes a single initial trip request and the transit system automatically schedules them for their trip(s) each day or week. This type of service is frequently used in transporting human service agency clients to regular agency programs.

Taxi -demand-responsive transportation vehicle offered to individual members of the public on an exclusive basis, in a vehicle licensed to render that service, usually operated by a private, for profit company. Fares are usually charged on a per-mile or per-minute (or both) basis on top of a base fare charged for all trips. Passengers may call the dispatcher to request a trip (live dispatch) or hail a passing unoccupied taxi.

Transit Dependent -persons who must rely on public transit or paratransit services for most of their transportation. Typically refers to individuals without access to personal vehicles.

Transit Disadvantaged -a term used to described those persons who have little or no access to meaningful jobs , services, and recreation because a transportation system that does not meet their needs.

Transportation Management Association -a voluntary association of public and private agencies and firms joined to cooperatively develop transportation-enhancing programs in a given area. Transportation

Management Associations (TMAs) are appropriate organizations to better manage transportation demand in congested suburban communities.

Volunteer Driver Network -a volunteer network matches requests for transportation with a volunteer driver who is typically reimbursed on a per-mile basis for providing the trip. Persons requesting service call the network; the network calls the driver and schedules the trip. Volunteer networks are frequently used in rural areas where resources are scarce, persons needing transportation may live in remote areas, and a sense of community is not uncommon.

Volunteer Escort Network -a volunteer escort service maintains a network of volunteers who will travel with a person needing mobility assistance on the transportation service. Volunteer escorts typically accompany individuals on longer distance trips and/or trips with multiple passengers.

Attachments

Page intentionally left blank

Attachment A

Overview of Coordinated Transportation and Regional 2010-2011 Updates of Transportation Coordination Groups

Overview of Coordinated Transportation

In Mississippi some degree of public or specialized transportation services is available in a number of areas. Since few local communities can afford to support a variety of parallel transportation services, it just makes for sound public policy to build upon the existing resources. Even though there is some degree of transportation available in many areas of the state, unmet transportation needs remain in many communities. Repeatedly the lack of adequate transportation continues to be cited as some of the main obstacles to employment and full participation in community life for older adults, persons with disabilities, low income individuals and others. Coordination of transportation services and resources is the best way to stretch scarce transportation resources and improve mobility for everyone.

Coordination of transportation services is an integral part of the state's policies and goals for administering public transportation programs such as 5311, 5316, 5310, 5317, and 5307. Coordinated transportation is a "process" through which stakeholders from different agencies, organizations, and client groups, work together to achieve one or all of the following goals:

1. More efficient service delivery.
2. More cost effective service delivery.
3. Increased capacity.
4. Easier access.
5. A better quality of life.

The overall goal of coordinated transportation is: to improve the availability and accessibility of public and specialized transportation resources for rural and small urban areas through a collaborative planning process and increased investments; improve and increase the level of coordination of transportation resources that are available through State Agencies, other public bodies and private sector.

Local coordinated planning is spearheaded via six regional groups. Each of the local groups has developed regional coordinated human service-public transportation plans. These plans have been developed in accordance with FTA guidance through a process that includes representatives of the public, private, and non-profit transportation as well as and human service providers and participation by members of the public (The plan must be developed Participation in the coordinated planning process is a prerequisite to receiving funding through the formula grant programs). The purpose of the Regional Coordination Group is to:

- a) Assess regional transportation needs.
- b) Identify transportation gaps.
- c) Develop alternatives and recommendations to address unmet needs and gaps.

Over the past several years, in communities throughout the state, groups of dedicated stakeholders have been working to develop solutions to the mobility issues faced by local citizens. Through a truly collaborative planning process, Regional coordination has become the keystone concept for

developing innovative arrangements to meet transportation needs of local communities. The impact of a coordinated network multiplies the service provided by individual providers and broadens the support base. The following are brief updates from the six regional coordination groups.

Regional Coordinated Transportation Planning Groups 2010 - 2011 Updates

Delta Rides



Delta Rides consists of a group of non-profit and for-profit transportation agencies, and other transportation stakeholders that provide transportation services within the Mississippi Delta region. Many of these organizations provide special services for seniors, persons with disabilities or Medicaid clients, as well as employment and general public transit services that

are available to anyone.

The Delta Rides Regional Group serves twenty one counties that make the Mississippi Delta region and beyond, including: Washington, DeSoto, Humphreys, Carroll, Issaquena, Panola, Quitman, Bolivar, Coahoma, Leflore, Sunflower, Sharkey, Tunica, Tallahatchie, Holmes, Yazoo, Tate, Grenada, Montgomery, Warren and Leake Counties.

In 2011, Delta Rides worked under the guidelines of the region's newly implemented coordinated transportation plan.

The plan focused on three main goals:

- To enhance transportation access through the use of technology over the **next five years**.
- To increase the number of regional participating stakeholders by 3% within the **next two years**.
- To develop a fee structure within **the next year** that will be available to all regional providers.

In an effort to achieve the goals stipulated in the group's regional plan, Delta Rides embarked on numerous activities during the 2010-2011 program year. The following are descriptions of those activities:

- Increase the communication, efficiency and effectiveness of regional transit providers through the renovation of Delta Rides regional call center. Delta rides anticipated that the upgrade in technology will synchronize routing, dispatching and scheduling between regional transit providers. The regional group has completed phase one and two of the regional call center development and has also finalized the organizational infrastructure and financial plan for the initiative.

- Expand transit options for existing providers by facilitating several outreach activities seeking the interests and collaboration efforts of potential stakeholders. Delta Rides hosted meetings with members of the American Association of Retired Persons (AARP), local constituents, local public officials, WIN Job Centers and other stakeholders. The regional group has also been able to gain the support and partnership of various governmental and non-governmental organizations.

Contact Person: John Johnson, Chairman

Phone Number: 662-254-3349

Email: jjohn@mvsu.edu

Debbra Williams, Mobility Manager

Phone Number: 1-877-866-8272 / 662-846-6161

Email: deltarides2003@hotmail.com

Gwendolyn Johnson, Mobility Manager

Phone Number – 662-624-5907

Email: gjohnson@aechc.org

Participating Transit Partner Agencies:

Aaron Henry Community Health Center
 Bolivar County Council on Aging
 Delta Bus Lines
 Delta Community Mental Health
 Hollandale H.E.G.A
 Holmes Transportation
 Netterville Transportation, Inc.
 South Delta Planning & Development District
 Mallory Community Health Center
 Mid-Delta Development League
 MS Christian Family Services
 City of Belzoni
 City of Greenville
 City of Itta Bena
 City of Leland
 City of Tchula
 Delta Foundation, Inc.
 Starlight Charter, Inc.
 Coleman Transportation Services
 Landfair Transit Services
 Unique Charter, Inc.

MS Valley State University Mass Transit
 North Central Planning and Development District
 North Delta Planning and Development District
 Bolivar County Board of Supervisors
 J & M Transportation Services
 WIN Job Center - Greenville, MS
 MS Department of Rehabilitation Services
 MS Action for Community Education, Inc.
 Mississippi Delta Community College
 Humphreys County Board of Supervisors
 Veteran Affairs Office – Greenville, MS
 Veteran Affairs Office – Cleveland, MS
 Region One Mental Health Center
 The Community Student Learning Center of Lexington, MS
 Warren- Washington- Issaquena- Sharkey- Community Action Agency
 Washington County Board of Supervisors
 LISC Mid- South Delta, Inc.
 Sharkey County Board of Supervisors

EZTAG - East Central Transit Action Group



The mission of East Central Transit Action Group (EZTAG) is to enhance and improve the quality of life to East Central Mississippi by providing mobility through coordinated safe, affordable, and accessible transportation.

