

CIGNA Group Insurance  
P.O. Box 22328  
Pittsburgh, PA 15222-0328  
1-800-238-2125 Toll Free

***Group/Association - Proof of Loss  
Life Insurance  
Accidental Death Insurance***



**CIGNA Group Insurance**  
Life • Accident • Disability

Connecticut General Life Insurance Company  
Life Insurance Company of North America  
CIGNA Life Insurance Company of New York  
Great-West Healthcare Administered by CIGNA

LMS-613500 Rev. 11/2010

**FRAUD WARNING:** Any person who, knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; or (2) conceals for the purpose of misleading, information concerning any material fact thereto, commits a fraudulent insurance act. For residents of the following states, please see the last page of this form: **California, Colorado, District of Columbia, Florida, Kentucky, Maryland, Minnesota, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Tennessee, Texas or Virginia.**

**INSTRUCTIONS FOR FILING A CLAIM**

THIS FORM IS FOR LIFE INSURANCE OR ACCIDENTAL DEATH PROCEEDS ONLY. COMPLETE THE FORM ACCORDING TO THE INSTRUCTIONS, TO AVOID DELAY OR RETURN OF THE FORM.  
 To The Employer/Administrator: A. Submit completed form to your assigned Claim Office with a certified Death Certificate and Beneficiary Designation.  
 B. If claiming voluntary or employee-paid benefits, include enrollment information for the current year and the previous two years (if available).

**SECTION TO BE COMPLETED BY THE EMPLOYER/ADMINISTRATOR FOR EMPLOYEE AND DEPENDENT BENEFITS**

Name of Employee/Insured (Last Name) (First Name) (Middle Initial)			Date of Birth	Social Security No.	Sex <input type="checkbox"/> M <input type="checkbox"/> F
Address (Street) (City) (State) (Zip Code)					
Insured's Marital Status <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Widow/Widower <input type="checkbox"/> Separated <input type="checkbox"/> Divorced <input type="checkbox"/> Domestic Partner Relationship <input type="checkbox"/> Civil Union					
Policy Number(s)	Occupation	Was insurance issued on the basis of a statement of physical condition? (If yes, attach copy) <input type="checkbox"/> Yes <input type="checkbox"/> No			
Check all of the boxes that apply to the Employee/Member's employment/membership status and job classification. Hrs./Wk. _____					
<input type="checkbox"/> Active	<input type="checkbox"/> Exempt	<input type="checkbox"/> Management	<input type="checkbox"/> Supervisory	<input type="checkbox"/> Union Local # _____	<input type="checkbox"/> Salaried <input type="checkbox"/> Full-time
<input type="checkbox"/> Retired	<input type="checkbox"/> Non-Exempt	<input type="checkbox"/> Non-Management	<input type="checkbox"/> Non-Supervisory	<input type="checkbox"/> Non-Union	<input type="checkbox"/> Hourly <input type="checkbox"/> Part-time
Basic Annual Earnings	Effective Date of Earnings	Employee's Division/Location			
Amount of Insurance Basic: _____ Supp: _____ AD&D (Please complete only if claiming AD&D Benefits): _____					
Date Hired/Member of Assoc.	Effective Date of Insurance	Date Last Worked	Date of Death	Premium Paid Through Date	
Percentage of Insured's Contribution Toward Premium Basic: _____ % Voluntary: _____ %		Insured's Contributions Were Made on <input type="checkbox"/> Pre-tax or <input type="checkbox"/> Post-tax Basis		Has an assignment been taken? (If so please attach.) <input type="checkbox"/> Yes <input type="checkbox"/> No	
Was the above Considered an Employee/Association Member until his/her Date of Death? <input type="checkbox"/> Yes <input type="checkbox"/> No If No, Please Explain			Was the above actively at work until the date of the Dependent's death? <input type="checkbox"/> Yes <input type="checkbox"/> No If No, indicate reason below.		
If the Employee was not actively at work immediately prior to his/her death or Dependent's death, what was the reason? <input type="checkbox"/> Disability (STD) <input type="checkbox"/> Paid Leave of Absence <input type="checkbox"/> FMLA <input type="checkbox"/> Temporary Layoff <input type="checkbox"/> Resigned <input type="checkbox"/> Other: <input type="checkbox"/> Disability (LTD) <input type="checkbox"/> Unpaid Leave of Absence <input type="checkbox"/> Vacation <input type="checkbox"/> Sabbatical <input type="checkbox"/> Discharged _____					
Was coverage still in effect through the Date of Death? If Not, Please Explain			Is there a Beneficiary Designation on file for this Employee/Member? <input type="checkbox"/> Yes <input type="checkbox"/> No Please provide the most recent beneficiary designation with the claim.		