EZTAG during the 2010-2011 program year fostered relationships and embarked on numerous activities in keeping with the group's regional transportation plan. The regional group worked to achieve the following goals:

- Develop and promote a transportation awareness program by fostering relationships with the media. The regional group developed talking points, sent out public service announcements and appeared on various television and radio programs to promote and provide information pertaining to available transportation services within the region.
- Strengthen the regional group by gaining the commitment and support of non-governmental and governmental organizations. Meetings were facilitated with stakeholders from the region in an effort to generate increased coordination of transportation services.
- Increase the access of information for transit providers and other regional stakeholders. Meetings were conducted with the regional group's IT committee and webmaster to create an EZTAG website.

Proposed Activities:

- Develop an easily accessible website which would provide visible information about transportation services available within the region.
- Identify partnerships with regional organizations to gain committed representation from each county within the region.
- Hire a regional mobility manager to work to better achieve the goals and steps identified in the regional transportation plan (which has been accomplished).

Contact Person: Billy Robertson,
Chairman
Phone Number: 601-650-7429
Email: [brobertson@choctaw.org](mailto:b Robertson@choctaw.org)

Jeremy Bell, Mobility Manager
Phone Number: 601-650-7484
Email: Jeremy.bell@choctaw.org

Participating Transit Agencies:
East Central Planning and Development
District
Golden Triangle Planning and Development
Mississippi State University

MS Band of Choctaw Indians- Choctaw
Transit
Noxubee County Human Resource Agency
Weems Community Mental Health

Ride the Smile



The Northeast Mississippi: Ride the Smile was created to meet the public transportation needs of local residents within a 14-county area: Alcorn, Benton, Calhoun, Chickasaw, Itawamba, Lafayette, Lee, Marshall, Monroe, Pontotoc, Prentiss, Tippah, Tishomingo and Union Counties.

In 2011 “Ride the Smile” aimed to improve the availability and coordination of transportation services within the north eastern region of Mississippi. The main goal of the regional group was to implement a transportation service in the Northeast region that would be a success through coordinating a network of inclusive, seamless, coordinated transportation systems that are accessible, reliable, and promote independence. The regional group facilitated numerous activities to assist with accomplishing stipulated goals and objectives. “Ride the Smile” during the 2010-2011 program year worked to achieve the following objectives:

- Increase coordination of services through new initiatives in the Alcorn County area with partnerships with Northeast Mississippi Community Services and United Community Action Agency.
- Promote public transit ridership awareness through the implementation of a regional marketing program. Ride the Smile disseminated brochures within the region which encouraged the coordination and availability of transportation services. The regional group indicated that the venture increased public ridership and coordination of services within the region.
- Increase public transportation in new service areas where meetings were conducted to encourage local officials to implement public transportation services in their respective areas.
- Encourage an improvement in the delivery of transportation services by supporting regional transit providers to upgrade existing service fleet. Several transit providers during the program year, added new vehicles to their fleet operations.
- Improve the effectiveness and efficiency of the regional group by hiring a new mobility manager to assist with carrying out its operations and by extension support the increased availability of transportation services.

Proposed Activities:

- Participate in discussions to establish a central location for the development of a regional call center.
- Coordinate with the Toyota Plant to create a contract of services for the transportation of its employees.
- Increase the availability of public transportation service areas within the region.

Contact Person: Stephanie Stout, Chair

Phone: 662-286-9883

Email: sstout@timberhills.com

Jeremy Hare, Mobility Manager

Phone Number: 662-728-2118

Email: jhare@ms.metrocast.net

Participating Transit Agencies:
Alcorn County Human Resource Agency
Oxford University Transit/ City of Oxford
Climb-Up Inc.
Northeast MS Community Services
Lee County Multipurpose Center

Three Rivers Planning and Development
District
Timber Hills Mental Health Services
United Community Action Committee
Northeast Planning and Development District

S.M.A.R.T- Southwest MS Accessible Regional Transportation



Southwest Mississippi Accessible Regional Transportation (SMART) serves 16 counties in southwest and south central Mississippi by providing coordinated community transportation options that are efficient, affordable and accessible to residents and visitors to the

communities that are served. Through committed partnerships between the public transit providers, private transportation companies, the faith based community, health and human service agencies and governmental entities, that comprise the SMART Region, various modes of mobility options are available that link people with places that enhance their quality of life.

In an effort to continue to meet and exceed its goals, SMART was successful in three areas by; increasing the service area, increasing the hours of operations, and increasing the days of operations during the 2010-2011 operating year. Currently, Natchez Transit System is building Mississippi's first regional public transportation center and maintenance facility in Natchez, Mississippi. Once completed, the facility will serve as a centralized location for obtaining transportation services from the members of the SMART group, regional call center, and regional preventative maintenance of vehicles. Public transportation is the "SMART Way to Go."

Contact Person: Mrs. Sabrena G. Bartley,
CCTM – Chairperson
Phone number: 601- 445-7568, ext. # 1116
Email: sbartley@natchez.ms.us

Ms. Lovie Martin,
SMART Regional Mobility Manager
Phone number: 601-445-7568, ext. # 1100
Email: lmartin721@gmail.com

Participating Transit Agencies:
AJFC Community Action Agency
Claiborne County Human Resource Agency
Copiah County Resource Agency
D.J. Shuttle Inc. / D.J. Transit
First Class Limousine Service Inc.
Five County Child Development Center
Jefferson County Board of Supervisors
Jefferson County Comprehensive Health
Center
Mt. Zion Adult Daycare

Natchez Senior Citizens Center
Natchez Transit System
Natchez Adams Council on Aging
Retired Senior Volunteer Program
Pilgrim Baptist Church
Pine Belt Mental Healthcare Resource
SW MS Mental Health Complex
South West MS Planning and Development
District

SMT - Southern MS Transit



The mission of Southern Mississippi Transit is to deliver safe affordable and reliable transportation to culturally diverse communities with varying transportation needs. The regional planning group is a network of transit providers and transportation stakeholders within the region. Through monthly meetings SMT follow the progress on planed activities and devise strategic priorities to carry out their goals and objectives.

In accordance with SMT's regional transportation plan, the group worked to achieve the following goals during the

2010-2011 program year:

- Expand the availability and coordination of transportation services through an extension of operating services to meet the public transportation demands of the region. JARC and New Freedom programs were implemented in Hattiesburg and the coastal regions. The regional group advertised by print and electronic media to generate and promote the use of public transportation throughout the region. DJ Shuttle was able to establish a new route to transport employees to and from work.
- Improved the partnership of stakeholders by hosting monthly regional and town hall meetings to promote the coordination of transportation services. The regional group held specific meetings aimed to gain the support of local government representatives. The regional group through its efforts was able to add four new transit provider members in 2011.

Proposed Activities:

- Encourage members to take advantage of available funding and benefits associated with the coordination of transportation services.
- Establish a logo for the group which will be used to market and promote transportation services within the region.
- Increase the membership and participation of public transit providers within the region.

Contact Person: Horace Davis III- Chairman

Phone Number: 601-450-0302

Email: horace@pbmhr.com

Contact Person: Rose Joe (Jackson County Civic Action Agency)

Phone Number: 228-769-3292 ext 126

Participating Transit Agencies:

Coast Transit Authority
Community Development Inc.
DJ Transit
Harrison County Human Resource Agency
Hub-City Transit

Jackson County Civic Action Committee
Pine Belt Mental Healthcare Resources
Singing River Hospital
Southern MS Planning and Development
District
Turner Duvall

TRANS-CON



The mission of TRANS-CON is to provide safe, reliable, available, affordable, and accessible transportation services to Central Mississippi through the development and implementation of regional and statewide transportation service coordination. TRANS-CON serves the seven counties that make the Central Mississippi Planning and Development District – Copiah, Hinds, Madison, Rankin, Simpson, Warren, and Yazoo Counties. In an effort to address the regional mobility gaps in transportation services, TRANS-CON worked to achieve the following goals during the 2010-

2011 program year:

- Determine the capacity of transportation assets in the region by collecting data from each participating agency such as the number of available fleet.
- Implement radio and global positioning system technologies amongst regional transit providers by encouraging transit providers to purchase and install the new technology.

Proposed Activities:

- Increase the participation of regional transit providers by hosting regional, senior and town hall meetings. The group anticipated that this would increase the available regional assets and aide in the coordination process of meeting community transportation needs.
- Promote the coordination of services by designing and implementing programs such as County Connect and the Veterans Initiative. Regional group meetings will be hosted to discuss and record ideas regarding transportation programs, data collections generated from public transit stakeholders.

Contact Person: Evelyn Bumpers, Chair

Phone Number: 601-636-1053

Email: ebum@vicksburg.org

Participating Transit Agencies:

Bolivar County Council on Aging, Inc.
Cannon Transportation
City of Jackson Human and Cultural Services
Copiah County Human Resource Agency
Emmanuel Ridge Community Services
Grapevine Transportation
Hinds County Human Resource Agency
Jackson Medical Mall
JATRAN
Liberty Connection
Madison County Citizen Service Agency
Mid-West Industries
Miles Corporation
NRoute Transit Commission

Rankin County Human Resource Agency
Simpson County Human Resource Agency
Warren-Yazoo Mental Health Services
Willowood Development Center
Yazoo County Human Resource Agency

Attachment B

Profiles: Guest Speakers, Presenters, and Facilitators

Mississippi Department of Transportation

Dick Hall, Central District Transportation Commissioner, MDOT

Dick Hall is serving his fourth full term as Central District Transportation Commissioner which covers 22 counties with a population of approximately one million people.

After serving 24 years in the Mississippi Legislature, Dick Hall was appointed Central District Transportation Commissioner by Gov. Kirk Fordice in 1999 to fill the unexpired term of a former commissioner. Hall was elected later that year to his first full term as Commissioner and has been reelected to two subsequent terms.



Hall's experience in the Mississippi Legislature was extremely broad-based serving three terms as a Senator. In both the House and the Senate, Hall chaired the Environment Committees of each chamber, respectively. Other chairmanships include the Senate Public Health and Welfare Committee and the Senate Appropriations Committee - the first Republican to occupy this position in over 100 years. He also served as president of the Mississippi Republican-Elected Officials Association and as state chairman of the United Republicans Fund. Other honors have included being the first recipient of the Hugh L. White Free Enterprise Award and Conservation Legislator of the Year.

Born in Vicksburg, Commissioner Hall grew up in Jackson and graduated from Central High School. After earning a bachelor's degree from Mississippi State University, Hall served as a Field Artillery Officer in the U.S. Army. His dedication to public service does not end with governmental involvement. Hall's community participation has included serving on the Board of Directors of the Metro Jackson Chamber of Commerce, the YMCA and the Mississippi Symphony Orchestra. He has served as Chairman of the Mississippi Manufacturers Association, the Mid-Mississippi March of Dimes and President of the Jackson Touchdown Club. He is also a member of Mississippi Museum of Natural Science Foundation. Commissioner Hall and his wife Jennifer reside at the reservoir in Rankin County and attend Lakeside Presbyterian Church.



Mike Tagert, Northern District Transportation Commissioner, MDOT

Mike Tagert, elected to office in 2011, is entering his first full term as Northern District Transportation Commissioner.

Before being elected Commissioner, Tagert most recently served as Administrator of the Tennessee-Tombigbee Waterway Development Authority and President of the organization's respective trade association, the Tennessee-Tombigbee Development Council, where he led their economic development and promotional efforts.

While there, his accomplishments include the successful designation of the Marine Highway (M-65) Corridor and signing a recent International Agreement with the Panama Canal Authority to promote future trade and transportation via the Gulf of Mexico and Mississippi.

He is a former member of the Trade and Transportation Advisory Council for the Federal Reserve Bank of Atlanta. Previously, he served in the United States Marine Corps and received a Bachelor of Science degree from Millsaps College and Master of Science and Master of Public Policy and Administration degrees from Mississippi State University.

Commissioner Tagert is married to the former Mary Love Mortimer of Kilmichael, and they have two children, Frances and Harlan. They currently reside in Starkville and are members of the First United Methodist Church

Tom King, Southern District Transportation Commissioner, MDOT

Tom King is entering his first term as Southern District Transportation Commissioner. He previously served as a state lawmaker since 1993, when he was elected to the House of Representatives where he remained until 1999. In 2000, he began his tenure in the Senate, where his leadership brokered many bills designed to better the lives of Mississippians. As Chairman of the Senate Highways and Transportation Committee, King authored resolutions that honored the achievements of persons throughout his district and the state. Most notably, King authored Senate Bill 3181—the \$300 million bond bill for highways and bridges and Senate Bill 3014, known as the John Paul Frerer Bicycle Act, which promotes safety for cyclists on the roadways. King also authored Senate Bill 2514 that created the Mississippi Wireless Communications Commission, which ensures that the state’s emergency responders and law enforcement have the means to communicate regardless of any disaster that may occur.



Commissioner King is a Veteran of the Vietnam War, having served his country in the Air Force as an Air Policeman. He is affiliated with the Chamber of Commerce, Rotary, American Legion and VFW. He has received many professional awards and honors including—2011 Mississippi Municipal League Legislator of the Year; 2010 Hattiesburg’s Veteran of the Year; American Legion Meritorious Service Award in 2007 and Mississippi Law Enforcement Officers Legislator of the Year in 2002.

Commissioner King is no stranger to South Mississippi, as he was born in Hattiesburg. He attended Petal High School and graduated from the University of Southern Mississippi with a Bachelor of Science degree in 1973. He currently lives in Petal with his wife, the former Susan Lynn Patterson, and has two children and two grandchildren. King and his wife are members of Petal-Harvey Baptist Church, where he serves as deacon.



Melinda McGrath, P.E., Executive Director

Melinda McGrath began her career with MDOT in 1985 after graduating from Mississippi State University with a Bachelor of Science in Civil Engineering. Prior to her appointment as Executive Director in January 2012 she served in many roles, including project engineer in both the northern and southern districts, and district area engineer over six coastal counties. In 2003, she was named Assistant Chief-Engineer-Field Operations. She was promoted to the position of Deputy Executive Director/Chief Engineer in August 2008.

Originally from Columbus, Mississippi, she now resides in Clinton with her husband, Hoyt. They have three children, Margaret, Katherine and Jacob



Charles R. Carr, Director of Intermodal Planning, MDOT

As Director of the Public Transit Division, Mr. Carr is responsible for all transit grant programs administered through the MDOT. He also serves as the primary liaison with other state, federal and local agencies. With over twenty years of transportation experience he holds a Master's Degree from Jackson State University and is a graduate of the American Association of State Highway and Transportation Officials' National Transportation Management Program.