**TO BE COMPLETED IF CLAIM IS FOR DEPENDENT BENEFITS**

Name of Dependent (Last Name) (First Name) (Middle Initial)			Date of Birth	Social Security No.	Sex <input type="checkbox"/> M <input type="checkbox"/> F
Relationship to Employee/Association Member	Amount of Dependent Insurance Basic: _____ Voluntary: _____		Dependent's Occupation		
Was the Dependent Totally Disabled? <input type="checkbox"/> Yes <input type="checkbox"/> No	If yes, Date Disability Began		Dependent's Last Day Worked		
Dependent's Employer		Dependent's Employer's Telephone Number		Is Child <input type="checkbox"/> Full-time student <input type="checkbox"/> Part-time student	
Name & Address of School (Street) (City) (State) (Zip Code)				School Telephone Number	

**EMPLOYER'S/ADMINISTRATOR'S CERTIFICATION**

Name of Employer/Association			Email Address		
Address (Street) City (State) (Zip)			Telephone Number		
This is to certify that the facts as indicated on this form are true to the best of my knowledge and belief.					
Signature		Title		Date	

**TO BE COMPLETED IF CLAIM IS FOR ACCIDENTAL DEATH BENEFITS**

Where and How Did the Accident Happen? Please Describe in Detail	Date and Time of Accident
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**SECTION TO BE COMPLETED BY THE BENEFICIARY**

Name of Beneficiary <i>(Last Name) (First Name) (Middle Initial)</i>	Date of Birth	Social Security No.	Sex <input type="checkbox"/> M <input type="checkbox"/> F
Address <i>(Street) (City) (State) (Zip Code)</i>	Relationship to Deceased	Daytime Telephone No.	
Email Address			
Name and Address of Legal Guardian if Beneficiary is A Minor			
Did the Deceased Have Other Insurance Coverage? <input type="checkbox"/> Yes <input type="checkbox"/> No	Type of Insurance	Policy Number(s)	
Identify Insurance Carrier(s)			
During the past 3 years, did the deceased use any form of tobacco product? <input type="checkbox"/> Yes <input type="checkbox"/> No			
Please List Any Hospital, Clinics or Physicians That Treated the Deceased During the Past 5 Years.			
Name	Complete Address	Treatment Period	
<b>I certify that the foregoing information is true, correct and complete to the best of my knowledge.</b>			
Beneficiary Signature			Date

**CIGNAssurance® Program**

If your insurance benefit is \$5,000 or more, CIGNA will automatically open a free, interest-bearing account in your name. This account, called the CIGNAssurance® Program, is a safe, secure place to keep your proceeds while you decide how to best use them. A supply of personalized drafts will be mailed to you, once your claim has been approved. You can take all or part of the money out of the account simply by writing a draft. You may write an unlimited number of drafts, in any amount, at any time. Any amount that remains in the account will continue to earn interest at competitive rates. Both your principal and any interest you earn are guaranteed by the insurance company. You will receive a quarterly statement for your CIGNAssurance® account, which will detail your account balance, interest earned, drafts cleared, and current interest rate. Drafts are cleared through a draft account at State Street Bank. This account is not insured by the Federal Deposit Insurance Corporation or any federal agency. Account balances are the liability of the insurance company and the insurance company reserves the right to reduce account balances for any payment made in error. If your life insurance benefit is less than \$5,000, CIGNA will send you a check for the total benefit amount.

**I understand that if my benefit is at least \$5,000, I will receive a CIGNAssurance® Account. If I wish to receive my proceeds as a lump sum payment, I may simply write a draft for the total amount of the account.**

Signature\* \_\_\_\_\_ Date \_\_\_\_\_

\*Please sign as you would sign on a check, as signature may be used for draft verification.

The issuance of this blank is not the admission of the existence of any insurance nor does it recognize the validity of any claim and is without prejudice to the company's legal rights in the premises.