His professional affiliations include: President-Community Transportation Association of America's Board of Directors; American Association of Highway and Transportation Officials, Standing Committee on Public Transportation; Conference of Minority Transportation Officials; Mississippi Public Transit Association Executive Board; member and former Chairman, Jackson State University, Technology Transfer Center Advisory Board; and Past President -National Transportation Consortium of States.

Shirley Wilson, Director of Public Transit, MDOT

Shirley Wilson is employed with the MS Department of Transportation. She is the Director of the Public Transit Division, which oversees the agency's general public and specialized transportation program grants and contracts. Ms. Wilson has a long background in State government and the public transportation field. She has worked in state government since 1984, where she started with the Mississippi State Personnel Board. In 1988, she took a position in the Public Transit Division, with the former Mississippi Department of Energy and Transportation.



She holds a Bachelor's degree in Political Science/History from Mississippi Valley State University and a Master's degree from Mississippi State University in Public Policy Administration/Program Evaluation and Implementation. She is also a 2007 graduate of the MDOT's Leadership, Enhancement, Assessment, and Development (LEAD) Program. She is also a graduate of the

American Association of State Highway and Transportation Officials' National Transportation Management Program.

Invited Guest

Mayor Harvey Johnson, City of Jackson

Harvey Johnson, Jr. was born in the River City of Vicksburg, Mississippi. He received his early education in the Vicksburg Public School District, where he graduated from Rosa A. Temple High School. He went on to receive a bachelor's degree in political science from Tennessee State University and a master's degree in political science from the University of Cincinnati. Johnson was awarded an honorary degree, Doctor of Humane Letters, from Tougaloo College.



Johnson served as the founding Executive Director of the Center for University-Based Development at Jackson University. The Center, housed in the Office of the President, facilitates development partnerships aimed at revitalizing neighborhoods adjacent to the University campus, while providing service learning experiences for students and research opportunities for faculty and students.

In 1997, Johnson made history by being elected Jackson, Mississippi's first African-American mayor. More than seventy percent of voters chose him to lead Mississippi's capital city. In 2001, Jackson voters again chose Johnson for a second four-year term as mayor.

Prior to being elected as Mayor of Jackson, Harvey Johnson, Jr. dedicated much of his time and expertise to helping economically depressed small towns with minority leadership obtain basic necessities such as water and sewer service. As the founder and executive director of the Mississippi Institute for Small Towns, a nonprofit agency, Johnson helped a number of towns in the Mississippi Delta in meeting their housing, community development and infrastructure needs.

His professional attributes include more than 25 years of experience in the field of planning and community development. He also has served as assistant professor of political science at Jackson State University, where he taught graduate level courses in public administration and directed the Center for Technology Transfer. He was a Captain in the United States Air Force, and he is a former member of the Mississippi State Tax Commission and the Mississippi Gaming Commission.

Johnson is a member of American Legion Tyner-Ford Post 213. He serves on the Board of Directors of National Urban Fellows, Inc, and Gulf Coast Housing Partnership. He is a former member of the Commission on Colleges for the Southern Association of Colleges and Schools.

During his years as mayor, Johnson served on the U.S. Conference of Mayors Advisory Council, as Chair of the U.S. Conference of Mayors Urban Economic Policy Committee, and as President of the National Conference of Black Mayors. He was a member of the National Conference of Democratic Mayors, the Mississippi Conference of Black Mayors and served on the Board of Directors of the Mississippi Municipal League. He also served on the Executive Committee of the Democratic National Committee.

Luncheon Speakers



Yvette Taylor, Ph.D. Regional Transportation Director

Dr. Yvette G. Taylor joined the Department of Transportation, Federal Transit Administration on October 30, 2005 as the Regional Administrator in Region 4. She has served in prior senior positions at the Environmental Protection Agency (EPA), Office of Management and Budget (OMB), and the National Aeronautics and Space Administration (NASA). As Regional Administrator, she is currently responsible for administering federal funding to support a variety of locally planned, constructed, and operated public transportation systems throughout the Southeastern Region. Region IV encompasses Alabama, Mississippi, Georgia, Tennessee, Kentucky, North Carolina, South Carolina, Florida, Commonwealth of Puerto Rico, and the U.S. Virgin Islands. While at EPA, Dr. Taylor held the position of Director of the Superfund / RCRA Regional Procurement Operations Division in the Office of Administration and Resource Management. She had oversight of all the major Superfund contracts and served as the Chief Contracting Officer for ten regional offices.

During her tenure at OMB, Dr. Taylor served as a Deputy Associate Administrator in the Office of Federal Procurement Policy, responsible for providing leadership and management direction on government-wide policies and procedures for the procurement of property and services by the Executive Branch. Her primary areas of expertise included major systems acquisitions, capital programming / capital planning and investment control processes for acquiring capital assets across the government, including information technology. She served as a liaison to the Procurement Executive Council, Civilian Agency Acquisition Council, and the Federal Acquisition Regulation Council.

Prior to joining the staff of OFPP, Dr. Taylor served as a senior acquisition official at NASA where she managed the Joint U.S. / Russian Space Agency Program at the Johnson Space Center and provided leadership to numerous multi-million dollar procurement programs in support of the International Space Station Program. Dr. Taylor began her career at the Marshall Space Flight Center where she worked in the Shuttle Division, R&D and Operations Division, and Advanced Flight Systems Division. Dr. Taylor holds a B.S. in Business Administration, M.B.A. and a Ph.D. in Management



Tray Hairston, Associate Counsel & Policy Advisor to Mississippi Governor Phil Bryant

Tray Hairston is Associate Counsel & Policy Advisor to Mississippi Governor Phil Bryant covering the areas of Economic Development and Public Finance. He is also an Adjunct Professor at Mississippi College School of Law. Prior to joining the Office of the Governor, Tray was an Attorney at Balch & Bingham LLP in the firm's Jackson Office where he practiced in the firm's Corporate, Public Finance, and Economic Development Incentives sections. Tray also served as a year-long federal law clerk to Judge Henry T.

Wingate, District Judge for the Southern District of Mississippi from 2009-2010. He is a member of the Mississippi Economic Development Council and National Association of Bond Lawyers.

Prior to beginning his legal career, Tray was a member of the Global Business Division at the Mississippi Development Authority (MDA) where he provided project management assistance to

companies & consultants looking to locate new businesses in Mississippi. Tray helped companies sort through the state's economic development incentives and corporate income tax structure. He was also a legal extern to MDA's legal counsel during his 3rd year of law school.

Tray is the winner of the 2008 National Duberstein Bankruptcy Appellate Advocacy Competition held in New York, NY (the issue concerned the Chapter 11 Reorganization of a corporate debtor and over 100 million dollars of corporate debt). In addition, Tray received the American Jurisprudence award in two classes while at MC: "Counseling & Negotiations" and "Corporate Finance."

Tray received dual degrees from Tougaloo College in English and Philosophy (magna cum laude). He also spent an extra year as a student at Tougaloo (i.e., one year as an exchange student) attending Brown University in Providence, Rhode Island during the fall semester and New York University in New York City during the Spring semester. Tray received his MBA in 2006 from Belhaven College located in Jackson, MS.

Invited Speakers

Primus Wheeler, Jr. Executive Director of the Jackson Medical Mall Foundation in Jackson, MS.

Primus Wheeler, Jr. is currently the Executive Director of the Jackson Medical Mall Foundation in Jackson, MS. He was born in a small Delta community to Mr. and Mrs. Primus Wheeler, Sr. He is the oldest of eight (8) siblings, and the first Wheeler to receive a college degree. He graduated from Tougaloo College in 1972 with a B.S. in Biology. He also has an Associate Degree in Respiratory Therapy from Hinds Community College and a Masters Degree in Education and Administration from Jackson State University.



Mr. Wheeler worked at the University of Mississippi Medical Center (UMC) from 1975 until 1986, where he served as a Registered Respiratory Therapist, Director of Clinical Education and Chairman/Associate Professor of the Department of Respiratory Therapy in the School of Health Related Professions. Mr. Wheeler also worked for Apria Healthcare from 1986 through 1996 as a regional vice president.

He returned to UMC in 1997 as Director of Ambulatory Services with the primary responsibility of moving the teaching clinics and support services to the Jackson Medical Mall. He also implemented a multi-practice primary healthcare center for UMC at the Jackson Medical Mall. Mr. Wheeler joined the Jackson Medical Mall Foundation in 2001 as its Executive Director. The Jackson Medical Mall Foundation manages the Jackson Medical Mall facility which is a comprehensive healthcare facility providing human, cultural, and healthcare services to more than 200,000 clients per year.

Mr. Wheeler has achieved numerous honors and awards including "Who's Who Among Black Americans", "Outstanding Community Service Award" by the National Society of Allied Health, Regional Vice President of the Year, Apria Healthcare. He is a member of Phi Kappa Phi National Scholastic Honor Society, Alpha Eta National Scholastic Honor Society, and recipient of the National Role Model Administrator's Award presented by Minority Access Incorporated. He is certified (CRTT) and registered (RRT) by the National Board of Respiratory Care. He published the article "Manifestations and Treatment of the Hyaline Membrane Disease," Alveolar Dispatch Volume I in 1980.

Mr. Wheeler is currently a member of many professional and community organizations including Life Member, Tougaloo National Alumni Association, the American Association for Respiratory Care, The National Board for Respiratory Care, Rotary Club of Jackson, Mississippi Association of Medical Equipment Suppliers and 100 Black Men of Jackson. He serves on the Boards of Operation Shoestring, the Voice of Calvary Family Health Center, the United Way of the Capitol area, and is the former Chairman of the Board of Trustees at Cade Chapel M. B. Church.

He is happily married to Mrs. Earlene J. Wheeler and they have two adult children, Primus III and Niki, and three grandchildren. Primus' favorite quote: "There is only one thing that makes a dream impossible to achieve - the fear of failure."



Jennifer Biard, Pastor, Jackson Revival Center

Pastor Jennifer R. Biard is the Senior Pastor of Jackson Revival Center Church, Inc. of Jackson, MS. Prior to becoming the Senior Pastor, she served the church as the Assistant Pastor under the leadership of the late Dr. Raymond O. Biard.

Pastor Jennifer was ordained as a Minister of the Gospel in 1996 and licensed by the International Ministerial Association in 1998. She preaches and operates in the spirit under a strong prophetic governing mantle that transcends racial, denominational and cultural barriers. She is known by an intense, but sweet, apostolic ministry of deliverance and establishing order. It is her desire to be an effective servant in the Kingdom of God and to influence the lives of people in a positive way through the power of the gospel and of the Holy Spirit.

Her desire to give of herself to the people of the community has always been of utmost importance to Pastor Jennifer. She has served as a Day Treatment Therapist with the MS State Hospital and as a counselor with the Hinds County Human Resource Agency's Adolescent Offender Program. She currently serves as member of the BancorpSouth Community Reinvestment Advisory Council.

Panelists - Pooling Resources for a Sustainable Future

Senator Willie Simmons, Mississippi State Senate, District 13 – Bolivar, Humphreys, Sunflower

Senator Willie Simmons is a Democrat with extensive legislative experience spanning 1993 to present

Education: Utica Junior College, Alcorn State University, and Delta State University

Occupation: Administration/Consultant

Senator Simmons serves on the following committees: Highways and Transportation-Chair, Agriculture, Appropriations, Corrections, Legislative Budget Committee, Ports and Marine Resources, Public Health and Welfare and State Library.



He is owner of Simmons and Associates Consultant Firm and the Senator's Place Restaurant in Cleveland, Mississippi. He is active in the Cleveland Area Civic Club, 100 Black Men of Bolivar County, the National Association of State Legislators, the National Association of Black State Legislators and the MS Association of Professionals in Corrections. He is an Omega Psi Phi and a Life member of Alcorn State University and Delta State University Alumni Associations.

Senator Simmons was born March 21, 1947 in Utica. He is married to the former Rosie Sibley and is a member of Solomon Chapel AME Church. They have four children: Avery, Christopher, Reginald and Sarita. Email: wsimmons@senate.ms.gov

Representative Robert L. Johnson III, Mississippi House of Representatives, Democrat, District 94 - Adams, Claiborne, Jefferson
Legislative experience:

Senate: 1993 – 2003

House of Representatives: 2004-present

Education: Washington University (St. Louis), University of Illinois, and University of Illinois College of Law

Occupation: Attorney

Representative Johnson serves on the following committees:
Transportation – Chair, Sel Cmte on Railway Development - Co-Chair, Appropriations, Gaming, Judiciary A, and Judiciary En Banc



Representative Johnson is a member of the Mississippi Bar Association and the Mississippi Trial Lawyers Association. He is President of the Adams County Voters League.

Representative Johnson was born November 29, 1958 in Natchez. He is married to the former Evelyn Joiner and is a member of the African Methodist Episcopal faith. Email: rjohnson@house.ms.gov



Mayor Roderick T. Nicholson, Town of Terry

Roderick T. Nicholson is the present Mayor of Terry and the first African American to hold this office. The Mayor was recently re-elected to his second term of office.

In addition to serving as Mayor, Nicholson also serves on the Boards of the Mississippi Municipal League (MML) and the Mississippi Spay and Neuter (MS SPAN) organization. Mayor Nicholson also serves as State President of the Mississippi Urban Council.

Supervisor Bobby Ray Bolton, Perry County Board of Supervisors

Mr. Bobby R. Bolton is serving his sixth term on the Board of Supervisors in Perry County and is currently the president. He is very active in the political community and he serves on the Southern Mississippi Planning and Development District (SMPDD), Legislative Committee of Mississippi Association of Supervisors (MAS),

Local Elected Officials (LEO) Board, and the Governor’s Workforce Board. He is the president of Owens-Ramey Funeral Services. Mr. Bolton is married and has been the pastor of Sweet Hope Baptist Church in Laurel, Mississippi for 27 years.



Kathy Gelston, Chief Financial Officer for the Mississippi Development Authority (MDA)

Kathy Gelston serves as the chief financial officer for the Mississippi Development Authority (MDA), a position she has held since 2010. As chief financial officer, Gelston oversees the agency’s Financial Resources and Accounting and Finance divisions. Additionally, she serves as MDA’s deputy director, directing the state’s business recruitment, retention and expansion activities, and is responsible for coordinating state-funded incentive programs and developing incentive packages for industry in the state. She joined MDA in 2005.

Gelston previously worked at KPMG, where she served as a state and local tax manager for two years, and at the Mississippi State Tax Commission (MSTC), where she worked for 12 years. She served as deputy director of audit and compliance while at the MSTC.

Gelston holds an MBA from Mississippi College and a bachelor’s degree from Mississippi State University, where she studied accounting.