# Disclosure Authorization

CIGNA Group Insurance  
Life • Accident • Disability

Life Insurance Company of North America  
Connecticut General Life Insurance Company  
CIGNA Life Insurance Company of New York  
Great-West Healthcare Administered by CIGNA



Deceased's Name: \_\_\_\_\_ Deceased's Date of Birth: \_\_\_\_\_

**NOTE:** This authorization is designed to comply with HIPAA and relates to information necessary to administer coverage and services under your employer's employee health and welfare plan(s) ("the Plan") and similar or coordinating governmental benefits. You are not required to sign the authorization, but if you do not, the Plan, insurers or other providers of services or coverage under the Plan may not be able to process your request for Plan benefits, coverage or services.

## AUTHORIZATION

I authorize any physician, medical professional or other health care provider, hospital or other medical facility; pharmacy; health plan; rehabilitation professional; vocational evaluator; employee assistance plan; insurance company, reinsurer, health maintenance organization, third party administrator, broker or other insurance service provider, or similar entity; the Medical Information Bureau; the Association of Life Insurance Companies, which operates the Health Claims Index and the Disability Income Record System; government organization or agency, including the Social Security Administration; financial institution, accountant or tax preparer; consumer reporting agency; and employer or group policyholder that has information about my health, financial, earnings or employment history, or other insurance claims and benefits to provide access to or copies of this information to the Plan and to any individual or entity who provides services to or insurance benefits on behalf of the Plan, including but not limited to the requesting company(ies) named below ("Company"). To the extent I may be eligible for governmental benefits similar to or that coordinate with those available to me under the Plan, I also authorize disclosure of information necessary to apply for or determine my eligibility for such benefits to the relevant government agency and/or vendor providing application assistance.

Information about my health may relate to any disorder of the immune system including but not limited to HIV and AIDS; use of drugs or alcohol; and mental and physical history, condition, advice or treatment, but does not include psychotherapy notes.

I understand that any information obtained with this authorization will be used for evaluating and administering my coverage, including any claim for benefits, or otherwise providing services related to or on behalf of the Plan, which may include, but is not limited to assisting me in returning to work and Plan administration. With respect to governmental benefits similar to or that coordinate with benefits available to me under the Plan, I understand that the information will be used to help determine my eligibility for any such benefits and may include assisting me in applying for the benefits. I understand that the information disclosed under this authorization is subject to redisclosure and may no longer be protected by certain federal regulations governing the privacy of health information, although it will continue to be protected by other applicable privacy laws and regulations.

For any claim for insurance benefits, this authorization is valid for the shorter of 24 months or the duration of my claim. For all other permitted disclosures, this authorization is valid for one (1) year from the date below. I am entitled to a copy of this authorization and a photographic or electronic copy of it is as valid as the original.

I understand that I do not have to give this authorization. If I choose not to give the authorization - or if I later revoke - I understand that the Plan, insurers, or other providers of services or benefits related to the Plan who rely on this authorization may not be able to evaluate or administer my request for Plan benefits, coverage or services and that my request for Plan benefits, coverage or services may be denied as a result. I may revoke this authorization by sending written notice to the Claim Manager handling my claim.

\_\_\_\_\_  
(Claimant's Signature)

\_\_\_\_\_  
(Date Signed)

\_\_\_\_\_  
(Print Name)

\_\_\_\_\_  
(Date of Birth)

I signed on behalf of the claimant as \_\_\_\_\_ (indicate relationship). If Power of Attorney Designee, Guardian, or Conservator, please attach a copy of the document granting authority.

Company Names: Life Insurance Company of North America, CIGNA Life Insurance Company of New York, CIGNA Worldwide Insurance Company, Great-West Life & Annuity Insurance Company, First Great-West Life & Annuity Insurance Company, New England Life Insurance Company, Alta Health & Life Insurance Company and Connecticut General Life Insurance Company.

## IMPORTANT CLAIM NOTICE

**California Residents:** Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado Residents:** It is unlawful to knowingly provide false, incomplete or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

**District of Columbia Residents:** WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Florida Residents:** Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

**Kentucky Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Maryland Residents:** Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Minnesota Residents:** A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**New Jersey:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**New York Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and shall also be subject to a civil penalty not to exceed \$5000 and the stated value of the claim for each such violation.

**Oregon Residents:** Any person who knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; or, (2) conceals for the purpose of misleading, information concerning any material fact, may have committed a fraudulent insurance act.

**Pennsylvania Residents:** Any person who, knowingly and with intent to defraud any insurance company or other person, files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Rhode Island Residents:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Tennessee Residents:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

**Texas Residents:** Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Virginia Residents:** Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits application or files a claim containing a false or deceptive statement may have violated state law.