Kevin Coggin, Executive Director Coast Transit Authority

Kevin Coggin has been employed in the ground transportation industry in both the private and public sector for 34 years. He was appointed Executive Director of Coast Transit Authority in September 2003. He currently serves as Vice President of Urban Systems of the Mississippi Public Transit Association and serves on the Board of Directors of the South Mississippi Contract Procurement Center and the Gulf Coast Chapter of the American Red Cross. Recipient of the MPTA Charles Carr Leadership Award in 2005, an FTA Meritorious Service Award in 2006, FTA Region IV Executive of the Year award for 2008, the MPTA Transportation Manager of the Year award in 2009 and a Distinguished Community Service Award from The Arc of Mississippi in 2010.



Embra K. Jackson III, Voluntary Service Specialist, VA Medical Center

Embra K. Jackson is a Voluntary Service Specialist at the G.V (Sonny) Montgomery VA Medical Center in Jackson MS. He received a B.S. degree in Chemistry from Rust College and a Masters of Public Health from Jackson State University. He has been active in the area of Volunteer Service and Volunteer Transportation Network in the past 4 years and has been a frequent contributor to the youth and Veterans in the community. Mr. Jackson is a member of Kappa Alpha Psi and the proud parent of a 2 year old daughter, Aiden.Embra Jackson.

Panelists: Each Endeavoring, All Achieving



Sherri Davis-Garner State Director for AARP, Mississippi

Sherri F. Davis-Garner is the State Director and Chief lobbyist for AARP in Mississippi with a 275,000 AARP membership. Ms. Davis-Garner oversees the strategic direction of AARP's member value, state and federal advocacy, communications, member and volunteer outreach and financial stewardship.

Since Ms. Davis-Garner has been the State Director, AARP MS has influenced the landscape of how Mississippi serves both the elderly and disabled who are Medicaid eligible. As a result of a multi-year legislative campaign, AARP MS influenced the legislature to add an additional \$21 million dollars to fund home and community based services for Medicaid's elderly and disabled. Also, under her direction, AARP members, staff and volunteers were instrumental in encouraging Mississippi Congressional leaders to pass legislation that would prevent reimbursement cuts to doctors and providers who see Medicare and Medicaid patients, as well as prevent utility rate increases for Mississippians.

Prior to this appointment, Mrs. Davis-Garner served as AARP's Interim Midwest Regional Director where she supervised 11 state offices, reaching 7.9 million members. Her prior appointments comprised of the Associate Regional Director and Training Director for AARP's Midwest Region. Prior to AARP, Mrs. Davis-Garner worked as a management and organizational development consultant for the world's largest park district, The Chicago Park District (Chicago, IL), a news reporter in St. Louis and an internal communications with Monsanto Chemical Company (St. Louis, MO) in the internal communication's field.

Mrs. Davis-Garner is a certified executive and leadership coach who earned a certificate in Executive & Leadership Coaching from Georgetown University (Washington DC), and has earned one of the highest coaching certifications, PCC from the International Coaching Federation. She earned a Master's Degree in Corporate Communications with an emphasis in Organization Development from St. Louis University, (St. Louis, MO) and a Bachelor's Degree in Journalism from Marquette University (Milwaukee, WI)

Most recently, Ms. Davis-Garner was named by the Mississippi Business Journal as one of 50 Mississippi's Leading Business Women. She is a member of the National Association of Professional Women (NY) and a member of the International Coaching Federation. She lives in Mississippi with

her husband and enjoys raising Tennessee Walkers and Arabian horses, as well as gardening and cycling.



Cindy Goodin, MS Department of Rehabilitation Services

Cindy Goodin graduated from Mississippi State University in 1985 with a Bachelor of Business Administration. Her work experience includes various jobs in the private sector and over 20 years in state government. Cindy's first eight years in state government were with the Mississippi Department of Human Services and the past 12 years have been with the Mississippi Department of Rehabilitation Services (MDRS).

Cindy currently holds the title of Program Coordinator with MDRS. Most of her duties involve Workforce Investment Act, or WIA, activities and she works closely with MDRS Senior Management Staff to ensure that the agency fulfills its commitment as a viable partner in the state's workforce development system. Cindy also functions as Editor of the agency's State Plan. She works closely with MDRS staff and staff from the Rehabilitation Services Administration within the U. S. Department of Education to secure grant awards for the Title I Vocational Rehabilitation Services Program and the Title VI-B Supported Employment Services Program. Additionally, for a period of six months in 2010, Cindy served as Interim Director of the Assistive Technology Division, whose main goal is to address the barriers faced by individuals with disabilities so they can work successfully and/or live independently.

Cindy serves as the MDRS representative on the Mississippi Transportation Coalition and the State Workforce Investment Board's Longitudinal Data System Advisory Council. She also serves on the boards of the Rehabilitation Association of Mississippi and the Mississippi Chapter of APSE; is a member of both associations at the national level; and, is a member of the Southeastern Employment and Training Association.



Samuel Jones, PhD. Dean of Student Affairs, Jones County Junior College in Ellisville, Mississippi

Dr. Samuel Jones is the Dean of Student Affairs at Jones County Junior College in Ellisville, Mississippi. In this position, he is responsible for enhancing student growth and leadership development. In his past positions at the college, he served as the assistant basketball coach, student recruiter, and the assistant dean of student affairs. A native of Rosedale, Mississippi, Dr. Jones is married to the former Sarah Clark of Richton, MS.

Dr. Jones received a Bachelor's degree in Advertising (1997) and a Master's degree in Public Relations (2002) from the University of Southern Mississippi. He also received his Ph.D. from Mississippi State University in Community College Leadership (2006). He's been able to combine his athletic background along with his educational and professional background to make an impact on his community.

He recently started an educational consulting company, Dr. Samuel Jones Consulting, LLC, which is geared towards professional development and leadership training through seminars. He also works

with K-12 school districts, colleges and universities and business organizations in the arena of character education, mentoring, crisis management and other important issues. He is the author of *“The Man I Never Knew: How Leadership Can be Developed by Faith, Family, and Friends.”* His personal and professional motto is to “Change Lives with Every Word.” For more information, go to www.dr.samueljones.com.

Wayne Miley, Chief of Workforce Programs, Mississippi Department of Employment Security, Office of the Governor.

Wayne Miley serves as the Chief of Workforce Programs in the Office of Customer Operations at the Mississippi Department of Employment Security, Office of the Governor.

Over the past sixteen years, Miley has served as coordinator for various workforce programs, including the Individual Training Account Program, the On-the-Job Training Program, and the Work Opportunity Tax Credit Program.

In addition, Miley also serves as the MDES agency liaison to the Office of Federal Contract Compliance and as a member of the MDES Executive Team’s Special Budget Request & Grant Research Committee.



Chelsea Crittle, Director of Aging Programs, Central Mississippi Planning and Development District.

Chelsea Crittle is the Director of Aging Programs with Central Mississippi Planning and Development District. She has been employed with Central Mississippi Planning and Development District in the Division of Area Agency on Aging since 2000. Mrs. Crittle received a Bachelor of Science Degree in Business Administration from Jackson State University in 1987 and a Masters Degree in Public Policy and Administration in 1999. Presently she is a 2nd year Doctoral student at Jackson State University in the Department of Public Policy and Administration with a concentration in Program Management.



She presently serves as Chapter President for Pi Alpha Alpha Honor Society; a member of Sigma Alpha Phi National Society of Leadership & Success; Biltmore Who’s Who; and Alpha Epsilon Lambda Honor Society.

Mrs. Crittle is also very active in her community. She is currently serving as President of the Junior Auxiliary Byram-Terry Chapter for 2012-2013. When she is not advocating on behalf of the older population or serving the children of the Byram and Terry communities, she enjoys reading, traveling, and spending time with family and friends. She and her family reside in the Jackson metropolitan area.



Tammy T. Aiken, CPM. - S/P Officer, Division of Medicaid

Tammy is native of Florence Ms. She is the 2nd daughter of 7 (seven) children born to Sammy L. Thames Jr. and Ivory B Thames.

Her professional career in state government began in 1989 and spans well over 20 years. She is a Certified Public Manager (CPM) and presently serves as an S/P Officer with the Office of the Governor Division of Medicaid in the Bureau of Medical Services, where she is the liaison between Logisticare and the Division of Medicaid for Non-Emergency Transportation (NET). Prior to handling NET, Tammy served as an investigator in the Program Integrity Division of Medicaid. She has done extensive work in State Government during her career as a Project Manager, Project Officer and Facilitator. In the private sector, Tammy was also blessed to be the lead on the Nissan Project from 2002 thru 2006 where she set and ran the Altima Door Line Division of the Trim and Chassis Plant for Nissan in Canton, Ms a project that required extensive training and involved the direct supervision of over (25) employees and the manufacturing of over 1,200 doors daily.

Tammy attributes her positive attitude on life to her parents and paternal grandmother who always taught her to look for the good in any situation first, as it is always harder to find but the bad jumps out at you! Tammy is the Proud mother of (2) two very intelligent and active children, Ebony Jamila Aiken, a 15 year old sophomore at Jackson Prep and Jabari Rashard Aiken, a 13 year old 7th grader at Jackson Prep who really keep her busy but Tammy says it is the JOY OF BEING A MOM. A TRUE SERVANT is what she calls herself: ready to work, willing to teach, learning and listening constantly. Tammy can always be found somewhere in the back ground offering an encouraging word and making things happen! One of her favorite scriptures is: Psalms 27: 1-3.

Presenters and Facilitators



**Beverly G. Ward Ph.D., MPA, Coordination/UWR Ambassador
FTA Region I**

Beverly Ward's current work focuses on the social impacts of natural disasters, other hazards, and extreme events, housing, and transportation policies on persons with disabilities, women, low-income and minority communities and other vulnerable subgroups of the population, such as youths, older persons, and so forth. She has authored and coauthored articles, monographs, and other publications related to the effects of various policies and programs on communities. Beverly is recognized in the transportation industry for her work ranging from operating a coordinated transportation system to working as assistant director of a state transit association to working on local, state, and national research projects on transportation coordination, housing, and the effects of extreme events. She is a United We Ride Coordination Ambassador serving federal Region I.

Beverly has developed courses related to her research interests and taught in the Department of Anthropology, Department of Civil and Environmental Engineering, the Environmental Science and Policy Program, and the Honors College at the University of South Florida, where she is an affiliate faculty member of several departments and programs. Beverly holds a B.A. from Vassar College, an M.P.A. from the University of Alabama at Birmingham, and a Ph.D. in applied anthropology from USF.

Her service work includes membership on three Transportation Research Board (TRB) committees as well as local and professional organizations.

Johnny B. Gilleylen Sr, Ph.D. Associate Professor, Jackson State University and Transportation Consultant

Dr. Johnny B. Gilleylen Sr. is currently an associate professor in Jackson State University's Department of Public Policy and Administration and now serves as Director of the Master of Public Policy and Administration Program. With 35 years of automotive industrial engineering and quality management experience with General Motors Corp. and Delphi, Inc., the focus of Dr. Gilleylen's research has been in the areas of public transportation, public transportation services, transportation access by the poor, and transportation access for the mentally ill. His research into transportation has been presented throughout the Southern and Western United States. His efforts include peer-reviewed publications on transportation and a forthcoming book to be published by Mellen Press. Since 2007 Dr. Gilleylen served as a transportation consultant and lead researcher in three major regional coordinated transportation service planning efforts that included the 15 counties of Southern Mississippi Coordinated Transportation, 7 counties of Central Mississippi Transportation Regional Coordinated Transportation Services or TRANSCON, 15 counties of Southwest Mississippi.



In 2006, he also served as a co-principal investigator in the development of the most comprehensive inventory of Mississippi's statewide transportation services vehicles at the time. He is currently assessing the Mississippi Department of Transportation Statewide Coordination Plan for public transportation services. Dr. Gilleylen also served as a commissioner for the Metro Jackson Parkway. He served as a member of the central region's Mississippi Transportation Connections and the statewide Mississippi Transportation Coalition. Both organizations are aimed at improving transportation services in Mississippi.



Rose A. Joe, Director of Community Services Jackson County Civic Action

In her position as Director of Community Services, Rose is responsible for administering local, state and federal grants and contracts. Ms. Joe has over 38 years of experience as an Administrator in defense contracts, hospital administration and finance and support services. She also develops tools and resources to be used in workshops and training for staff development and leadership. Under her leadership, Jackson County Civic Action and staff have been awarded the Community Service Award, Presidential Services Award and the Humanitarian Service Award from Mississippi Public

Transit Association (MPTA). She was also awarded the Community Services Award from the Mississippi Association of Community Action Agencies (MACAA).

Ms. Joe is a native of Pascagoula, MS and a graduate of Alcorn State University. Certifications: Certified Transit Manager (CCTM), Income Tax Theory and Preparation, Volunteer Services Management and Disaster Response Case Management. She is member and former board member of MPTA, former Vice Chair for Southern Mississippi Transit regional group and presenter, panelist and facilitator for the transportation Summit. Her motto and belief is “Mediocrity is not an option - there is a more excellent way”

Jerry Dean Redmond, Jr. Principal/Senior Design Director/Consultant

Jerry is the founder of Redmond Design. A fifteen-year veteran of the business, his work has received a few honors from local and regional advertising clubs and educational institutions. His work has been a part of the Memphis and Mississippi Delta community for several years.

Jerry also founded the life celebration company, Memorial Keepsakes that supports families during their hour of bereavement. This unique company is home to several products and services that help celebrate and honor life. His passions include family, teaching, cooking, horseback riding and spiritual pursuits.



Over the years, Jerry has developed effective campaigns in all media for clients such as International Church of God In Christ, Inc., LeMoyné-Owen College, Girl Scouts of the Greater Mid-South, YWCA of Greater Memphis, Memorial Park Funeral Home, M.J. Edwards Funeral Home, Southwest Tennessee Community College, and Mississippi Valley State University. His experience broadens to producing memorial items for the late Bishop G. E. Patterson, The Michael Jackson Estate, and several pillars in the Memphis and National community.

Nell K. Ingram Energy Consultant Florence, Mississippi

Nell K. Ingram is a lifelong resident of Mississippi reared in the Jackson area. Nell served the State of Mississippi as a Senior Project Manager in the Energy Division of the Mississippi Development Authority until her retirement March 2009. In this position, she worked with State Agencies, public and private entities, the U. S. Department of Energy and the Federal Transportation Administration to introduce and implement energy saving measures along with the promotion and support of public transportation throughout Mississippi.



Ms. Ingram studied at the University of Arkansas, North Little Rock Campus and received the remainder of her education in Mississippi focusing on finance and public relations. She attained certification from the Federal Transportation Administration as an In-Service Public Transportation Driver Trainer and an Assertive Discipline Trainer conducting classes throughout Mississippi. From the Community Transportation Association of America, she received professional development courses including certification as a Certified Transit Program

Administrator/Transportation Manager (CTPA). For the Energy Division, she was the Fiscal Analyst/Budget Manager responsible for annual planning, monitoring, reporting and tracking of expenditures for annual state appropriations, Federal Grants and Petroleum Violation Escrow Oil Overcharge Funds awarded to the State of Mississippi through Federal Court Decrees in adherence to State and Federal Regulations; and, Mississippi Development Authority directives.

Nell continues to serve the State of Mississippi and its citizens through support of public transportation by serving on statewide and regional committees along with service on the Board of Directors for the Mississippi Public Transit Association for the last six years. She is well known on a local, regional, statewide and national basis for her work in energy and support of public transportation for an innovative approach of managing and delivering coordinated transportation services to customers including older adults, people with disabilities, and individuals with lower incomes thereby offering the most efficient and effective service to all individuals. Through visionary skills management, she continually works in an effort to demonstrate how transportation enhances economic development and serves the general public through conceptualization, planning, developing and operation programs that respond to and influence the demands of the market.



Mrs. Sabrena G. Bartley, CCTM, Executive Director, Natchez Senior Citizens Multipurpose Center and Natchez Transit System

Mrs. Sabrena G. Bartley, CCTM, Executive Director of both the Natchez Senior Citizens Multipurpose Center and Natchez Transit System, is recognized locally, regionally, statewide and nationally as a progressive leader as a senior executive human services administrator.

A visionary, results oriented leader with more than 25 years' experience in management, is responsible for the overall fiscal, managerial, operational and administrative personnel for all human and social programs sponsored by the City of Natchez, Mississippi. Appointed to this prestigious position in 1999, she has moved Natchez Senior Center/ Natchez Transit Systems and its programs to a level of excellence that has become the model for many programs throughout the state of Mississippi. Mrs. Bartley is a sought after speaker and workshop presenter due to her innovative and comprehensive accomplishments. She effectively and efficiently manages a multi-million dollar program consisting of 10 different government or federally funded grants.

Ms. Antionette Gray-Brown, Project Director for Aaron E. Henry CHC/DARTS in Clarksdale, Mississippi

Ms. Antionette Gray-Brown currently serves as the Project Director for Aaron E. Henry CHC/DARTS in Clarksdale, MS. She is also a certified Community Transit Manager and a certified Drug and Alcohol Program Manager.

She has previously worked for Aafes Exchange and American Express Bank in Frankfurt, Germany, The United States Army Finance in Fort Dix, New Jersey, Standard Bank and Trust Company and Sam's warehouse in Chicago, Illinois.

With her in-depth knowledge and experience, she is unique in her ability to rapidly communicate with local and state representatives, community leaders, etc. regarding local match or funding to support the voucher system for transportation.

Ms. Gray-Brown Attended Coahoma Agricultural High School and Coahoma Community College located in Clarksdale. She furthered her education by attending Delta State University in Cleveland, MS. and obtained a Bachelor's in Finance Degree.



Eunice V. Akoto, Ph.D, Instructor & Public Management Consultant

Dr. Eunice V. Akoto is currently an instructor at Delaware State University and an Independent Contractor for Mississippi Department of Transportation (MDOT) - Public Transit Division. She is also the Vice-President of EDVACO Consulting, LLC and a Public Management Consultant, providing professional services to government agencies, institutions of higher learning, and non-profit agencies. Eunice specializes in transit management, performance measurement/analysis, state/local budgeting and finance, planning, managerial communications, grant

proposal writing, business plans/reports, educational leadership, professional development training, and IT.

Prior to her current position, Eunice worked for MDOT, Jackson State University and Alcorn State University while pursuing her doctoral degree at Jackson State University in Jackson Mississippi. She has also held many leadership positions and served on many committees in Ghana, West Africa and England, UK.

With an extensive experience in transit management and performance analysis, Dr. Akoto's research focus has been in the areas of public transportation funding policies, program development, implementation, performance evaluation of government project, analysis of socio-economic, gender, and cross-cultural issues from public policy perspectives. She has a publication in the journal of Global Awareness, working papers, and has presented at many regional and national conferences, including the Transportation Research Board (TRB) and Mississippi Transit Institute (MTI). She serves on Transit Management and Performance Committee under the Transportation Research Board (TRB) of the National Academies and the governing board of I...AM Leadership Academy.

Dr. Eunice V. Akoto has a Ph.D. in Public Administration, and a Masters in Economics and Management of Rural Development.

Attachment C

Summit Co-sponsors

Summit Co-Sponsors

Mississippi Department of Mental Health
601-359-1288
<http://www.dmh.state.ms.us/>
239 N. Lamar Street
Jackson, MS 39201

Mississippi Council on Developmental Disabilities
601.359.6238
<http://www.msccd.org/>
239 North Lamar St.
1101 Robert E. Lee Building
Jackson, MS 39201

Mississippi Development Authority
601-359-3449
www.mississippi.org
P.O. Box 849
Jackson, MS 39205-0849

Jackson State University:
Department of Urban & Regional Planning
601-432-6865
www.jsums.edu/durp
3825 Ridgewood Road, Box 23
Universities Center, Suite 7-14
Jackson, MS 39207-3782

Mississippi Center for Technology Transfer
601- 979-2339
www.jsums.edu/tsquare
1400 JR Lynch Street
P.O. Box 18125
Jackson, MS 39217

Jackson State University
Institute for Multimodal Transportation (IMTrans)
601-979-1878
<http://www.jsums.edu/imtrans>

AARP

Pritchett Eng. & Planning, LLC

Community Transportation Association of America
800-891-0590
www.web1.ctaa.org
1341 G Street, NW
10th Floor
Washington, DC 20005

Mississippi Public Transit Association
662-254-3349
www.mspublictransit.org
14000 HWY 82 W
P.O. Box 7292
Itta Bena, MS 38941

Mississippi Department of Human Services
1-800-345-6347
www.mdhs.state.ms.us
750 North State Street
Jackson, MS 39203-0352

Mississippi Primary Healthcare Association
601-981-1817
www.mphca.com
P.O. Box 11745
Jackson, MS 39283-1174

Mississippi Department of Rehabilitation Services
800-443-1000
www.mdrs.state.ms.us
P.O. Box 1698
Jackson, MS 39215-1698

Mississippi Coalition for Citizens with Disabilities
601-969-0601
www.msccd.org
2 Old River Place Suite A
Jackson, MS 39202

Seon Systems Sales Incorporation

Redmond Design

Computer Access Consultants, LLC

Page intentionally left blank

The Mississippi Department of Transportation - Public Transit Division would like to thank all of the agencies that co-sponsored this event.

Thank-you Sponsors!



Mississippi Center for Technology Transfer

*Special thanks to
Mississippi Public Transit Association, Inc. and their partners:
MS Center for Technology Transfer (T²)
Grayco Systems & Consulting, Inc.
Wilbur Smith & Associates
LeFleur Transportation
RouteMatch Software*

NON-DISCRIMINATION ASSURANCE

As provided by Title VI of the Civil Rights Act of 1964 as amended, and the Civil Rights Restoration Act of 1987 (P.L. 100.259), the Mississippi Department of Transportation (MDOT) assures that no person shall on the grounds of race, color, national origin, sex, religion, age or disability be excluded from participating in, be denied the benefits of, or otherwise subjected to discrimination under any program or activity receiving Federal financial assistance from the MDOT.

ACCESSIBLE FORMATS. This document is available in accessible format upon request. Paper copies of this Plan as well as information regarding accessible formats may be obtained by calling MDOT's Public Transit Division (601)359-7800.

*Prepared By Dr. Eunice V Akoto, EDVACO Consulting, LLC
601-618-7266, eu.akot@gmail.com*